

.....

San Francisco Police Department



2004

Annual Report



Table of Contents

Letter from the President of the Police Commission

Awards

Award Recipients

History

San Francisco Police Department Organizational Chart

Office of the Chief of Police

Message

Office of the Chief of Police

Field Operations Bureau

Message

Bureau Overview

Community Oriented Policing and Problem Solving

District Stations

Traffic Company

Special Operations and Security

Message

Bureau Overview

Anti-Terrorism Planning and Training Section

Crime Prevention Company

Investigations Bureau

Message

Bureau Overview

Bureau Divisions

Forensics Section

Investigation Bureau Details

Airport Bureau

Message

Bureau Overview

Bureau Divisions

Administration Bureau

Message

Administration Bureau Units



Louise Renne
President

Gayle Orr-
Smith
Vice President

Douglas Chan
Commissioner

Peter Keane
Commissioner

Theresa
Sparks
Commissioner

Dr. Joe
Marshall
Commissioner

Joe Veronese
Commissioner

Letter from the Commission

Sgt. Joe Reilly
Secretary

Dear Mayor Newsom:

Pursuant to Charter Section 3.500, the Police Commission hereby forwards for your review and consideration the San Francisco Police Department Annual Report for 2004.

In addition to crime statistics, the report describes significant changes within the Department, such as the reorganization of units and the development of strategies to reduce crime.

We are confident that this year's report reflects the Department's commitment and innovative efforts to reduce crime under your administration.

Respectfully,

Louise Renne
President
San Francisco Police Commission

Awards



The San Francisco Police Department recognizes the men and women who daily serve the City and routinely place their safety in jeopardy. The Department also takes special pride in its officers who demonstrate specific acts of bravery or exemplary diligence and investigative skills.

Gold Medal of Valor

The Gold Medal of Valor is the Department's highest award. It is earned by officers who demonstrate outstanding bravery above and beyond the line of duty, knowingly risking their lives to successfully prevent life threatening situations, or failing to do so only by incurring a disabling injury or death.

Silver Medal of Valor

The Silver Medal of Valor is the Department's second highest award for valor. It is earned by officers who manifest outstanding bravery in the performance of duty under circumstances not within the provisions required for a Gold Medal of Valor and by officers who risk their lives with full and unquestionable knowledge of the danger involved, or where a reasonable person would assume his or her life was in great danger.

Bronze Medal of Valor

The Bronze Medal of Valor is the Department's third highest award for valor and is earned when the degree of danger is less than that merited for the Silver Medal of Valor.

Meritorious Conduct Award

The Meritorious Conduct Award is earned by officers for carrying out an investigation and arrest in a serious felony case when it is shown that the arrest was made possible by diligent and painstaking research on the part of the officer, and it clearly appears that the officer correctly weighed and evaluated all the clues and circumstances at his/her disposal.

Life Saving Award

The Life Saving Award is earned by officers who directly intervene in a medical emergency by administering first aid, and the intervention directly results in the saving of the victim's life.



Purple Heart Award

The Purple Heart Award is awarded to an officer who is wounded or receives a serious injury while on or off duty in an incident within the course and scope of police-related functions and/or responsibilities.

Police Commission Commendation

Police Commission Commendations are granted to members of the Department for acts completed in the performance of duty that the Commission deems worthy of commendation.

The following officers were awarded Medals of Valor at the Annual Awards Ceremony, August 12, 2004:

GOLD MEDAL OF VALOR

Officer Barry Parker
(also awarded the Purple Heart)

SILVER MEDAL OF VALOR

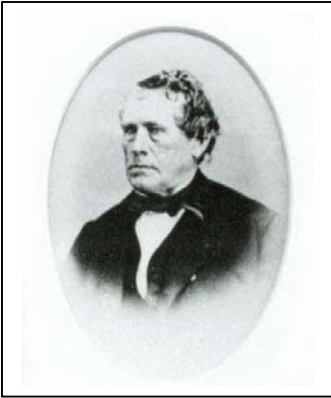
Officer Luis DeJesus
Officer John Ferrando

Officer Kevin Edison
Officer John Torrise

BRONZE MEDAL OF VALOR

Lieutenant Daniel Leydon
Officer Sean Griffin
Officer John Torrise

History



In his inaugural address in August 1849, John Geary, the first elected alcalde (mayor/judge) in Gold Rush San Francisco, reminded the newly elected council that the town was “without a single policeman . . . [or] the means of confining a prisoner for an hour.”

Things began to change when on August 13 of the same year, the council selected Malachi Fallon as San Francisco’s first Captain (Chief) of Police. Fallon in turn appointed a deputy captain, three sergeants and 30 officers to comprise the city’s first municipal police department.

The Department’s first officers had no training, no equipment, not even uniforms. For its headquarters, it had a schoolhouse on Portsmouth Square. But, like the city itself, the fledgling police department began to evolve. With the adoption of the city’s first charter, in 1850, the city council divided the city into three districts and boosted the city’s force to 75 officers. In 1859, Chief Martin Burke issued the order that all officers should equip themselves with a “large revolver,” and a year later the first officer uniform was introduced (it was gray so as not to show the dust from the city’s unpaved streets).

By 1869, the city’s force had increased to 100 officers, who had their hands full dealing with a number of civic problems brought on by an economic slump. One result of that slump was a new class of hoodlums whose pastimes were fighting the police and attacking the Chinese laborers who had just finished their work on the transcontinental railroad. Clearly, the city needed more officers and, by the late 1870s, the department grew to 400 members to deal with increasing criminal problems.

The department got off to a ceremonial start in the twentieth century with the completion of the Hall of Justice on Kearny Street. Six years later, however, on April 18, 1906, the structure became, courtesy of the San Francisco earthquake and fire, one of the “damndest finest ruins,” as a contemporary described the devastated city.

The building boom that followed the quake included the expansion of police facilities. Richmond, Park and Ingleside stations were all built in 1910, and Potrero, Northern and Harbor stations in 1913, all designed by noted architects. The new Hall of Justice, on the same site, but this time thoughtfully constructed with a steel frame and concrete floors and roof, opened in 1912 (the latest Hall of Justice, the current building on Bryant Street, was dedicated in 1961).

This was a time of innovation as well as building. The Department was one of the first in the country to use fingerprinting to identify criminals. In 1909, the Department instituted what would become the Solo Motorcycle Unit when Chief Jesse Cook (appointed 1908) detailed three officers to motorcycle duty to stop speeders (known as “scorchers”). Chief David White (appointed 1911) was the first to devise a modern

record-keeping system. San Francisco was also one of the first police departments to hire women when, in 1913, three Women protective Officers joined the SFPD.

The subsequent decades have run the gamut of criminal and social problems continuously testing the mettle of the police department. There was Prohibition and labor unrest in the '20s and '30s. The end of World War II on August 14, 1945 constituted a crash course in crowd control tactics when Chief Charles Dullea (appointed 1940) had to use all of his resources to quell the actions of what he unequivocally called "the unbridled and unrestrained acts of a lot of undisciplined men in uniform." Organized crime presented another problem in the '50s, but Police Chief Francis Ahern (appointed 1956) and homicide inspector Thomas J. Cahill (who, on Chief Ahern's sudden death, would become Chief in 1958) met the challenge so well that Senator Estes Kefauver's committee on organized crime relied heavily on their expertise.

The turbulent '60s and '70s brought social unrest that would test the Department to the utmost: the hippie movement, marches for social justice, race riots, and university demonstrations over Vietnam. Chief Cahill, during his long administration (1958 to 1970), was singularly able to deal with a changing society from a policing standpoint. His was a direct, no-nonsense approach combined with an understanding of where people were coming from and a compassion for their frustrations and predicaments.

In a terrible shift of events, the end of the '60s and '70s was a violent time for officers. In one year alone, 1970, four officers were killed in separate incidents, the victims of hatred and resentment taken to the level of assassination. If crime had once manifested itself as tong wars, bootlegging, and organized crime, the '70s saw a new type of crime involving the serial killer. The killer who became known as the Zodiac claimed a number of victims (but only one in San Francisco); he has never been identified and the case is still officially open.

The '70s also saw the rise of radical – and deadly – activity, represented notably by the Simbionese Liberation Army (SLA), the decade closing with the murder of Mayor George Moscone and Supervisor Harvey Milk on November 22, 1978. The manslaughter verdict and the relatively light sentence resulted in the siege of City Hall during the "White Night" riots. As police cars burned in the street, their sirens wailing from the shorting of melted wires, officers ringed City Hall to protect it.

A significant facet of the Department's later administrations, beginning in the '80s and continuing through the 90s, involved talking with persons with grievances and inviting them to work on solutions. Working with the community, establishing a partnership to help lower the crime rate and providing a better quality of life, have become hallmarks of our police department which, a hundred and fifty-three years after its inception is 2,300 officers strong and serving a city with a week-day population that exceeds one million persons. Through Chief Fred Lau (the city's first Asian-American Chief, 1996-2002) and Prentice Earl Sanders (the first African-American Chief, appointed 2002), community policing, the ongoing working relationship between officers and the communities they serve, continued to constitute the Department's central philosophy.

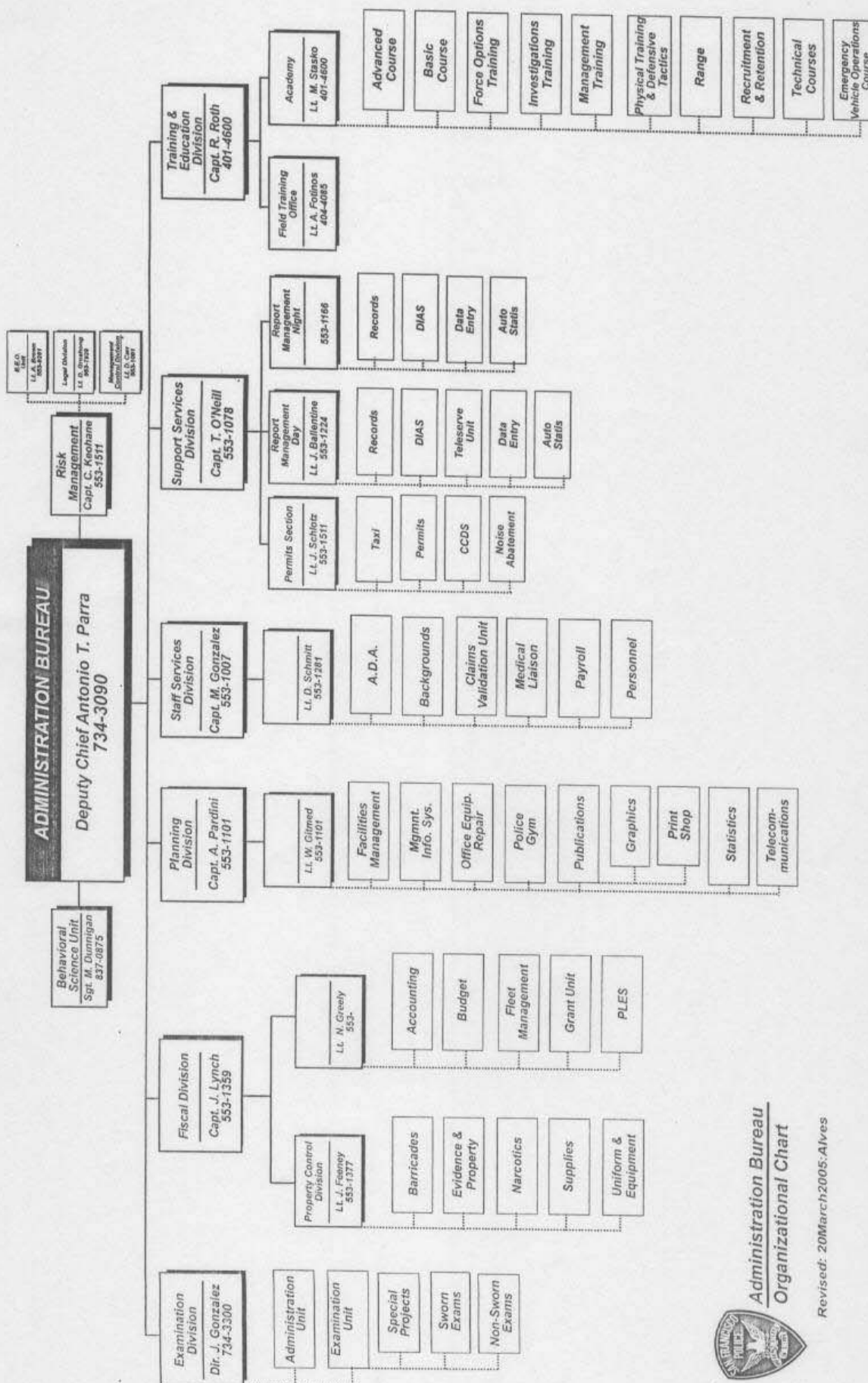
That policy continued throughout the tenure of Alex Fagan (appointed August 27, 2003), and remained the centerpiece of Chief of Police, Heather Fong, who was appointed on April 14, 2004, becoming the Department's first female Chief of Police.

The San Francisco Police Department has entered into not only a new era, but also a new millennium. The police role is still to combat crime and ensure public safety, but policing has become an even greater challenge. Crimes of violence, especially involving gang and drug violence, continue to plague the city's communities and continue to test our responsive methods. Certain areas of police work are becoming increasingly demanding. Perpetrators of fraud, for example, have become increasingly sophisticated in their methods, constantly trying the expertise of our fraud inspectors. Sexual crimes involving juveniles contacted through Internet chat rooms pose another challenge to inspectors. And, of course, in this post-September 11 world, security issues are a constant, requiring continuous ongoing training among the Department's officers.

These are some of the new challenges facing the San Francisco Police Department. By constantly analyzing what the Department needs to do to meet these challenges – whether through organizing new police units, acquiring new technology or instituting new training – the San Francisco Police Department continues to fulfill its role to protect and serve.

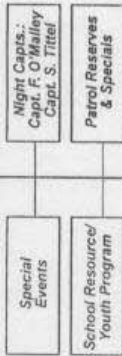


For complete breakdown, please see Organizational Charts per Bureaus.

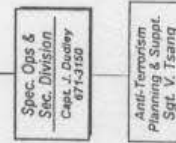
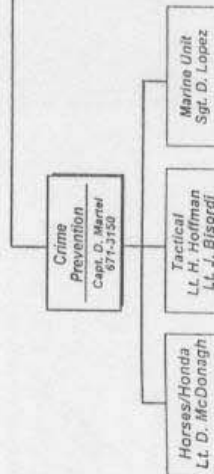


Field Operations Bureau

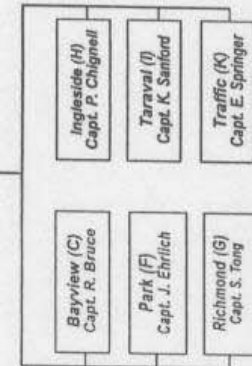
Deputy Chief Greg Suhr
553-1527



Metro Division
Cmdr. M. Puccinelli
553-1527



Golden Gate Division
Cmdr. D. Shinn
553-1527



Field Operations Bureau Organizational Chart

Revised: 24 June 2004:Alves

Investigations Bureau

Deputy Chief Morris Tabak
553-1484

Investigative
Administration

Forensic Services
Division
553-1763

- Computer Forensic Exam.
- Criministics Laboratory
- Forensic Art Unit
- I.D. Section
- Crime Scene Investigations
- Photographic Unit

Property Crimes
Division
Capt. J. Goldberg
553-1484

- Criminal Investigation Section**
 - Auto Detail
 - Burglary
 - Fencing
 - Lost & Found
 - Fraud
 - Financial Elder Abuse
 - Hit and Run
 - Arson
 - Environmental Crime
 - Night Investigations Unit
- Neighborhood Investigation Services**
 - Crime Stoppers
 - Fugitive Watch
 - Operations Center

Personal Crimes
Division
Capt. K. Cashman
553-1484

- Criminal Investigation Section**
 - General Work Section
 - Extradition
 - Trigger Lock
 - G.T.F.
 - Homicide
 - Robbery
 - Fugitive Apprehension Unit
 - Sexual Assault
 - Sexual Offender Unit
- Special Investigation Section**
 - Bomb Investigations
 - Consular Corps
 - Dignitary Protection
 - FBI Joint Terrorism Task Force
 - Hate Crimes
 - Mayor's Detail
 - Tactical Investigation Unit

Juvenile and
Family Services
Division
Capt. M. Ashe
558-5500

- C.A.R.C.
- Domestic Violence
- Elder Abuse
- Juvenile Section
- Child Abuse
- Internet Crime
- Juvenile Offender
- Missing Persons

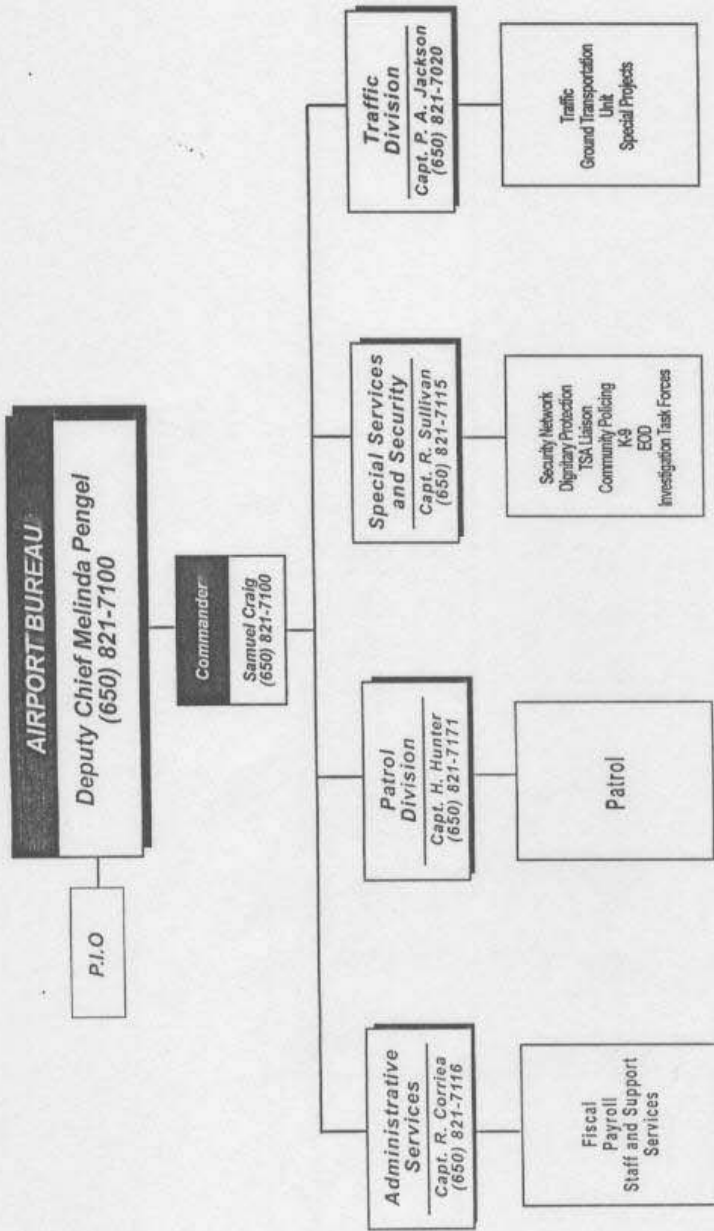
Narcotic/Vice
Division
Capt. T. Hettrich
970-3000

- Narcotic Section 970-3000**
 - B.N.E. HIDA
 - D.E.A. Task Force
 - F.B.I. Fugitive Task Force
 - FBI Violent Crimes Task Force
 - Major Dealers
 - Narcotic Asset Forfeiture
 - Narcotic Rehabokings
 - Street Enforcement
 - Drug Court
- Vice Section 970-3000**
 - Administrative Investigations
 - A.B.C.
 - Code Enforcement
 - First Offender Program
 - Complaint Investigations
 - Crime Investigations
 - Book Making
 - Community Court
 - Crimes Against Prostitutes
 - Felony Prostitution
 - Misdemeanor Gambling
 - Street Enforcement



Investigations Bureau Organizational Chart

Revised: 24 June 2004: Alves



Airport Bureau
Organizational Chart

Revised: 24 June 2004:Alves

San Francisco Police Department

Chief of Police Heather J. Fong



**Chief
Heather J. Fong**

I am particularly proud to announce that, during 2004 the San Francisco Police Department instituted a great number of crime prevention programs and measures, expanded investigative and street units, coordinated personnel among various units to specific crime-fighting ends, and increased targeted operations.

These programs included the expansion of the Triggerlock Program to bring more cases adopted by the U. S. Attorney's Office for federal prosecution, and the establishment of the "Big Four Beats" in public housing, in which officers were assigned to police public housing and to be available as a resource for public housing residents.

To help abate violent crime in the Bayview and Ingleside police districts, we added ten officers to the Gang Task Force, and to work toward solving more homicide cases, the staffing in our Homicide Section was increased to 18. We increased coordination between the Homicide Section, Gang Task Force and Narcotics to solve and prevent homicides, with Gang Task Force personnel using contacts to work to bring witnesses forward in homicide cases.

Targeted operations continued to be a staple of crime prevention. We instituted Operation Ceasefire to target for enforcement action the 50 most violent offenders in San Francisco. We increased our buy/bust narcotics operations. And to help stem violence by enforcing traffic laws, the SFPD joined with the CHP in an ongoing citywide enforcement operation called Operation Impact.

This year also saw noteworthy arrests and convictions. Because of advanced DNA testing, Homicide, working with our Forensics Services Division, solved two homicide "cold" cases that were over 22 years old. Meticulous work on the part of two Robbery Section inspectors lead to the arrest in New York City of the last of a notorious trio of suspects responsible for a daring jewel heist. The Hate Crime Unit, after almost two years of dogged investigative work, got a conviction for a hate crime assault on two women. And the Internet Crimes Against Children (ICAC) Unit continued to make arrests of sexual predators of underage girls contacted through the Internet.

In addition to police work, the SFPD showed its support of the communities in which they serve in many ways, participating in Special Olympics events, organizing toy and food drives during the holiday season, and joining in yearly Buzz the Fuzz activities to raise money for children cancer victims. This is a side of the SFPD that sometimes goes unnoticed by the public, but is as much of the Department as its patrol and investigative work. This is community policing, being an integral part of the community, at its best, and I'm proud to be part of a department that combines professional crime-fighting work with community-oriented activities.

Office of the Chief of Police

The following units report directly to the Chief of Police:

Behavioral Science Unit

The mission of this unit is to support members and their families whenever the need arises, 24 hours a day, 365 days a year. The Behavioral Science Unit coordinates and supports the Department's Employee Assistance Program, Stress Unit (substance abuse program), Critical Incident Response Team, Peer Support Program, Psychological Professional Group, and the Police Chaplain Program.

Police Commission Secretary

The Secretary (Police Lieutenant) acts as the liaison between the Chief, Command Staff, Office of Citizen Complaints and the Commissioners regarding any business as necessary. The Secretary will perform all administrative tasks needed for the Commission, including scheduling and coordinating all meetings and hearings, coordinating disciplinary matters for the Commission, assisting in the awards process, and receiving and preparing necessary documents.

Equal Employment Opportunity (EEO)

The mission of EEO is to ensure that all employees are afforded equality in the workplace and to encourage members to come forward when violations occur. To that end, EEO is involved in the continual training of Department members regarding workplace issues. The unit will investigate allegations of discrimination based upon Department General Order 11.07 and forward those cases where a violation has occurred to the Management Control Division for disciplinary action. The unit has a close relationship with the City Attorney's Office and seeks counsel whenever questions arise.

Risk Management Office

During 2004, the Department recreated the Risk Management Office in an effort to enhance the agency's accountability by providing an important level of review for disciplinary cases, policy and procedure development, and increased coordination with the Office of Citizen Complaints. A Police Captain runs the Risk Management Office, overseeing the Legal Division, Management Control Division, and EEO unit.

Legal Division

The Legal Division provides counsel and representation for the Department. The office investigates civil claims and lawsuits against the Department and has a close working relationship with the City Attorney's Office in these matters. The office's legal counsel continually advises on issues pertaining to policy and procedure in order to reduce the number of claims and suits, as well as to determine their financial impact.

The unit processes countless requests for documents, subpoenas for officers, and court motions. Counsel will appear in court on motions of discovery for police officer personnel files, and will oppose motions that are not in compliance with confidentiality statutes.

The Staff Inspection component conducts scheduled and unscheduled inspections of Department units and facilities in order to ensure that police services are delivered in an efficient manner according to Department policy and procedure.

Management Control Division (MCD)

Management Control conducts internal administrative investigations and prepares and presents the majority of disciplinary charges filed against members of the Department. MCD works closely with the Office of Citizen's Complaints and the Department's EEO unit.

Public Affairs

The Public Affairs unit receives and responds to inquiries from the media relating to the Department and acts as a liaison between the media and the Department. The unit issues press releases, screens media requests for interviews with the Chief, announces press conferences for the Chief, and facilitates police-related events and various award presentations by civic groups. In the event of a critical incident, a member from the unit can respond to the scene to assist the incident commander with media relations. Additionally, Public Affairs issues press passes and media parking permits.

In the latter part of 2004, the Behavioral Science Unit, Equal Employment Opportunity Office, Risk Management Office, Legal Division and Management Control Division were placed under the Deputy Chief of Administration.

Field Operations Bureau
Message from Deputy Chief Suhr



**Deputy Chief
Greg Suhr**

The Field Operations Bureau consists of approximately 1,300 members. These officers responded to 1.3 million calls for service, arrested over 53,000 suspects, and issued over 88,000 traffic citations in an effort to keep San Francisco one of the 10 safest cities in America. (2004, Quinto Awards). Working together with the community, law enforcement has been successful as violent crime stayed down going up only a fraction of a percent (.06%) in 2004. In fact, according to the chronicle in March of 2004, violent crime in San Francisco has gone down a dramatic 57.24% over the last 9 years. This is the largest drop in violent crime of California's 12 largest counties.



**Commander Mike
Puccinelli Michael**

However, our success in keeping San Francisco safe came at a tremendous price in 2004. On April 10th, Officer Isaac Espinoza was brutally gunned down on the streets of the Bayview by a suspect wielding an AK47 assault rifle. We miss him everyday. He was truly one of San Francisco's finest. The officers of the Field Operations Bureau press on in his memory.

Thanks to the diligence of the officers of the Field Operations Bureau, the Grand Prix of Cycling on the Embarcadero, the Chinese New Year's Parade and Halloween in the Castro were just a few of the major events celebrated safely in San Francisco.



**Commander
David Shinn**

The suppression of crime through community policing continues to be our primary mission. The daily contact that our officers enjoy with everyone who chooses to frequent this beautiful city serves as evidence that community policing does provide a sense of security and reduces crime. It is truly a pleasure and honor to be able work with the uniformed and non-uniformed members of the Field Operations Bureau in furthering the goals of this Department.

Some of the accomplishments of the Field Operations Bureau during 2004 are the following:

- Instituted a summer violence reduction program in conjunction with the Gang Task Force that resulted in a significantly reduced homicide rate in the southeast sector of the city during the second half of 2004.
- Assigned 20 new solo motorcycle officers, two assigned to each of the ten district stations as part of an effort to reduce accidents throughout the city.
- Joined with the California Highway Patrol to initiate Operation Impact, created to enforce traffic laws in specified districts on designated days. Since traffic violations are often precursors to violence, the program has been successful in abating violent crime.
- Worked with the Municipal Railway, the Unified School District and performer Michael Pritchard in an anti-violence campaign in the city's schools.
- Implemented the seventh straight year of the Mission District Clean Team, in which Mission residents are employed to clean up the neighborhood. The

program has been a joint effort between the SFPD, St. John's Educational threshold program, and the Mayor's Office.

- Established the Big Four Beats in public housing, in which officers are assigned to police public housing and to be available as a resource for public housing residents.
- Revamped the Department's vehicle pursuit policy, with the result that Department vehicle-involved collisions dropped dramatically.
- In response to Chief Fong's stress on increased uniformed presence, there are now more officers on foot than ever before.
- Successfully monitored a major biotech convention with the result that San Francisco became a prime candidate for a future stem-cell research headquarters city.

Description of the Bureau

Field Operations Bureau. The Field Operations Bureau (F.O.B.) manages the Patrol Division of the Police Department. The Patrol Division is divided into two groups: the Metro Division and the Golden Gate Division, both supported by F.O.B. Headquarters staff. As the organization chart shows, the Metro and Golden Gate divisions oversee the ten district stations and the Traffic Company.

FOB Headquarters. The headquarters staff is comprised of two night supervising captains, two sergeants, one officer, and two non-sworn employees. The functions of the staff cover a wide variety of tasks, and reach beyond the Police Department borders. The sergeants assist the district station event coordinators with large-scale City events like the Halloween and New Year's Eve celebrations and the San Francisco Grand Prix Bicycle Race. The Police Reserve Program, the Patrol Special Officers, and the Department's Bicycle Program are all administered through FOB. Liaisons with local and state law enforcement agencies are maintained by FOB, including the State and San Francisco Office of Emergency Services and the Alameda County Sheriff's Mutual Aid Coordinator. FOB staff is also tasked with preparing and maintaining overtime summaries and reports and cost of service reports for all events in the City requiring police service.

Metro Division. The Metro Division is comprised of five district stations encompassing downtown San Francisco. Areas and neighborhoods serviced include the Marina, Civic Center, North Beach, Chinatown, Tenderloin, South of Market, the Mission district and Tactical.

Golden Gate Division. The Golden Gate Division is comprised of district stations encompassing the outer areas and neighborhoods of San Francisco and the Traffic Company. Areas and neighborhoods serviced include the Richmond, Sunset, Outer Mission, Ingleside, Excelsior, Bayview, and Hunter's Point. The Traffic Company's duties extend Citywide and include traffic accident investigation, traffic enforcement programs, dignitary escorts, parades, and controlling traffic flow during athletic events.

Homeland Security Unit. The Homeland Security Unit (previously operated as a SFPD bureau by the same name) was created in response to the need for heightened security for our nation. The main purpose of this division is to enhance existing law enforcement efforts with the goal of achieving normalcy during these times of heightened alert. The HSU networks extensively with other local, state, and federal law enforcement agencies as well as other public and private

organizations. By strengthening our coordinating, planning, and training efforts, we thereby enhance our services to the community.

Crime Prevention Company. The Crime Prevention Company consists of the Tactical Unit (SWAT), Mounted Unit, Honda Motorcycle Unit, Marine Unit, Canine Unit, Bomb Squad, Muni Response Team, and Specialist Teams. The Crime Prevention Company responsibilities include, but are not limited to, providing a coordinated response to critical incidents such as barricaded suspect, high risk warrant service, etc. and crowd management/control. Additionally, they conduct bomb sweeps, San Francisco Bay patrols, park and beach patrols, public transit safety patrols, and they augment district station staffing as requested.

The Traffic Company. An independent command within the Field Operations Bureau, the Traffic Company, or Company K as it is sometime referred to, is responsible for traffic enforcement throughout the City. Company K is charged with three main missions:

- Investigation of injury traffic accidents
- Enforcement of laws and ordinances (moving violations) designed to reduce accidents
- Handling traffic-related issues at special events, including dignitary escorts, major parades, demonstrations, and large athletic events.

The Traffic Company consists of the following components:

- Enforcement and Investigations.
- Traffic Administration.
- Serious Traffic Offender Program (STOP).
- Training and Maintenance Unit.

Central Station

766 Vallejo Street

San Francisco CA 94133

415-315-2400

Central Station is aptly named as it is located in the central portion of San Francisco, the center of tourism, commerce, entertainment and civic events. The district comprises the financial district, Chinatown, North Beach, Fisherman's Wharf, and three famous hills: Telegraph, Nob and Russian. Seven of the ten major tourist attractions in San Francisco are located in the Central District. Each year over 10 million tourists visit attractions within the Central Police District.

Central Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	4
Negligent Manslaughter	0
Rape	10
Robbery	266
Aggravated Assault	178
Arson	14
Burglary	867
Auto Boosting (larceny)	1,238
Larceny, Other	1,879
Motor Vehicle Theft	692
Total Part I Crimes	5,148
PART II CRIMES	
Other Assaults	612
Forgery/Counterfeiting	319
Fraud/Worthless Checks	126
Embezzlement	27
Receiving Stolen Property	33
Weapons, Carrying, etc.	54
Vice, Prostitution	142
Sex Offenses (Not Rape/Pros)	105
Narcotics	164
Gambling	4
Off. Against Family/Child	248
Malicious Mischief	553
Liquor Laws	19
Disorderly Conduct	353
Juvenile Offenses	7
Other MUNI Offenses	156
Other Miscellaneous	1,113
Total	4,035
Others (Aided Case, etc.)	2,298
Grand Total	11,481



Southern Station

850 Bryant Street

San Francisco, California 94103

415-553-1373

The Southern District incorporates the area around the Ferry Building, extending south from Market Street to 16th Street and east to the Bay. It includes the South of Market, Embarcadero, and China Basin areas. The original home of Southern Station, designed in 1926 in an elaborate Spanish Baroque style to replace the shack that had been destroyed in the 1906 earthquake, was located at Fourth and Clara streets. In 1961 Southern Station relocated to the first floor of the Hall of Justice. Originally a mainly industrial area, the district continues to be a center of residential loft development, a nightlife destination, and the home of the San Francisco Giants at SBC Park.

Southern Crime Statistics 2004

PART I CRIMES

Murder & Non-Negligent Mansl.	4
Negligent Manslaughter	1
Rape	39
Robbery	484
Aggravated Assault	362
Arson	23
Burglary	828
Auto Boosting (Larceny)	2,946
Larceny, Other	2,646
Motor Vehicle Theft	728
Total Part I Crimes	8,061

PART II CRIMES

Other Assaults	880
Forgery/Counterfeiting	476
Fraud/Worthless Checks	130
Embezzlement	18
Receiving Stolen Property	88
Weapons, Carrying, etc.	105
Vice, Prostitution	27
Sex Offenses (Not Rape/Pros)	150
Narcotics	1,032
Gambling	2
Off. Against Family/Child	395
Malicious Mischief	719
Liquor Laws	20
Disorderly Conduct	553
Juvenile Offenses	27
Other MUNI Offenses	508
Other Miscellaneous	2,479
Total	7,610
Others (Aided Case, etc.)	4,348

Grand Total

20,019



Bayview Station

201 Williams Street
San Francisco CA 94124
415-671-2300

The original station, known as South East Station and later as Potrero Station, was built in 1915. In 1987, voters approved a bond measure to build a new station at 201 Williams Street. The newly named Bayview Station opened in February 1997.

The Bayview Police District covers one of the largest areas and includes the southeastern part of the city, extending along the eastern edge of McLaren Park (at Cambridge Street) to the Bay and south from Channel Street to the San Mateo County line. The area includes Monster Park, home of the San Francisco 49ers, and is the focus of a major redevelopment effort with a new municipal rail line to extend the length of Third Street.

Bayview Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	29
Negligent Manslaughter	0
Rape	20
Robbery	388
Aggravated Assault	295
Arson	73
Burglary	656
Auto Boosting (Larceny)	876
Larceny, Other	476
Motor Vehicle Theft	980
Total Part I Crimes	3,793
PART II CRIMES	
Other Assaults	523
Forgery/Counterfeiting	182
Fraud/Worthless Checks	59
Embezzlement	11
Receiving Stolen Property	37
Weapons, Carrying, etc.	205
Vice, Prostitution	16
Sex Offenses (Not Rape/Pros)	106
Narcotics	691
Gambling	1
Off. Against Family/Child	570
Malicious Mischief	631
Liquor Laws	10
Disorderly Conduct	376
Juvenile Offenses	47
Other MUNI Offenses	51
Other Miscellaneous	2,089
Total	5,605
Others (Aided Case, etc.)	2,862
Grand Total	12,260



Mission Station

630 Valencia St

San Francisco, Ca 94110

(415) 558 5400

Often referred to as “the heart of the city,” the Mission District covers the area east of Twin Peaks to the James Lick Freeway, and south of Market Street to Cesar Chavez Street. Because of its geographical configuration that insulates it from the city’s fog, the district’s sunny climate makes it a pleasant place in which to live. Originally built in 1902 at 17th and Treat Streets, the station relocated to 1240 Valencia Street in 1950. The new Mission Station, still on Valencia, with triple the square footage of the old station, a community room and special secure holding areas, opened in 1994.

Mission Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	4
Negligent Manslaughter	1
Rape	20
Robbery	501
Aggravated Assault	386
Arson	22
Burglary	674
Auto Boosting (Larceny)	1,271
Larceny, Other	1,342
Motor Vehicle Theft	1,116
Total Part I Crimes	5,337
PART II CRIMES	
Other Assaults	756
Forgery/Counterfeiting	294
Fraud/Worthless Checks	97
Embezzlement	14
Receiving Stolen Property	52
Weapons, Carrying, etc.	150
Vice, Prostitution	453
Sex Offenses (Not Rape/Pros)	121
Narcotics	1,132
Gambling	1
Off. Against Family/Child	559
Malicious Mischief	713
Liquor Laws	35
Disorderly Conduct	431
Juvenile Offenses	32
Other MUNI Offenses	185
Other Miscellaneous	2,400
Total	7,425
Others (Aided Case, etc.)	3,487
Grand Total	16,249



Northern Station

1125 Fillmore Street
San Francisco CA 94115
415-614-3400

The Northern Police District encompasses several diverse neighborhoods, including the Western Addition, Pacific Heights, Japantown, Polk Gulch, Russian Hill and the Marina. The district is bounded by Larkin Street, Market Street, Steiner Street to Broadway, and west on Broadway to the Presidio. The north boundary of the district is San Francisco Bay. Although the Northern Police District is geographically one of the smallest, it is one of the most densely populated.

The Northern District is also a favored location for street fairs, celebrations and cultural events, including the Fillmore Street Jazz Festival, Fleet Week celebration, and the Nihonmachi Street Fair, all of which add a rich mix to the cultural flavor of the district.

Northern Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	5
Negligent Manslaughter	0
Rape	16
Robbery	467
Aggravated Assault	265
Arson	26
Burglary	1,092
Auto Boosting (Larceny)	2,337
Larceny, Other	1,616
Motor Vehicle Theft	941
Total Part I Crimes	6,765
PART II CRIMES	
Other Assaults	657
Forgery/Counterfeiting	363
Fraud/Worthless Checks	104
Embezzlement	20
Receiving Stolen Property	44
Weapons, Carrying, etc.	105
Vice, Prostitution	455
Sex Offenses (Not Rape/Pros)	121
Narcotics	520
Gambling	2
Off. Against Family/Child	326
Malicious Mischief	776
Liquor Laws	22
Disorderly Conduct	3372
Juvenile Offenses	23
Other MUNI Offenses	54
Other Miscellaneous	11,565
Total	5,529
Other (Aided Case, etc.)	2,845
Grand Total	15,139



Park Station

1899 Waller Street
San Francisco CA 94117
415-242-3000

The Park Police District comprises the area bordered by Geary Boulevard, Steiner, Market, Upper Market, 7th Avenue and the vast east end of Golden Gate Park. The men and women officers at Park Station serve the communities of Cole Valley, Haight Street, the Western Addition, Twin Peaks, and the Duboce and Castro areas. They work in patrol cars, on foot beats, on buses, patrol wagons and off-road vehicles from Golden Gate Park to the famous thoroughfares of Haight Street and Castro Street. Built originally as quarters for the Mounted Unit, the station was reopened in 1995 after a complete refurbishing, retaining the original 1910 Mission-style façade.

Park Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	1
Negligent Manslaughter	1
Rape	5
Robbery	166
Aggravated Assault	107
Arson	5
Burglary	536
Auto Boosting (Larceny)	671
Larceny, Other	599
Motor Vehicle Theft	697
Total Part I Crimes	2,788
PART II CRIMES	
Other Assaults	323
Forgery/Counterfeiting	188
Fraud/Worthless Checks	38
Embezzlement	4
Receiving Stolen Property	13
Weapons, Carrying, etc.	50
Vice, Prostitution	1
Sex Offenses (Not Rape/Pros)	61
Narcotics	223
Gambling	0
Off. Against Family/Child	161
Malicious Mischief	333
Liquor Laws	15
Disorderly Conduct	195
Juvenile Offenses	144
Other MUNI Offenses	27
Other Miscellaneous	596
Total	2,372
Other (Aided Case, etc.)	1,308
Grand Total	6,468



Richmond Station

461 – 6th Avenue
San Francisco CA 94118
415-666-8000

Covering the northwest corner of the city, the Richmond police district is largely residential, but also includes the long commercial, shopping, and restaurant corridors of Geary Boulevard and Clement Street, most of Golden Gate Park, the Golden Gate National Recreation Area and the University of San Francisco campus. Built in 1927 in Romanesque Revival style, the station was remodeled and reopened in 1996, keeping all the main original design elements. The seismically upgraded station includes a community room, a lunch and exercise room, expanded locker space and public art.

Richmond Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	1
Negligent Manslaughter	0
Rape	13
Robbery	157
Aggravated Assault	97
Arson	19
Burglary	506
Auto Boosting (Larceny)	695
Larceny, Other	567
Motor Vehicle Theft	758
Total Part I Crimes	2,812
PART II CRIMES	
Other Assaults	270
Forgery/Counterfeiting	236
Fraud/Worthless Checks	54
Embezzlement	6
Receiving Stolen Property	
Weapons, Carrying, etc.	43
Vice, Prostitution	5
Sex Offenses (Not Rape/Pros)	70
Narcotics	88
Gambling	2
Off. Against Family/Child	135
Malicious Mischief	421
Liquor Laws	17
Disorderly Conduct	138
Juvenile Offenses	9
Other MUNI Offenses	12
Other Miscellaneous	587
Total	2,108
Others (Aided Case, etc.)	1,278
Grand Total	6,198



Ingleside Station

1 John Young Lane
San Francisco CA 94112
415-404-4000

The Ingleside Police District encompasses the area south of Cesar Chavez Street to the San Mateo County line, and the area west from Highway 101 to Faxon Avenue. Originally built in 1910, Ingleside Station, located just off Balboa Park at San Jose Avenue, underwent a complete renovation while retaining its classic Mission style exterior of stucco and red tile, reopening in 1991. In the Department's continuing efforts at community outreach, the station includes a community room.

The Ingleside District is home to many long-established neighborhoods, including Glen Park, Sunnyside, Bernal Heights, the Excelsior and St. Francis Wood.

Ingleside Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	22
Negligent Manslaughter	0
Rape	21
Robbery	379
Aggravated Assault	253
Arson	14
Burglary	604
Auto Boosting (Larceny)	700
Larceny, Other	606
Motor Vehicle Theft	1,362
Total Part I Crimes	3,985
PART II CRIMES	
Other Assaults	527
Forgery/Counterfeiting	274
Fraud/Worthless Checks	71
Embezzlement	5
Receiving Stolen Property	30
Weapons, Carrying, etc.	139
Vice, Prostitution	4
Sex Offenses (Not Rape/Pros)	173
Narcotics	183
Gambling	2
Off. Against Family/Child	508
Malicious Mischief	719
Liquor Laws	10
Disorderly Conduct	320
Juvenile Offenses	71
Other MUNI Offenses	42
Other Miscellaneous	1,268
Total Part II Crimes	4,346
Other (Aided Case, etc.)	2,457
Grand Total	10,788



Taraval Station

2345–24th Avenue

San Francisco CA 94116

415-759-3100

The Taraval police district encompasses a large area of the western part of San Francisco, extending from the west of Twin Peaks area to the Pacific Ocean and south to the county line. Largely residential, the Taraval district contains many schools, and features traditional shopping streets like Irving Street. Intersecting with Irving is 9th Avenue, which has increasingly become a destination restaurant corridor leading to one of the entrances of world-famous Golden Gate Park at Lincoln Way. The district includes the Zoological Gardens and Harding Municipal Golf Course. Keeping the Romanesque-style brick exterior, the building was completely overhauled in 1996 through a 1987 bond issue. Like the other nine district stations, Taraval includes a community meeting room.

Taraval Crime Statistics 2004

PART I CRIMES	
Murder & Non-Negligent Mansl.	13
Negligent Manslaughter	0
Rape	14
Robbery	231
Aggravated Assault	143
Arson	28
Burglary	594
Auto Boosting (Larceny)	892
Larceny, Other	843
Motor Vehicle Theft	1,182
Total Part I Crimes	3,940
PART II CRIMES	
Other Assaults	378
Forgery/Counterfeiting	311
Fraud/Worthless Checks	99
Embezzlement	13
Receiving Stolen Property	32
Weapons, Carrying, etc.	72
Vice, Prostitution	12
Sex Offenses (Not Rape/Pros)	150
Narcotics	145
Gambling	5
Off. Against Family/Child	319
Malicious Mischief	689
Liquor Laws	5
Disorderly Conduct	218
Juvenile Offenses	166
Other MUNI Offenses	73
Other Miscellaneous	935
Total	3,622
Other (Aided Case, etc.)	2,006
Grand Total	9,568



Tenderloin Station

301 Eddy Street
San Francisco CA 94102
415-345-7300

A triangular area bordered by Geary, Market and Larkin streets, the Tenderloin Police District is the smallest of the ten district station areas. The Tenderloin Task Force was created in 1991 (with the first bicycle patrol in the city) to combat the high level of crime in that area, and made its headquarters in the basement of the historic Hibernia Bank building. A new headquarters, now officially known as Tenderloin Station, opened in October 2000 at 301 Eddy Street. The officers of Tenderloin Station patrol an area with the highest concentration of parolees in the city, but the area has also become a place of residence for many law-abiding immigrant families, especially from Southeast Asia.

Tenderloin Crime Statistics 2003

PART I CRIMES	
Murder & Non-Negligent Mansl.	5
Negligent Manslaughter	0
Rape	8
Robbery	295
Aggravated Assault	241
Arson	11
Burglary	252
Auto Boosting (Larceny)	324
Larceny, Other	1,059
Motor Vehicle Theft	
Total Part I Crimes	2,344
PART II CRIMES	
Other Assaults	489
Forgery/Counterfeiting	120
Fraud/Worthless Checks	37
Embezzlement	12
Receiving Stolen Property	24
Weapons, Carrying, etc.	85
Vice, Prostitution	197
Sex Offenses (Not Rape/Pros)	66
Narcotics	1,640
Gambling	0
Off. Against Family/Child	264
Malicious Mischief	200
Liquor Laws	7
Disorderly Conduct	200
Juvenile Offenses	7
Other MUNI Offenses	112
Other Miscellaneous	905
Total	4,365
Other (Aided Case, etc.)	1,995
Grand Total	8,704





Citywide Statistics 2004

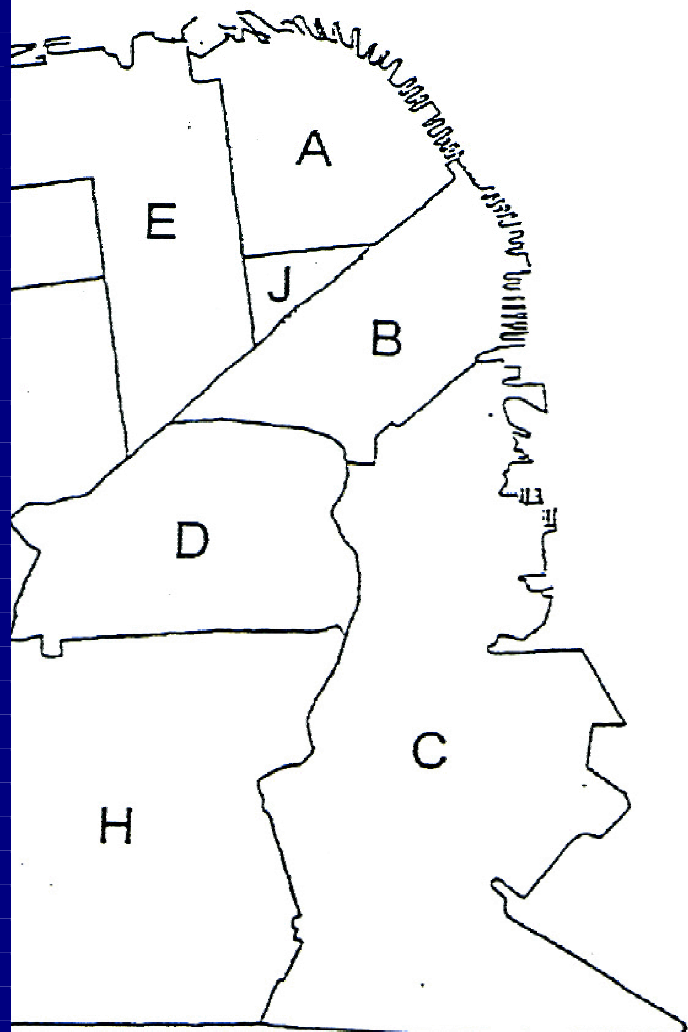
Citywide Statistics 2004

PART I CRIMES

Murder&(Non-Negligent Mansl)	88
Negligent Manslaughter	3
Rape	166
Robbery	3,334
Aggravated Assault	2,326
Arson	259
Burglary	6,611
Auto Boosting (Larceny)	11,950
Larceny, Other	11,633
Motor Vehicle Theft	8,603
Total Part I Crimes	44,973

PART II CRIMES

Other Assaults	5,415
Forgery/Counterfeiting	2,763
Fraud/Worthless Checks	815
Embezzlement	130
Receiving Stolen Property	368
Weapons, Carrying, etc.	1,008
Vice, Prostitution	1,312
Sex Offenses (Not Rape/Pros)	1,123
Narcotics	5,818
Gambling	20
Off. Against Family/Child	3,485
Malicious Mischief	5,754
Liquor Laws	160
Disorderly Conduct	3,156
Juvenile Offenses	533
Other Muni Offenses	1,220
Other Miscellaneous	13,937
Total	47,017
Others (Aided Case, etc.)	24,884
Grand Total	116,874



Investigations Bureau
Message from Deputy Chief Morris Tabak



**Deputy Chief
Morris Tabak**

The divisions and units of the Investigations Bureau represent a wide variety of functions. The inspectors assigned to the bureau's sections investigate reports of personal and property crimes, preparing cases for prosecution by the District Attorney's Office. Inspectors also work in other varied capacities in the Special Investigations Bureau and Gang Task Force, working with federal, state and local agencies on multi-jurisdictional investigations. The bureau also includes the Narcotics and Vice Division, the Juvenile and Family Services Division, and the Forensic Services Division. Together, these divisions comprise a major component of policing.

The bureau is constantly innovative in responding to crime trends and in establishing preventative measures. As Deputy Chief, I have encouraged ongoing discussions of response techniques and preventative programs, and have recognized the importance of new technology, used to such advantage by our Crime Lab, to enhance crime solving.

I am proud of the many accomplishments, some of which are outlined below, of the Investigations Bureau during 2004. It is through the dedicated and professional work of the inspectors and civilian staff of the bureau that these accomplishments have been made possible.

Some of the accomplishments of the Investigations Bureau during 2004 are the following:

Bureau changes and implementation of new programs during the year include the following:

- To provide for the most qualified personnel in our Homicide Detail, the bureau has instituted new selection criteria for those seeking to become members of this vital unit. This allows the department to choose the most qualified and appropriate candidate, and not simply the most senior.
- The staffing for the Homicide Detail has been increased by two teams (four inspectors), which will eventually allow each investigative team to devote more time to each case.
- Protocols for the first 24 hours following a homicide or violent crime have been established, ensuring a structured and thorough response to all violent crimes.
- The Robbery Detail established a video-processing unit to expedite the seizure and dissemination of video and digital evidence.
- Because homicides are devastating to the surviving families, the bureau has institutionalized bimonthly meetings with the Parents of Murdered Victims group. In addition, working with these families, the bureau recently facilitated the production and distribution of a Murdered Victims poster.

- The bureau has produced and distributed a 10 Most Wanted Bulletin to alert all of our department members and the public of violent felons actively being sought.
- DNA evidence has brought about a revolution in the prosecution of “cold” cases, mainly rapes and homicides. Numerous old cases, some committed decades ago, are now being pursued and prosecuted. In February of 2004 alone, arrest warrants were obtained in two separate sexual assault-murder cases, one from 1979 and one from 1981. To enhance our efforts in this area, we have assigned an additional inspector to our Crime Lab for this sole purpose.
- To aid in our fight against gang violence in the city, we have re-instituted our Gang Task Force and tasked them with working closely with officers at district stations.

The Department’s recently installed crime mapping system promises to provide a host of data on crime patterns and trends, allowing our investigators to assume proactive strategies to curb neighborhood crime. However, we continue to be challenged by outdated information systems within our bureau. To respond to these needs, the department plans to institute a new record management system that will eliminate our need to handle and file the thousands of paper police reports received annually. Under the new system, bureau managers and investigators will have case information available to them instantly on their computer terminals allowing more efficient investigations and better management of scarce resources.

Some Investigative Bureau unit highlights of 2004 include the following:

- The Fraud Section, working in conjunction with the California State License Board Fraud team and the San Francisco District Attorney’s Office, conducted a sting operation in January that resulted in 19 citations issued to unlicensed contractors.
- In May, the Hate Crimes Unit’s work resulted in the conviction of a man of a hate-crime based assault against two gay women at a South-of-Market gay poetry event. Hate Crimes investigators spent almost two years investigating the case.
- Meticulous work on the part of two Robbery Section inspectors led to the June arrest in New York City of the last of a notorious trio of suspects responsible for a dramatic Sutter Street jewel heist. The SFPD arrested two of the suspects in San Francisco, and inspectors traveled to New York to extradite the third suspect. The initial robbery attracted national attention.
- The Internet Crimes Against Children (ICAC) Unit continued to make arrests of sexual predators of underage girls contacted through the Internet.
- The Burglary Detail established the Retail Theft Group dedicated to abating retail theft. This sub-group of the Burglary Detail has been successful in identifying, rebooking and prosecuting recidivist theft suspects.
- The Forensics Division received several grants, including a \$143,156 National Institute of Justice grant to process backlogged DNA cases and a special \$8,700 grant for training.

The following information describes the various units that make up our Investigations Bureau.

Forensic Services Division

The Forensics Services Division consists of three main sections: Crime Scene Investigations (CSI); Photography Laboratory and Criminalistics Laboratory; and the Identification units. The Forensic Services Division is under the management of the Director of Forensic Services.

CSI/Photo Lab. The inspectors in CSI and the Photo Lab conduct comprehensive crime preservation, latent finger and palm print processing and searches through the Automated Fingerprint Identification System (AFIS), photographic documentation. During 2004, CSI received 5,283 response requests, recovered 1,509 latent prints, had 365 AFIS database hits, and ended the year with no backlog.

Criminalistics Laboratory. The Criminalistics Laboratory assists the criminal justice system through efficient and reliable evaluation, analysis and comparison of physical evidence. There were 8,974 completed lab requests in 2004. Since 2001, the forensic biology section has been certified by the National Forensic Science Testing Center (NFSTC).

Identification Unit. This unit processes, maintains and disseminates criminal offender and applicant photograph and fingerprint records. It performs criminal history checks and identity verification and updates of persons who have been cited and booked, and provides rap sheets and mug shots to the SFPD and other law enforcement agencies.

Property Crimes Division

The Property Crimes Division is composed of the Auto Theft and Auto Burglary, Burglary, Fencing, Fraud, and Hit and Run details, and the Night Investigations Unit. A police captain oversees the division.

Auto Theft and Auto Burglary Details. These details investigate all vehicle felony arrest cases. The inspectors also handle cases of stolen and recovered vehicles. It concentrates not only on individual thefts, but investigates theft rings as well. During 2004 the detail received 15,817 cases for investigation. It also investigates auto embezzlements, strippings and cases of questionable vehicle ownership. The Auto Detail also helps various local, state and federal agencies in burglary and stolen property investigations. The detail includes six inspectors, one officer, and one secretary.

Burglary Detail. This detail is responsible for investigating residential and commercial burglaries, recovering stolen property, and investigating certain types of petty and grand thefts. It conducts surveillance of active burglars, assists postal inspectors with mail theft investigations, and assists the Department of Corrections with parole searches of suspected burglars. Burglary has established the Retail Theft Group dedicated to

tracking, analyzing and identifying habitual retail theft and to act as liaison to corporate and merchant association groups. During 2004 the Burglary Detail received 13,600 cases

Fencing Detail. The inspectors assigned to the Fencing Detail investigate and regulate pawnshops and secondhand dealers. They also investigate persons who traffic in stolen property, and all found guns. The detail reviews over 250,000 pawn slips yearly in an attempt to identify stolen property and potential burglary and theft suspects. The detail received 9,373 cases for investigation in 2004.

Fraud Detail. The inspectors assigned to the Fraud Detail investigate felony violations involving financial crimes including check fraud, theft by access card, forgery, home repair fraud, counterfeit merchandise and currency, real estate fraud, embezzlement and financial elder abuse. The detail investigated over 4,000 cases in 2004.

Hit and Run Detail. Inspectors assigned to the Hit and Run Detail investigate fatal vehicular accidents and those that may result in a fatality, felonious hit and runs with serious injury, driving under the influence, CAL-OSHA-related fatalities, marine fatalities, all police-involved pursuits, and felony hazardous-material cases. During 2004 the detail received 5,453 felony cases for investigation.

Personal Crimes Division

The Personal Crimes Division is composed of the General Work, Robbery, and Sexual Assault details, Special Investigations and the Violent Crimes Task Force. A police captain oversees this division.

General Work Detail. This detail investigates all felony arrest cases in the Personal Crimes Division not assigned to the other investigative units. These crimes include assault, extortion, firearms violations, kidnapping, vandalism, and many others. Included in the section is the Fugitive Detail, which is responsible for handling all warrant extraditions. During 2004 General Work received 2, 600 cases for investigation.

Homicide Detail. Homicide inspectors investigate homicides, shootings involving police officers, in-custody deaths of prisoners and suspicious deaths referred by the Medical Examiner. Using DNA technology in the department's Crime Lab, we continue to process "cold cases" and anticipate that dozens of decades-old homicides will be solved and referred to the DA for prosecution.

Robbery Detail. Although its main focus is investigating street robberies, purse snatches, residential and commercial robberies and grand thefts, this detail also investigates bank and cab robberies, robberies of senior citizens, and jewelry robberies committed by organized theft groups. Each Robbery inspector is assigned a geographical area of the city to review all incident reports for patterns. In 2004 Robbery received over 3,400 cases for investigation.

Sexual Assault Detail. Inspectors assigned to this detail investigate rapes, attempted rapes, forced sexual acts, sex-related battery, indecent exposure, lewd public contact,

obscene phone calls and sex registrant violations. The detail also conducts outreach to all victims and refers them to sexual assault advocate groups. In addition, the detail monitors all registered sex offenders living in San Francisco through notification, registration and compliance checks. The detail received 904 cases for investigation in 2004.

Special Investigations Division

This division of highly trained inspectors who handle hate crimes, dignitary protection, consular corps, confidential investigations, witness protection, bomb investigations, Mayor's security, and works with the FBI as part of the Joint Terrorism Task Force. The division consists of the following components:

Gang Task Force. GTF members respond to crime scenes and assist in the investigation by providing intelligence information regarding suspect identity and preserving and collecting evidence. They patrol high-crime areas, are assigned to an investigative team, initiate and execute search and arrest warrants, and locate and arrest wanted criminals.

Hate Crimes Unit. This unit investigates all felony and misdemeanor bias-motivated incidents and crimes. The unit also conducts training, and liaisons with hate crime-related organizations, such as Community United Against Violence (CUAV).

Tactical Investigation Unit. This unit conducts surveillance activity, investigations and arrests for dangerous felons identified by investigative units and the Field Operations Bureau.

Arson Task Force. The Arson Task Force investigates all felony and misdemeanor incendiary-associated crimes.

Joint Terrorism Task Force. Two members from SID are assigned to the FBI JTTF on a full-time basis to work on the international counter-terrorism squad. They are responsible for security with targets in San Francisco and the airport.

Electronic Crimes Task Force. In this unit, one member from SID is assigned to the U. S. Secret Service on a part-time basis to assist with financial crime investigations.

The remaining SID members investigate confidential and sensitive crimes, including, but not limited to, Department members and public figures; all terrorism-related crimes or suspicious incidents; and all explosions, found explosive devices, and bomb threats. The members also act as liaisons with consulate officials, and provide security for all visiting dignitaries, as well as for the Mayor. SID works closely with the FBI, the U. S. Secret Service, the U. S. Department of State, the U. S. Marshall and the Special Prosecutions Unit of the District Attorney's Office.

Juvenile and Family Services Division

Juvenile and Family Services Division consists of six units with a wide variety of investigative and youth-oriented responsibilities, with offices at Mission Station and the Hall of Justice. A police captain oversees this division.

Child Abuse Unit. The Child Abuse Unit has twelve inspectors responsible for investigating cases of sexual molestation of victims under 18 and helping to prevent future cases, child physical abuse and/or neglect, incest, and stranger abductions. They also maintain close links with the Child Adolescent Sexual Assault Resource Center (CASARC), Child Protective Services (CPS), and the Child Abuse Prevention Center (CAPS).

Internet Crimes Against Children Unit. The Internet Crimes Against Children Unit (ICAC) consists of one inspector and two officers. They are responsible for investigating crimes against children committed on the Internet and maintaining a liaison with the Youth Guidance Center, Community Assessment Referral Center (CARC) and the Life Learning Academy on Treasure Island. In 2004 ICAC made nine arrests and conducted 114 Internet safety presentations.

Juvenile Offenders Unit. The Juvenile Offenders Unit consists of three inspectors. They investigate assaults, vandalism, threats and extortion in which the suspect is a juvenile. They also maintain a close relationship with the School Resource Officers and serve arrest warrants issued by the Juvenile Court.

Missing Persons Unit. The Missing Persons Unit has two inspectors and one officer who handle all missing person cases for adults and juveniles.

School Resource Officer and Youth Programs Unit. The School Resource Officer and Youth Programs Unit has one sergeant, four officers and twenty-six school resource officers (SROs). In addition to managing and supervising the SROs, this unit also coordinates the Wilderness Program, Police Athletic League (PAL) and the Gang Resistance and Education Training program (GREAT).

Domestic Violence Response Unit. The Domestic Violence Response Unit has one lieutenant, twelve inspectors, one officer and two secretaries. This unit is responsible for investigating all domestic violence, elder abuse and stalking crimes. They maintain a close working relationship with the Department on the Status of Women, Safe Start, Family Violence Committee and various other advocacy groups. The DVRU received over 5,200 cases for investigation in 2004.

Narcotics and Vice Division

The Narcotics Unit and Vice Division handle all vice and narcotic complaints and is under the command of a captain.

The Narcotics Unit, supervised by two lieutenants, responds to drug-plagued areas and initiates “buy-bust” operations. In 2004 the unit made 952 arrests, served 258 search

warrants, seized 96 guns and over \$1,200,000 from drug traffickers. Thirteen one-day operations targeting areas of violent crime and street narcotic sales were completed in 2004, and the unit conducted ten street enforcement operations in the Tenderloin, South of Market and the Mission corridor that resulted in 256 arrests for narcotic sales.

The Vice Unit has a lieutenant overseeing the daily operations, which include gambling investigations, ABC investigations, underage cigarette investigations, massage parlor investigations and all prostitution-related investigations, including pimping and pandering. In 2004 Vice investigated 422 massage parlor permits, visited 409 businesses selling cigarettes, visited or reviewed 1,719 ABC-permitted establishments, and investigated over 60 complaints made by citizens of gambling and prostitution. Inspectors arrested 289 prostitutes for solicitations and 623 "johns."

Airport Bureau

Message from Deputy Chief Melinda Pengel



**Deputy Chief
Melinda Pengel**

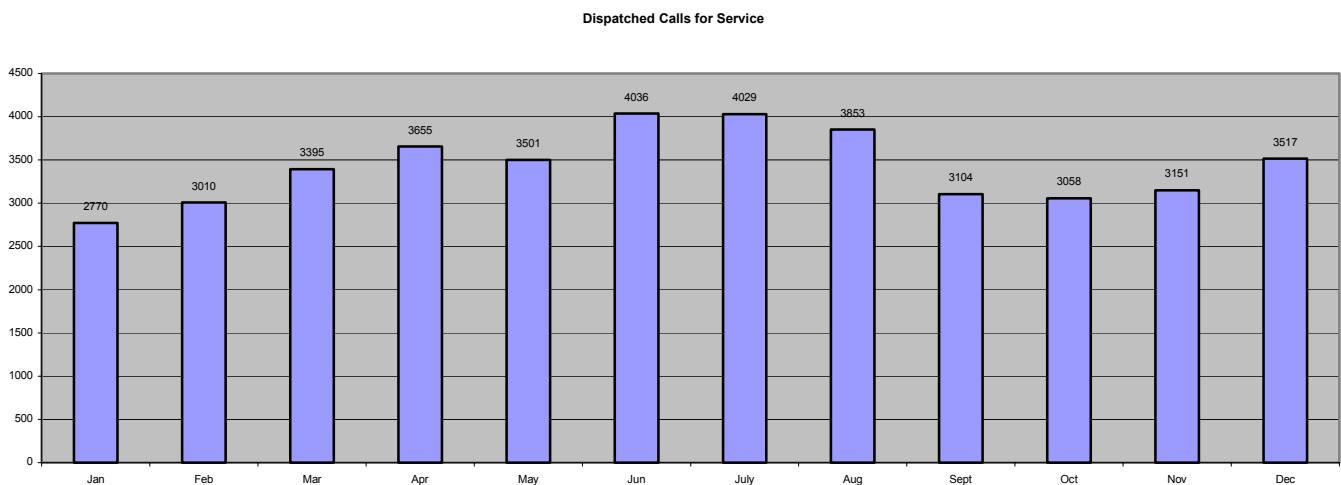
The Airport Bureau of the San Francisco Police Department was established on July 1, 1997 as the successor to the San Francisco International Airport Police. Within the Bureau there are four divisions, each comprised of several specialized units dedicated to safety and security of the traveling public, employees and infrastructure at the San Francisco International Airport.

The Airport Bureau is budgeted for 311 full-time employees, of which half are sworn Peace Officers. The following table demonstrates the volume and type of activity that Airport Bureau members engage on a regular basis.



**Commander
Sam Craig**

Statistics. As displayed in the following chart, Airport Bureau Officers were dispatched to 41,079 calls for service in 2004.



The four Divisions of the Bureau are Administrative Services, Patrol, and Special Operations and Security and Traffic, described as follows:

Administrative Services Division

Division components. The Administrative Services Division consists of the following units: Information Services Unit, Clerical Support/Payroll, Records, Training, and Personnel. These units support the Patrol, Traffic, and Special Operations and Security Divisions by providing budget, purchasing, personnel and payroll management. A Records Management System provides a report writing component and a direct link to CAD. There is a Shooting Range, where the SFPD and outside agencies may qualify and practice. The division also includes Closed Circuit TV (CCTV) Administration and liaison. The division also provides training that meets or exceeds SFPD and Airport requirements.

Staffing. The Administrative Services Division has a staffing level of 26, including one Deputy Chief, one Commander, one Captain, one Lieutenant, three Sergeants, eight Officers and 11 non-sworn members.

Highlights for 2004

- Upgraded the network and CCTV computers and cameras, backup system, and power supply.
- Created access applications that track range use and ammunition inventory, training attended, personnel staffing, and CCTV enhancements.
- Processed 354 DOJ fingerprint arrest records checks on Airport job applicants.
- Installed Cal Photo on Airport Bureau computers.
- Realigned staff duties in light of staffing cuts.
- Made Range improvements.

Special Operations and Security Division

Mission. The mission of the division is to support the Patrol Division by providing explosive detection capabilities, disseminating anti-terrorism intelligence, developing enhanced security measures, and providing investigative services.

Division components. The Special Operations and Security Division is comprised of the Terrorism Liaison Unit, Canine and Explosive Ordinance Disposal Team, Dignitary Protection Unit, Public Information Officer, and Investigative Task Forces.

Staffing: Staffing consists of 27 members, including one Captain, three Sergeants and 23 Officers.

Division Highlights for 2004

- Responded to 1,772 calls where explosive detection was utilized.
- Handled 680 dignitary movements through the Airport.
- Responded to 82 possible explosive device calls at the Airport and within the City.
- Conducted ongoing multi-agency investigations and sting operations, seizing \$499,784 in U.S. currency and large quantities of drugs and narcotics.

Patrol Division

Division responsibilities. The Patrol Division is the backbone of the San Francisco Police Department's presence at SFO. The Patrol division coordinates with other law enforcement entities assigned to SFO to provide security and prevent terrorist activities through the sharing of pertinent information. The division conducts and attends training with SFO and state and federal agencies in order to assure safety for the traveling public.

Mission. The mission of the patrol division is to create a safe and comfortable environment for passengers arriving or leaving SFO.

Staffing. Staffing consists of 83 members, including one Captain, two Lieutenants, nine Sergeants and 71 Officers.

Unit Highlights

- Had a reduction of stolen autos and tampering with autos at SFO through the use of plainclothes officers.
- Continue to provide the utmost in security and customer service to SFO and its flying public.

Traffic Division

Division responsibilities. Division members' duties and responsibilities include enforcement of the California Vehicle Code, regulations adopted by the Airport Commission and Public Utilities Commission. The plain clothes officers assigned to the Ground Transportation Unit pursue enforcement and regulatory actions for vehicular public conveyances operating at the Airport.

Mission. Our mission is to provide a safe, efficient and accident free traffic environment for all of the airport clients, passengers, tenants, and employees on all of its roadways, leading to and from SFO.

Staffing. The division is comprised of 132 members, including one Captain, four Lieutenants, nine Sergeants, two Officers, six Plain Clothes Officers, seven Solo Officers and 103 Police Services Aides.

Unit Highlights

- Along with other airport departments, designated, developed and instituted six specific locations on SFO roadways to conduct random vehicle inspections during national security alerts.
- The Ground Transportation Unit issued 3,582 citations during 2004.

Administration Bureau

Message from Deputy Chief Antonio Parra



**Deputy Chief
Antonio Parra**

The Administration Bureau is a significant component of the San Francisco Police Department's mission to furnish a wide variety of quality service and support to members of this Department, to other government agencies, and to the people of San Francisco. This includes the recruitment and hiring of police officers, training of personnel at the Academy, the Range and in field training stations. We also administer examinations for promotions, complete the processing and recording of police reports, conduct and facilitate the process for more than 70 kinds of permits, including auto wreckers, firearms dealers, places of entertainment and valet parking.



**Commander
Sylvia Harper**

We maintain the Department's vehicle fleet, and our Bureau secures personnel and medical records and provides payroll service. We are responsible for recording, storing and safeguarding evidence and property. The preparation and management of the Department's enormous budget is a year-around task.

Our responsibilities include updating and maintaining our telecommunications and computer systems. Our Risk Management Division provides oversight of legal matters, and Management Control and Equal Employment Office investigations. The Behavioral Sciences Unit, also part of Administration, supports our members and their families during times of crisis. Finally, we provide Police Law Enforcement Services (PLES) liaison and services to various private and public sectors.

Administration Bureau Overview for 2004

Deputy Chief Antonio Parra oversees the Administration Bureau. The Division Captains, Unit Directors, and Officers-in-Charge assigned to the Administration Bureau support Deputy Chief Parra in his command and control responsibilities. There is regular communication and shared oversight within this command structure. Intra-Bureau communication among all Division and Unit leaders helps ensure that tasks and projects are on schedule, following plans, and keeping current with established goals.

Deputy Chief Parra chairs the Uniform Safety Committee, the Police Employee Groups (P.E.G.) meetings, the Duty Evaluation Hearings, Weapon Return Hearings, and the Officer Involved Shooting Review Board. 2004 Highlights for Divisions and Units within this bureau are outlined below.

Description of the Bureau and 2004 Highlights

Examination Division. The Examination division is responsible for administering entry-level and promotional examinations for sworn and non-sworn classifications in the Department. During 2004, the division:

- Completed a seven-day recruitment drive that resulted in an applicant pool of 2,394 candidates for the E-120 Q-2 examination. This is the largest number of applications received in the last six years.
- Administered the Q-60 Lieutenant's test to 154 candidates on November 4, 2004.
- Began the Q-50 Sergeant Job Analysis on November 30, 2004.
- Conducted an examination for Q-63 Director of Forensic Services, on September 4, 2004. A list of four eligible candidates was adopted on November 1, 2004.

Fiscal Division. The Fiscal Division is responsible for the development and oversight of the Department's overall budget. Its Accounting Section tracks and makes payments on all bills for the Department. In 2004 the division:

- Balanced and closed out FY 2003-2004 on budget with no requirement for supplemental funding.
- Succeeded in drafting a 5.5% reduction plan for FY 2004-2005.
- Maintained a 30-day turnaround on billings and associated payments.
- In conjunction with Staff Services, developed a bi-weekly overtime management report from HRMS.

PLES/10B Unit. This unit processes all privately contracted requests for supplemental services. In 2004 the unit:

- Standardized contracts, invoicing, estimates, and sign posting rates.
- Updated Department Manual 13.
- Supervised approximately \$7 million in 10-B projects and contributed \$1.3 million from Administrative fees to the General Fund.
- Collected three years in debts in arrears and instituted a payment process for use of our ranges.
- Coordinated and planned 10-B aspects of major venues in the City. Examples include the SF Marathon, Bay to Breakers race, and SF Nike Women's Marathon.

Fleet Unit. This unit manages the purchasing, outfitting, and maintenance and repair of the Department's vehicles. During 2004 the unit:

- Instituted a collections program for damages in vehicle accidents involving Department vehicles
- with third party at fault.
- Installed gunlocks in patrol vehicles for ERIW.
- Installed 71 touch screen Data 911 computers in department patrol vehicles, with 25 more to be installed in 2005.

Grant Unit. The Grant Unit identifies, reviews, prepares and applies for grant funding opportunities.

In 2004 the unit:

- Procured and managed more than \$19 million on 28 different grants. (Safe Neighborhoods, Violence Against Women, DNA Evidence Development, Homeland Security, and many others.)
- Restructured the remaining funds from three COPS technology grants into \$1.6 million for use in our new RMS.
- During the year, Grant Unit members worked in the anti-war demos, Biotech demos, and sat on a DPH grant
- review panel.

Property Control Unit. The primary responsibility of this division is to receive, store and maintain all evidence and found property in a secure facility. In 2004 the unit:

- Increased storage capacity in two areas by 72% by the addition of shelving and reconfiguring shelving units.
- Saw to the reconstruction of the front counter area for better efficiency and security.
- Donated more than 1000 bicycles to child service organizations such as the YMCA, Elks Club, Peddle Revolution, etc. Donated items of clothing, which previously would have been destroyed, to St. Anthony's Foundation and One Warm Coat.
- Constructed a new narcotics storage facility within Property Control.
- Continued to reduce overtime costs of barricade placement and recovery details by collaborating with FOB personnel.

Planning Division

Management Information Systems (MIS) Section This unit is responsible for maintaining the various computer networks that make up the Department's information technological system. Highlights in 2004 included:

- Implementation of Crime Maps for both public sector and Department members. This implementation included installation of two PCs and a color printer at each district station and at various units within the Investigations Bureau.
- Establishment of the Crime Analysis Unit, which provides information to both the public and Department members, and which prepares documentation for the Monthly SF-Stat presentations and assists in developing data for future CompStat meetings.
- Provided several program upgrades to the HRMS system in order to provide better tracking and management of Department resources and funds regarding officers' time balances, FLSA hours, officer's monthly activity reports, MCD investigations, years of service and age to potential retirements.
- Coordinated activities to acquire a new RMS system for the Department. Conducted vendor conferences, reviewed proposals, evaluated presentations, selected a successful vendor, New World Systems, and proceeded with contract negotiations for projected acquisition in 2005.
- Entered into interagency agreement with SFSD to acquire a Report Management System and a Jail Management System from the same vendor for cost savings and seamless connection.
- Identified vendor to provide system for on-line reports by citizens. The system is expected to be operational in early 2005.

Facilities Maintenance Section. This section is responsible for the purchases, leases, upgrades, repair and maintenance of all Department facilities. During 2004 the section:

- Relocated narcotics drop to Property Control.
- Relocated Operations Center to allow for better security and efficiency.
- Remodeled Investigations Bureau Headquarters.
- Established a center for the Crime Analysis Unit.

Telecommunications Section. The Telecommunications Section is responsible for maintaining telecommunications within the Department and maintaining a network of telephone lines at headquarters and several other facilities. In 2004 the section:

- Reduced Department cellular telephone cost by over 35%.

- Created a competitive service atmosphere by using multiple vendors. Obtained shared minutes plans that significantly reduced monthly costs.
- Established an access inventory for CLETS related data circuits. This project will provide better accountability to outside agencies and provide a cost savings to our Department.

Written Directives Unit. This unit writes and publishes studies, general orders and Department manuals. Highlights during 2004 include:

- Implemented Intranet access to all Department General Orders, Department Manuals, Department Bulletins from 1999 to the present.
- Established an inventory of all Department forms.
- Redesigned the Department citation form to comply with the State Judicial Council.
- Translated several documents and forms from English to community reflective languages.
- Established a time-line to reissue Department Bulletins before they expire, linking Department Bulletins to Department General Orders for future inclusion when the DGO is updated.

Staff Services Division

Background Unit. This unit conducts background investigations of applicants for police officer as well as for civilian positions. In 2004 the unit:

- Hired ten part-time Background Investigators to process the E-119 list.
- Completed approximately 150 background investigations for the 207th Recruit Class, which began in February 2005 with 51 recruits.
- Is currently managing the rank order E-119 list consisting of 689 candidates with the expectation of hiring 90 recruits prior to July 2005.

Medical Liaison Unit. Staffed by civilian and sworn members, including a full-time police physician, this unit maintains medical records, monitors members on disability leave, conducts medical examinations and fitness-for-duty evaluations, and makes determinations on limited-duty assignments. Accomplishments during 2004 include:

- Implemented revised DGO 11.12 Modified Duty Reasonable Accommodation, returning 33 officers to full-duty status since implementation.
- Used HRMS to track and expedite injury claim requests.
- Established an ID issuance recording system for active and retired members.

Americans with Disabilities Act (ADA) Unit. This unit is responsible for Department compliance with the ADA. It investigates complaints regarding facility access, employment and other related issues, and provides training and in-house guidance. Its accomplishments in 2004 include:

- Assisted in implementing the Modified Duty Reasonable Accommodation order, DGO 11.12.
- Facilitated four Police Crisis Intervention Training Classes.

Payroll/ Personnel. Payroll is responsible for the compensation of all police employees. The Personnel division provides the Department with qualified applicants, and processes appointments, promotions and separations. Accomplishments during 2004 include:

- Civilianized direction of the Payroll Unit.
- Developed a comprehensive overtime report.
- Instituted payroll guidelines and practices to comply with the Fair Labor Standards Act.

- Upgraded 84 Police Officers' training pay and issued retroactive payroll checks, meeting POST requirements.
- Provided extensive HR data for the monthly SF Stat report.
- Adopted a P-1 transfer schedule for all Department personnel transactions.
- Instituted the P-2 5-year Traffic Enforcement Company transfer process.

Support Services Division

Taxi Unit. This unit is responsible for the enforcement of ordinances relating to motor vehicles for hire. Highlights of 2004 include:

- Received and processed 1,000 taxi driver permits, 350 cab medallion permits, 35 New Taxi Ramped Taxi applications.
- Conducted enforcement actions. 1218 taxi related complaints were received, logged and investigated regarding driver rudeness, unsafe driving, lost/stolen property, fare refusal, overcharging, failure to comply with the rider's direction for route.
- Approximately 2,500 vehicles were inspected at the 33 cab company headquarters and on the street.
- Approximately 1,200 cab company headquarters site audits and inspections were conducted at a rate of 100 a month. On the average 65 monthly citations were issued (infractions and misdemeanors), and on the average 55 monthly administrative citations were issued.
- The unit is currently working with the Taxi Commission to integrate data with the Taxi Department.

Permit Section. The Permit Section processes permit application for a variety of uses and collects license fees. In 2004 the section:

- Processed 2,308 permit applications. 605 applications were processed for the Entertainment Commission.
- Implemented procedures for permits regarding Fortuneteller Ordinance. Transitioned massage permits from SFPD to the DPH.
- Supported the Entertainment Commission in processing their permit applications.
- Facilitating ID of tow trucks with decal system, similar to taxis.

Report Management System This section receives, processes, archives, and disseminates an average of more than 300 police reports per day, throughout the year. The section is currently automating many of its functions. 2004 highlights include:

- Implementing the Digital Imaging Archival System (DIAS), in which images are stored on optical discs. Reports now can be accessed by computer by Legal Staff.
- DIAS being expanded to the DA's office at no expense to SFPD.
- DIAS is under review for expansion to the Investigations Bureau.
- Received a grant for DPH to allow for installation of an Optical Character Reader (OCR) to automatically index all reports. Data entry clerks currently do this manually.
- Whole Text searching of reports capability is being tested. Scans for specific word or words. RMS working with MIS for implementation of on-line reporting of certain property losses by civilians. Time and cost savings to Teleserve and Patrol officers.

Training and Education Division This division is responsible for providing basic and advanced state-certified training, along with technical and on-the-job courses for members. During 2004 the division:

- Received Best Practices Award from the US Conference of Mayors of the Department's Citizens' Academy Program.
- Developed a new Supervisory Investigations Manual that was approved for training and distribution to all police supervisors.
- Standardized Command Post kits were developed and distributed to all district stations, with training provided to all police supervisors and command post personnel.
- Trained more than 100 Muni Inspectors in accident Investigations.
- Initiated a "Customer Service" class, "HIV User Awareness" class and "Ex-Offenders" class for upcoming CPT classes and Basic Recruit Classes.
- Researched and initiated the Department's Sig-Sauer handgun conversion for all officers.
- Conducted an orientation class for the newly appointed Police Commissioners.

In the latter part of 2004, the following units were placed in the Administration Bureau:

Behavioral Science Unit. The officers in this unit provide peer counseling. There are 300 members who are currently trained peer support members. 2004 highlights include:

- More than 6,000 contacts.
- 34 critical incident call-outs with 135 members involved; 15 critical incident debriefings.
- 6,712 hours were donated by 174 members toward the Catastrophic Illness Program.
- Approximately 16 members/dependents received services for in-patient treatment.
- Two new Police Chaplains were brought onboard.
- Five new licensed psychotherapists were trained and added to our referral list. Training included FATS, police patrol ride-along, monthly meetings with BSU.
- Families of officers who were killed in the line of duty were presented with posthumous Purple Heart Medals and certificates at a luncheon in their honor at the San Francisco Elk's Lodge.
- Ongoing training at the SF Police Academy regarding BSU issues and resources.

Risk Management Division

Legal Section. The Legal Section provides counsel to the Chief of Police and other units as needed. In 2004 the section:

- Cross-trained officers in various positions in detailed procedures for each job position.
- Connected Legal Section with the RMS for efficient and timely report retrieval.
- Developed a database for cost recovery requests from Fleet Management.
- Improved the Red Light Camera Enforcement tracking and database.
- Improved the Traffic Court database, updated the subpoena form, improved the Juvenile Court and Traffic Court tracking system.

Management Control Division. This division conducts internal administrative investigations and prepares and prosecutes disciplinary charges filed against members. Some of 2004 highlights include:

- Cleared a backlog of 10 OIS investigations and evaluations in six months.
- Implemented a new tracking system through DTIS.
- Eliminated cases from expiring under 3304 Gov Code.
- Refined process for assigning Hearing Officers to Chief's Hearings.
- Conducted training for members of the Police Commission.
- Continuing to work closely with the OCC in areas of mutual concern.

Equal Employment Office (EEO) Section. The EEO Section investigates complaints of harassment and discrimination by members against members. In 2004 the section:

- Tracked cases to eliminate 3304 Gov. Code dismissals.
- Expedited all cases that were beyond 180 days.
- Ensured training for all EEO Investigators in Internal Affairs training, interview and interrogation techniques, and EEO investigation procedures.
- Worked with the City Attorney to revise DGO 11.07 and establish an EEO Unit Manual.