

# OFFICE OF CITIZEN COMPLAINTS

CITY AND COUNTY OF SAN FRANCISCO



**Joyce M. Hicks**  
Executive Director

December 14, 2016

Hon. Suzy Loftus, President  
Members, San Francisco Police Commission

Re: Office of Citizen Complaints and San Francisco Police Department 3<sup>rd</sup> Quarter 2016  
Sparks' Report

Dear President Loftus and Commissioners:

This letter supplements the 3rd Quarter 2016 Report by the Office of Citizen Complaints and the San Francisco Police Department regarding Policy Proposals. During the 3<sup>rd</sup> Quarter 2016, the OCC's policy work focused on Use of Force reforms, a draft Crisis Intervention Team (CIT) Department General Order and a proposed Domestic Violence Department Bulletin.

Throughout the third quarter, the OCC's policy attorney participated as a subject matter expert during the meet and confer process on the Use of Force policy (Department General Order 5.01) with the San Francisco Police Officers' Association and the Department of Human Resources.

The OCC policy attorney also worked closely with SFPD and the Mental Health Working group to finalize the Crisis Intervention Team (CIT) Department General Order for presentation to the Police Commission—a project the OCC spearheaded since July 2015.

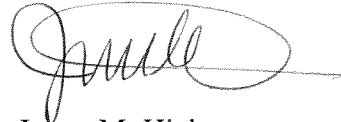
Lastly, the OCC continued its language access policy work by meeting monthly with a Language Access Working Group comprised of domestic violence and sexual assault service providers, language access advocates, city agencies, Police Commissioner Sonia Melara, and the Police Department, a practice the OCC initiated in 2012 to enhance language access services.

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Throughout the third quarter, the OCC collaborated with the Language Access Working Group, the Police Department's Special Victims' Unit, the District Attorney's Office, the Department on the Status of Women, and the Adult Probation Department to draft a comprehensive Department Bulletin that addresses the key steps for successful domestic violence investigations. SFPD is currently reviewing this proposed Department Bulletin.

Thank you for your continued support of our agency's policy work.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Hicks", enclosed in a large, loopy oval shape.

Joyce M. Hicks  
OCC Executive Director

Attorney assigned: Samara Marion - Policy Analyst