Annual Community Policing Plan

Central Station

CITY & COUNTY OF SAN FRANCISCO

Police Department

11/21/2025

Agenda

- District Overview
- Goals and Objectives
- Community Partners
- Community Events
- Metrics
- Review and improvement process

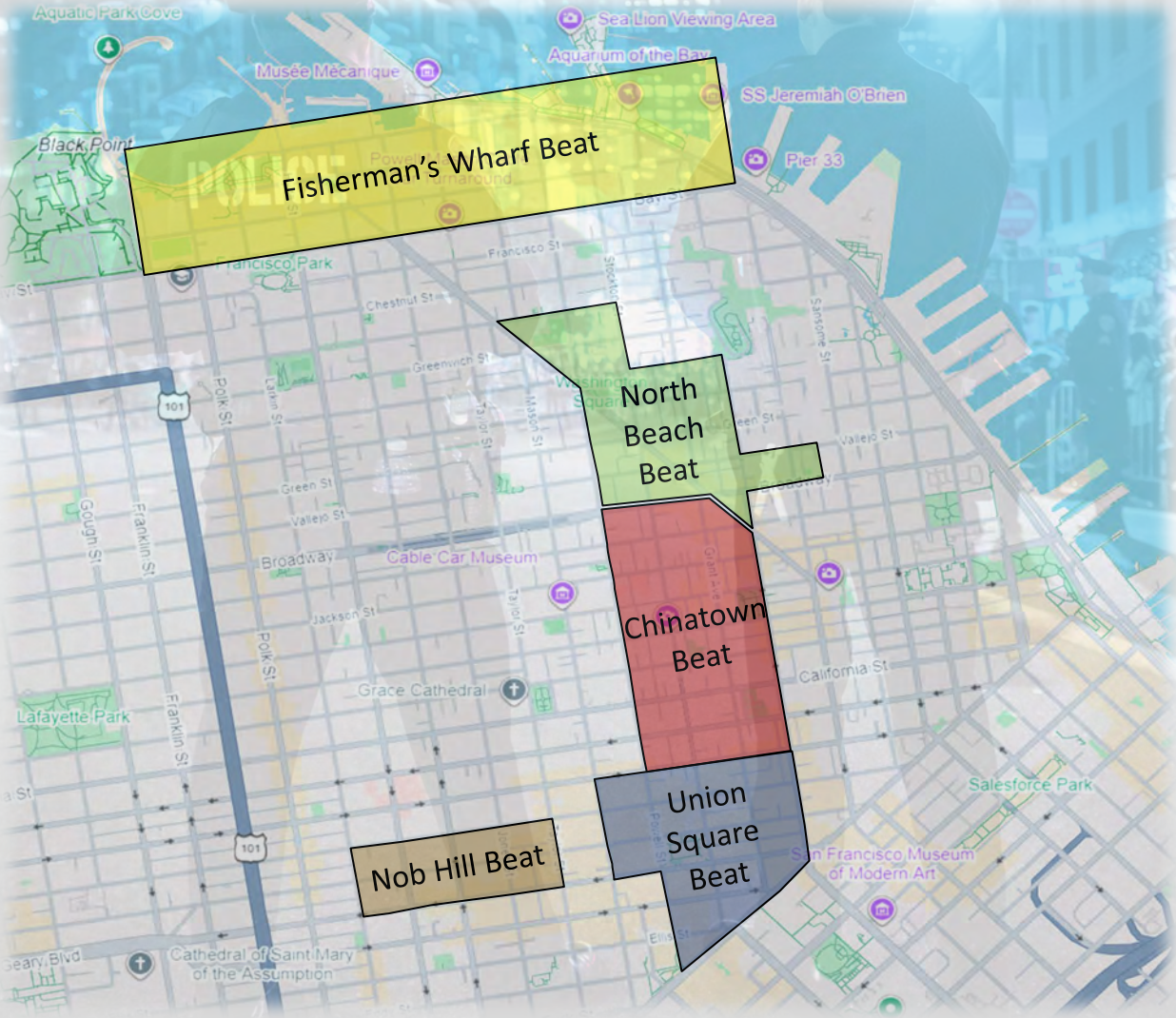
District Overview

- The Central District serves a diverse range of communities and most of San Francisco's most famous tourist destinations. The Central District is home to Chinatown, North Beach, Fisherman's Wharf, and Union Square.
- The Central District is one of San Francisco's most diverse districts. The district has residents from all walks of life and hosts a large Chinese and Italian population due to our district having the city's North Beach District and the nation's first Chinatown ever established.
- In addition to the residential pockets which exist in the Central, the district safeguards a dense population of retail businesses, entertainment zones, and several popular destinations throughout. The most significant crime trends in the Central District relate to property crimes, such as theft/burglaries and vandalism, and quality of life issues. Central Station employs foot beats which focus on community relationships with stakeholders to utilize a collaborative problem-solving approach as a proactive strategy. This includes education and prevention strategies in addition to the enforcement efforts by our uniformed and plainclothes Officers post crime.

District Overview

- Central Station utilizes patrol officers to respond to most calls for service. The Central District also has foot beat officers in **Chinatown**, **North Beach**, **Union Square**, and **Nob Hill** currently. The diversity of the Officers working in the district mirrors the diversity that exists within San Francisco. Multiple Central Station Officers are certified in a secondary language which help to promote crime reporting and community relationships with the public and the Police.
- Central Station's commitment to its Community Policing strategies are key in dissolving the stigma of Police presence to promote a **POSITIVE** response amongst its community when Police are present and visible.
- Central Station continues to utilize the drone program within a newly established [RTIC] Real Time Information Center to keep its community safe by supporting Police Officers in combatting crime.
- Central Station is home to a spectacle of historic parades and new entertainment zones which Central Station's Special Events team help plan and organize, utilizing existing Police-community partnerships, strategies, and city resources to ensure safe and successful event[s].

District Overview | Foot Beat Map



District Overview | Entertainment Zones



Goals | Objectives

- **Goal 1:** Communication
- **Goal 2:** Education
- **Goal 3:** Problem-Solving
- **Goal 4:** Relationship Building
- **Goal 5:** SFPD Organization







Goal 1: Communication

Honest, transparent, and empathetic dialogue between the SFPD and San Francisco Community.

- **Objective 1.1:** Create a diverse set of communication channels between the SFPD and community
  - Central Station has various methods to promote public input and keep the public informed.
  - Central Station posts a newsletter via email to over 1,000 subscribers with district updates.
  - Central Station also hosts a monthly community meeting which is open to the public which allows the public to come directly to the Station's Captain with their questions and concerns.
  - Central Station also hosts several events throughout the year which promote open dialogue and long-lasting relationships with the community the officers work in.



Goal 1: Communication

Honest, transparent, and empathetic dialogue between the SFPD and San Francisco Community.

- **Objective 1.2:** Respond to request for service and information in a timely and transparent manner
  - Central Station is committed to promptly and professionally answer all community questions or referring them to the appropriate resource[s].
  - The community can reach Central Station via telephone 415-315-2400, email us at SFPDCentralStation@sfgov.org, visit the district station at 766 Vallejo St., or just approach your friendly neighborhood Police Officer walking the beat.

Goal 1: Communication

Honest, transparent, and empathetic dialogue between the SFPD and San Francisco Community.

- **Objective 1.3:** Solicit conversation, input, and collaboration from historically underrepresented groups
  - Central Station solicits input through the district's Community Policing Advisory Board [CPAB], community meetings, and community events. The information provided helps create a SMART goal for the officers assigned to a specific problem in their assigned area.



Goal 1: Communication

Honest, transparent, and empathetic dialogue between the SFPD and San Francisco Community.



- **Objective 1.4:** Transparently communicate, publicize, and educate community about SFPD goals and policies
  - During Central Station's monthly community meetings, the Captain of the district station presents crime statistics as well as different topics monthly. The topics can be presentations on some of the SFPD's latest policies and procedures, the Collaborative Reform Initiative, and safety tips to help the community remain safe.





Goal 2: Education

SFPD both trains and is trained by the communities it serves

- **Objective 2.1:** Train the community to empower them to improve community safety
  - Station Foot Beat Officers, Patrol Officers, Community stakeholder meetings and partnerships.
  - Central Station's Captain Staff also hosts safety tip presentations and open forums to discuss specific issues to businesses in the area. The open forum is hosted in a judgement free and open environment to welcome any kind of questions and community input.
- **Objective 2.2:** Invite third party and community instructor[s] to contribute to SFPD training
  - Central Station's community meetings often host different community groups and organizations to provide information to the public and to Officers.

Goal 3: Problem-Solving

Increase safety through collaborative working partnerships between SFPD, community members, and organizations to identify and address local topics of concern

- **Objective 3.1:** Officers can connect individuals to resources when calls for service are outside their scope
  - Providing resources and phone numbers to city partners/agencies [ie: Homeless Outreach Team and Street Crisis Response Team]
  - Community partnerships that Central Station has established often provide additional and external resources [ie: Self-Help for the Elderly and CYC]
- **Objective 3.2:** Collaboratively identify and develop responses to local issues and concerns with individuals, community-based organizations, and city services
  - SFPD's Central Station constantly addresses individual community member concerns through a collaborative process to create a shared goal

Goal 3: Problem-Solving

Increase safety through collaborative working partnerships between SFPD, community members, and organizations to identify and address local topics of concern

- **Objective 3.3:** Utilize a formalized problem-solving model across district stations
  - Central Station officers are utilizing the SARA model and SMART goals to align our station's goals with the collaborative reform initiative and our community policing annual plan

S	M	A	R	T
specific	measurable	attainable	relevant	time based



S	A	R	A
SCAN	ANALYZE	RESPOND	ASSESS

Goal 4: Relationship-Building

Strong, trusting, and respectful relationships between SFPD and all facets of San Francisco Community

- **Objective 4.1:** Increase visible officer presence and proactive, positive engagement with individuals outside of calls for service
  - Ensuring officers are staying in their assigned beats and staying highly visible to engage the community when they are not engaged with a call for service
- **Objective 4.2:** Provide unbiased, dignified, and equal treatment and access to resources to all community members
  - Officers continue to learn through training classes such as Bias Sync and Advanced Officer Training
  - Officers are constantly provided roll call training on the latest SFPD policies and are held to a higher standard in providing the best service possible to the community





Goal 5: SFPD Organization

SFPD organization and operation leads community policing efforts and demonstrates a guardian mindset.

- Objective 5.1: Develop policies, priorities, and procedures that are consistent across SFPD stations and bureaus and support neighborhood-specific plans
- Objective 5.2: The SFPD is adaptable and committed to continuous review and improvement
- Objective 5.3: Include civilian and front-line officer perspectives and input in decision-making and policy development processes
    - Officers and community members work together to develop strategies to tackle problems/issues. Officers follow-up with the community after implementation to make any change necessary.



Goal 5: SFPD Organization

SFPD organization and operation leads community policing efforts and demonstrates a guardian mindset.

- Objective 5.4: Support restorative justice goals
- Objective 5.5: Support officers with sufficient resources
  - Central Station Officers work in conjunction with SFPD's Community Engagement Division (CED) to engage in public community events.
- Objective 5.6: Recruit SFPD members who reflect the city's diversity and know the communities they serve

Problem-Solving | SFPD Organization

Increase safety through collaborative working partnerships between SFPD, community members, and organizations to identify and address local topics of concern

DEPARTMENT NOTICE

25-053
Published: 05/20/25
Expires: 05/20/28

SFPD Medical ID Bracelet Program

This Department Notice introduces the SFPD Medical ID Bracelet Program.

Background
The SFPD Medical ID Bracelet Program was created by Chinatown Foot Beat officers in response to memory-impaired individuals repeatedly going missing.

To break this cycle, officers began issuing SFPD medical ID bracelets to individuals once they were safely located. Each bracelet is engraved with the person's name, emergency contact number, and the related SFPD missing person case number.

What sets this program apart from standard medical bracelets is the inclusion of the SFPD case number, which provides officers with an entire police report of information.

Program Expansion
The SFPD Medical ID Bracelet Program is now available department wide. Officers from all district stations can provide SFPD Medical ID Bracelets to individuals who suffer from memory or cognitive impairment and are at risk of going missing.

Medical ID bracelets are normally associated with a missing person case number. Some people may be at risk but have never been reported missing. In these instances, officers can create a simple miscellaneous investigation report and use that case number for the bracelet.

Bracelet Features

- Hypoallergenic stainless-steel construction
- Alzheimer's clasp (requires two hands to remove)
- Engraved with the individual's name and SFPD case number (to protect privacy)
- Funded by SFPD officers, the San Francisco Asian Police Officers Association, and community organizations



- Central Station Chinatown Foot Beat Officers identified a prevalent issue in the community where members with memory related impairments often repeatedly go missing.
- Project: medical ID bracelet program [station level]
- Goal: to safeguard the vulnerable population within the community
- Officers expanded the project, which is now a department-wide and approved resource for the city.

How to Request a Bracelet
All bracelet requests must come from an officer and must be associated with an SFPD case number.

Use the following email format:
Email to: *SFPDMedicalBracelet@sfgov.org*
Email Subject Line: Medical ID Bracelet
Requesting Officer: Name, Star, Station
Subject's First name:
Subject's Last name:
SFPD Case#:
Subject's Emergency contact: Name and Phone number
Bracelet Size: Small, Medium, or Large

Bracelets will be custom made which can take approximately 7 to 14 days and sent via interdepartmental mail to the requesting officer. The officer is expected to hand deliver the bracelet to the family or caregiver.

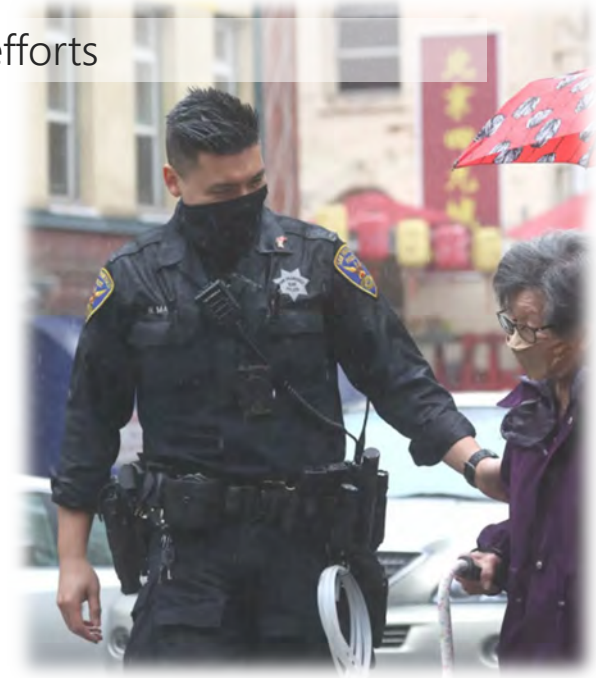
Voluntary Participation
Participation in the Medical ID Bracelet Program is optional. Officers may utilize the program at their discretion.

Additional Information
Email *SFPDMedicalBracelet@sfgov.org* directly with any questions.

Goal 5: SFPD Organization

SFPD organization and operation leads community policing efforts and demonstrates a **guardian mindset.**

- Objective 5.7: Integrate community policing values in recruitment, training, and professional development of SFPD members
- Objective 5.8: Deployment strategies maintain consistency in practices and continuity of the community's relationship with the SFPD
- Objective 5.9: Support groups historically underrepresented in police departments in professional development
- Objective 5.10: Hold officers accountable for their actions and embodying community policing tenets.





Community Partners

Union Square Alliance
- Collaborated with Central Station to create our Union Square Deployment and a key sponsor of our National Night Out Event

Downtown CBD
- Member of our CPAB creating plans to prevent crime

North Point Center
- Member of our CPAB creating plans to prevent crime and helping boost our morale of our station by organizing a First Responder's Luncheon

Chinatown Community Development Center
- Partners with Central Station for many events in the Ping Yuen Housing Complex

Telegraph Hill Dwellers
- Community partner in creating outreach and crime prevention in the Telegraph Hill Area

Barbary Coast Neighborhood Association
- Member of our CPAB creating plans to prevent crime

Community Youth Center- Chinatown
- Main partner and organizer of our Chinatown Night Out Event

North Beach Neighbors
- Member of our CPAB creating plans to prevent crime and a key member in organizing our National Night Out Event

Fisherman's Wharf CBD
- Member of our CPAB creating plans to prevent crime and Central Station's auto burglary prevention campaign

North Beach Business Association
- Member of our CPAB creating plans to prevent crime, a participant of our National Night Out Event, and sponsor of our Coffee with a Cop event

Russian Hill Neighbors
- Member of our CPAB creating plans to prevent crime and sponsor to our National Night Out Event

Lower Nob Hill Neighborhood Alliance
- Partnered with Central Station to create plans to combat crime in the Lower Nob Hill Area

Chinese Consolidated Benevolent Association
- Sponsor to our Chinatown Night Out Event

Chinese Chamber of Commerce
- Sponsor and key organizer to our Chinatown Night Out Event

Community Partners

Self-Help for the Elderly

- Partners with Central Station for various events such as the annual citywide Thanksgiving meal delivery and hosting scam/fraud workshops for affected populations.

BeChinatown

- Partners with Central Station for many events throughout. Helped create plans for crime prevention and safeguarding the community by sponsoring Foot Beat Officers projects such as lock and medical ID bracelet programs.







Community Events

- Community Meetings
- Coffee with a Cop
- Neighborhood Safety Walks
- National Night Out
- Pumpkin Giveaways
- Thanksgiving meal deliveries
- Italian Heritage Parade
- Pride Parade
- Chinese New Year Parade
- Community Trick-o-Treat
- Faith & Blue
- Chinatown Night Out
- Public Safety Workshops
- Night Markets
- Merchant walks
- Toy Drives
- Community Fairs/Festivals
- St. Patrick's Day Parade
- Easter Basket Giveaway
- Veteran's Day Parade
- Independence Day
- NYE Fireworks Show

2025 Community Events | Group Recognition

Date	Community Event	Location	Community Partner
10/25/25	CYC Spooktacular Halloween Festival	Chinatown	CYC
10/31/25	Jean Parker ES Halloween Parade	Chinatown/North Beach	Jean Parker Elementary School
10/31/25	Harvest Festival Trunk or Treat	Francisco Middle School	Tel-Hi
11/10/25	Union Square Christmas Tree Lighting	Union Square	Community Members Union Square Alliance
11/19/25	Thanksgiving Turkey Giveaway	North Beach Place	Tel-Hi
11/27/25	Thanksgiving Food Delivery	Citywide	Self-Help for the Elderly
12/25 TBD	Holiday - Shop with a Cop	Central District	SFPD Police Community Foundation
12/7/25	5th Annual Chinatown Winter Wonderland	Chinatown	Imaginasion, BeChinatown, Dear Community
12/12/25	Christmas Gifts Giveaway – Gordon J. Lau Elementary	Gordon J. Lau Elementary School	Charity Cultural Services Center / AAPI
12/17/25	Holiday Toy Giveaway	567 Bay St Youth Center	Tel-Hi
12/31/25	NYE Fireworks	Embarcadero	NYE Fireworks

2026 Community Events | Group Recognition

Date	Community Event	Location	Community Partner
2/14 - 2/15/26	Flower Market Fair	Chinatown	Chinatown Community
3/7/26	Chinese New Year Parade	Various	Chinatown Community
3/14/26	St. Patrick's Day Parade	Market Street	
6/26	Pride Parade	Market Street	SF Pride
7/4/26	Independence Day	Fisherman's Wharf	Community Members
8/26	National Night Out	North Beach	Community Members
8/26	Chinatown Night Out	Chinatown	Community Members
9/26	Autumn Moon Festival	Chinatown	BeChinatown
10/9-10/11/26	Fleet Week	Fisherman's Wharf	Fleet Week
10/11/26	Italian Heritage Parade	North Beach	IAC

2025 Community Events | Group Recognition

Date	Community Event	Location	Community Partner
Multiple Dates (every 3rd Wed of the month)	Community Meeting (CPAB)	North Beach	Community Members
Multiple Dates (every 3rd Wed of the month)	Community Meeting	Cathay Post	Community Members
Multiple Dates	Coffee With a Cop	Various	Community Members
Multiple Dates	Safety Presentations	Various	Community Members





Problem Solving

- Pedestrian traffic fatalities
- Burglaries
- Narcotics Usage
- Mental Health
- Auto Burglaries
- Organized Retail Theft
- Unhoused Individuals
- E-Scooters / Dirt Bikers





Metrics

- 911 calls for service
- Number of events held
- Community Survey results
- Decrease in incident types tied to problem/issue
- Positive interactions via social media
- 509 Problem Solving Forms
- Stop Data
- Use of Force Data
- Staff survey results





Social Media Strategies

Central Station

- Central Station is committed to providing the latest updates to our community via a variety of ways.
- We also utilize an online newsletter to over 1,000 community members via email.



Social Media Strategies

Our **Central Station** Newsletter is available via an email subscription for the latest updates in their respective district!

Newsletter!





SAN FRANCISCO POLICE

CENTRAL STATION November NEWS-

Happy Holidays, Everyone!

The festive season is just around the corner, and I hope you're as excited as I am for all the wonderful opportunities to come together and celebrate as a community. This time of year brings so much joy, and we certainly have plenty of reasons to celebrate!

As you enjoy the festivities, please remember to celebrate safely. If you're planning to indulge in holiday cheer, make sure you have a safe way to get home—whether it's a rideshare, public transit, or a trusted designated driver. Let's look out for one another and keep our roads safe for everyone.

With shorter daylight hours, please be extra cautious on the roads. Drivers, keep an eye out for pedestrians, and pedestrians, stay alert and make sure you're visible—especially in the evenings.

Wishing each and every one of you a joyful, healthy, and peaceful holiday season. I hope you get the chance to spend quality time with loved ones and make some beautiful memories.

I'm looking forward to seeing you around the neighborhood and at our upcoming community events and meetings. Let's make this season merry, bright, and safe for all!

Warmest wishes, and happy holidays!

CAPTAIN

CHRISTOPHER DEL GANDIO

COMMANDING OFFICER
CENTRAL STATION

766 VALLEJO STREET
SAN FRANCISCO, CA 94133

STATION: 415-315-2400

LEARN MORE ABOUT THE SAN FRANCISCO POLICE DEPARTMENT

JOIN SFPD

See pages 12-13

Community Meeting
In-Person

WEDNESDAY
NOVEMBER 19, 2025
5:00 PM - 6:00 PM
CATHAY POST
1524 POWELL ST.

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SF Police Community Foundation



Supporting Police-Community Events

- Helping to fund special community projects planned and organized by Central Station

Officer Wellness



Supporting mental, physical, and emotional health so Officers may continue to protect the community they serve





Review | Improvement

- Use of data and metrics
- Surveys at meetings
- Community Input
- Meetings with community stakeholders regularly
- Meetings with community
- with Officers assigned to
- area or issue
- Reviewing 509 Problem Solving Forms









Thank you.

Any questions?

You can reach me at Christopher.E.DelGandio@sfgov.org