Your total resource

for all SFPD news

Stay up-to-date with our

programs and events

Take a look inside the

San Francisco Police

Phone numbers,

addresses and social info

Home / Stay Safe

Deaf and Hard of Hearing Services

Working together to

keep us all safe

How to Get Help:

Dial 911 –Relay calls are accepted.

File police reports, permits

and other documents

- **Text to 911** Send a text message directly to 911.
- TTY (Teletypewriter) Use a TTY device to connect to 911 through the California Relay Service (711).
- Video Relay Service (VRS) Place a 911 call using your personal videophone or video relay app to connect through a live interpreter.
- In-Person at Any Police Station Each station provides on-demand video interpreting for people who use American Sign Language (ASL).

Video Remote Interpreting Systems at Every Police Station and on Every Police Officer



The San Francisco Police Department has partnered with LanguageLine Solutions to provide Video Remote Interpreter (VRI) services for members of the Deaf and Hard of Hearing community.

At Police Stations

Every police station is equipped with a Video Remote Interpreting (VRI) system that connects individuals who use American Sign Language (ASL) with a live, qualified interpreter.

This service is available at all police stations and allows Deaf and Hard of Hearing visitors to communicate directly with police staff in real time.

Find out more about our police station visiting: SFPD Station Finder

All Police Officers

Every San Francisco Police Officer is equipped with a VRI system on their department-issued cell phone, enabling officers to connect to a live interpreter during field contacts, traffic stops, or other interactions in the community.

Contact Us

Emergency Phone 9-1-1 Non-Emergency Phone 1-415-553-0123 City Services & Questions 3-1-1









Career Opportunities

- · Civilian Job Openings
- Sworn Job Openings
- SFPD Academy
- Salary & Benefits

Police Commission

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Accessibility

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- Sitemap

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