

Special Victims Unit — Victim Services & Legal Protections

Clear, 24/7 resources for survivors of domestic violence, sexual assault, elder/dependent adult abuse, stalking, and related crimes.

Call 9-1-1
(Emergency)

SFPD Non-Emergency:
415-553-0123

San Francisco police are here to help

The SFPD Special Victims Unit (SVU) is located at 850 Bryant Street, fifth floor, and is open Monday through Friday, 8:00 AM to 5:00 PM. **Phone:** 415-552-9225.

We investigate all felony arrest cases involving domestic abuse against minors and adults and bring cases to the District Attorney’s Office for prosecution.

We also investigate cases in which arrests have not been made. If you are a victim in a case with no arrest, we will call to advise you on next steps and available services. **Please notify us if you do not want us to leave a message.**

Special Victims Unit (SVU) — Follow-Up

For incident or case information, or to provide additional details, contact SVU and provide the case information given to you at the scene.

Phone: [415-552-9225](tel:415-552-9225)

Address: 850 Bryant St, Room 500, San Francisco, CA

⚠ Strangulation may cause hidden internal injuries. Seek medical attention immediately — injuries may not be apparent right away.

Primary 24-Hour Victim Services Recommended

La Casa de las Madres

24-hour crisis line, advocacy, safety planning, and shelter.

Call 877-503-1850

Visit lacasa.org

W.O.M.A.N., Inc.

24-hour support line, peer counseling, and community education.

Call 877-384-3578

Visit womaninc.org

Helpful SFPD & City Links

[Request Police Reports \(CISU\)](#)

[Restraining Orders \(SF Superior Court\)](#)

SF District Attorney – Victim Services Division (VSD)

Provides crisis support, counseling, relocation, and safety planning. VSD employees are mandatory reporters; information provided is not confidential.

Call 628-652-4100

victimservices@sfgov.org

Mayor’s Office for Victims’ Rights (MOVR)

For individuals not pursuing criminal charges but needing social or legal services.

Call 628-652-1175

sf.gov/MOVR

Additional 24-Hour Services

SF Women Against Rape (SFWAR)

Call 415-647-7273

[Website](#)

CASARC (Children’s Advocacy & Sexual Abuse Resource Center)

Call 628-206-8386

[Website](#)

Child Protective Services (CPS)

Call 415-558-2650

[Website](#)

Adult Protective Services (APS)

Call 415-355-6700

[Website](#)

SF Suicide Prevention

Call 415-781-0500 • Text 415-200-2920

[Website](#)

National Human Trafficking Hotline

Call 888-373-7888 • Text 233-733

[Website](#)

Key Rights & Legal Protections

Custody Release & Notification (VINE)

Persons in custody may be released at any time. You can check status and register for notifications via the Victim Notification Network (VINE).

Call 877-411-5588

vinelink.com

Restraining Orders (SF Superior Court)

The Court’s ACCESS Center can help you request an order to stop abuse, protect children, and set custody or support terms.

Call 415-551-0605

[Self-Help Center](#)

California Victim Compensation Board (CalVCB)

May cover medical/dental bills, counseling, income loss, relocation, funeral expenses, and other crime-related costs.

Call 800-777-9229 Apply online

Safe at Home (Address Confidentiality)

A free substitute mailing address program for eligible victims so your home address stays confidential in public records (Gov’t Code § 6205).

Call 877-322-5227 Email SafeAtHome@sos.ca.gov

Name Redaction in Public Records

Victims of certain serious crimes may request that their names are not released in public records (Gov’t Code § 6254(f)(2)). Contact SVU for assistance.

Unredacted Police Report

Victims of DV, sexual assault, stalking, human trafficking, or elder abuse may be eligible to receive the unredacted version of their police report (with accompanying photographs). Requests must be made in person (ID verification required) at Police Headquarters (1245 3rd St.).

Form & Info Contact 415-575-7232

Domestic Violence Interagency Referral Center (DVIRC) Directory

Browse a citywide directory of partner agencies that provide crisis support, shelter, legal assistance, counseling, and other services for survivors. You can search by service type and location.

Open DVIRC Directory