

POL Shotspotter Audio Recorder Annual Surveillance Report 2024

Fields marked with an asterisk (*) are required.

Change In Authorized Use Cases



1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

Change in Authorized Job Titles



2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

Change in Number and/or Type of Technology



Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

No



Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?

No



Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No



Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): *

SoundThinking, Inc. (formerly ShotSpotter)

Surveillance Technology Goals ▾



8.1 Has the surveillance technology been effective at achieving its identified purpose?

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

As of October 2, 2024, there were 108 gun violence incidents in San Francisco, a 21% decrease from the same period in 2023. Gun violence and its impacts are a public health concern. Preventing gun violence is an essential component to building health communities. ShotSpotter alerts enable a fast, precise officer response to unreported gunfire to render aid to victims of a gunshot, secure critical evidence, and apprehend armed individuals. Between November 1, 2023 and October 16, 2024, ShotSpotter was activated 964 times, approximately 84 times per month. ShotSpotter notifications help make the department aware of gunfire events it would have otherwise not have known about.

Data Sharing ▾



9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

When cases are referred by the department for prosecution, the department shares ShotSpotter activation data with the District Attorney's Office in accordance with the CA Penal Code, CA Evidence Code, department retention guidelines and state and federal law. The data shared includes time and location, number of shots of shots detected, whether multiple shooters are believed to be involved, whether high-capacity or fully automatic weapons are believed to have been used, and a short audio snippet of the gunfire.

9.4 Was the data shared with entities outside of city and county government?

Yes

9.5 List which non-city entities received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

The department shares ShotSpotter data with Crime Gun Investigations Center partners on an as-needed basis only for official law enforcement purposes or as otherwise permitted by law. To ensure that entities receiving data collected by the surveillance technology comply with the Surveillance Technology Policy, the department directs requests to ShotSpotter which may offer redacted data that complies with the Right to Know Law Request and/or Open Public Records Act/Freedom of Information Act.

Accidental Receipt of Face Recognition Data ▾



10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

Complaints ∨



11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

Violations ∨



12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

No

Statistics and Information about Public Records Act Requests ∨



13.1 Has your department received any public records act requests for this surveillance technology?

Yes

13.2 How many public records requests have been made regarding this surveillance technology?

4

13.3 Please summarize what has been requested via public records requests, including the general type of information requested and disclosed, as well as the number or requests for each general type of information.

Requests included one request was for a list of installed locations for ShotSpotter system, one request for a copy of the department's ShotSpotter database containing every alert that has been generated by the department's ShotSpotter system from January 1, 2008, to December 31, 2023, one request for the most recent contract between the department and SoundThinking, Inc., formerly ShotSpotter, and on request for records for sensors nearest 1917 Oakdale Avenue from April 16, 2023 to October 16, 2023, including date, time, location and incident report numbers.

Total Annual Costs for the Surveillance Technology ∨

**14.1 List the number of FTE (new & existing).**

N/A. The ShotSpotter application is on every officer's smart phone. There are no specific FTEs assigned to managing the technology throughout the City. However, the specific job classifications and titles authorized to access or use the collected information are as follows: Police Cadet 8274; Police Service Aide 9209; Police Service Aide Supervisor 8217; Police Officer Q-2 through Q-4; Inspector 0380; 17 Sergeant Q-50 through Q-52; Lieutenant Q-60 through Q-62; Captain Q-80 through Q-82; Commander 0488, Deputy Chief 0400; Assistant Chief 0395; Chief of Police 0390; Crime Scene Investigator 8252; Forensic Latent Examiner 8253; Administrative Analyst 1822; Director of Crime Strategies 0933 .

14.2 Are there one-time costs for Fiscal Year 2024-2025?

No

14.15 Are there annual costs for Fiscal Year 2024-2025:

Yes

14.16 Are there annual Salary and Fringe costs?

No

14.18 Are there annual Software costs?

Yes

14.19 List total annual Software costs for FY 2024-2025:

\$536,738

14.20 Are there annual Hardware/ Equipment costs?

No

14.22 Are there annual Professional Services costs?

No

14.24 Are there annual Training costs?

No

14.26 Are there annual "Other" costs?

No

14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?

General Fund

14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

No