



# DEPARTMENT NOTICE

24-012

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## Community Liaison Unit

(Update to DN 21-006)

The Community Liaison Unit (CLU) has been established within the Community Engagement Division (CED) to assist in fostering relationships between the Department and historically marginalized and Limited English Proficiency (LEP) communities in the City of San Francisco.

The role of CLU is to promote community engagement and support the district station's community policing efforts. As stated in Goal 4: Relationship-Building of the SFPD Community Policing Strategy Plan, US DOJ Recommendation 40.1, CLU promotes pro-active engagement and crime-prevention strategies.

The CLU partners with the District Station Community Liaison Officers (CLO's), foot beat officers, and patrol officers to support each district in their efforts to build and improve relationships within communities in their district. This will be accomplished through collaboratively implementing community policing strategies, proactively engaging communities, and supporting district station efforts and initiatives.

CLU coordinates with the Investigations Bureau to provide support and outreach to victims of prejudice based/hate crime incidents and other incidents of violence against historically marginalized communities involving serious bodily injury or loss of property.

CLU serves as a liaison between SFPD and victims, to ensure victims are connected with a wide range of services, to assist in the investigative process and possess an understanding of the criminal justice process. CLU acts in a supportive role with the primary investigative unit retaining investigative oversight of the investigation.

Notify CLU of the following types of incidents:

- Hate Crimes and Prejudiced Based Incidents
- Violent crimes involving serious or life-threatening injuries involving marginalized communities
- Officer-Involved Shootings
- Incidents as determined by investigators or Command Staff



*William Scott*  
WILLIAM SCOTT  
Chief of Police

*Per DN 23-152, all sworn & non-sworn Members shall electronically acknowledge this Department document in PowerDMS within (30) thirty calendar days of issuance. Members whose duties are relevant to this document shall be held responsible for compliance. Any questions regarding this policy should be sent to [sfpd.writtendirectives@sfgov.org](mailto:sfpd.writtendirectives@sfgov.org), who will provide additional information.*