### **Taraval Station Newsletter**

### Feb 14, 2021 - February 27, 2022

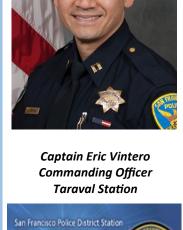


Taraval Station Officers have been working very hard keeping the community safe and addressing current crime trends by increasing patrols in hot-spot areas and actively seeking out persons wanted for committing serious crimes in the district (see notable incidents section of newsletter). Over the past two weeks, I have received several letters and emails of commendation regarding the outstanding professionalism and efforts of our Officers. The positive feedback means a lot to our members and I ensure they are properly recognized for their great work. Thank you for taking the time to provide feedback, comments, or suggestions on how we can better collaborate to increase safety in the Taraval District.

Best regards, Eric

-Compared to the same date last year, 2021; as of 02/27/22 we are currently down 33% in robberies, 43% in assaults, and 50% in home and commercial burglaries. However, we are up 5% in motor vehicle theft, and up 43% in theft from a vehicles.

• If you are reporting a crime in progress, dial 9-1-1(415-553-8090 on cell phones) to report fires, medical emergencies or any emergency related to public safety. To report a non-emergency incident (a crime that has already occurred and the suspects are gone) please call the SFPD non-emergency phone number at 415-553-0123 or you can go online to file certain reports at <a href="https://www.sanfranciscopolice.org/get-service/police-reports/file-police-report">https://www.sanfranciscopolice.org/get-service/police-reports/file-police-report</a>



# Next Community Meeting:

#CommunityMeeting

Captain Eric Vintero

Thursday, March 17, 2022

6:00 PM

Virtual (via Zoom)

Hosted By SF Safe

Thank you for subscribing to our Newsletter.

Please follow us on:

**Twitter:** 

@SFPDTaraval

Website: http://www.taraval.org



### Inside this issue:

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## Crime Trend - What's Currently Happening

Below are some trending crimes we want the residents and merchants of Taraval District to be aware of.

• We have incidents where the victim was at the gas station on 19th Ave. & Judah St. filling their vehicle's gas tank. The victim would leave their vehicle's door unlocked while waiting for their gas tank to fill up. The suspect would sneak into their vehicle through the unlocked door and steal the victim's belongings without the victim knowing about it. The victim only realized that their items were stolen when they start driving away. (Case# 220140670 & 226031833)

We recommend that when anyone leaves their vehicle, even for a short amount of time, to close the windows and lock the doors. Never leave your vehicle with the keys in the ignition and running.

• Stolen rims and tires in the OMI neighborhood. Victims reported that they returned to their vehicle and found all four wheels were stolen. (Case# 220139413 & 226027569)

We recommend parking your vehicle in your garage if you can, or in a well lit area and in location where many people can see it. Invest in a aftermarket wheel locks.

• Catalytic converter theft throughout the city.

We recommend parking in a well lit area and in location where many people can see it. Install a catalytic converter-specific security device, or have it welded to the car frame. You can also engrave your car's VIN number to the catalytic converter.

• Auto burglaries throughout the city.





**Taraval Station Community Meeting** 

# Community Forum

Virtual (via Zoom hosted by SF Safe) - 6:00 pm Thursday, March 17, 2021

#### **Dates of Future Meetings**

Thursday April 21, 2022

# Meeting Agenda

- Welcome and Introduction
- Captain's Message

For information contact us

- Presentation on Bias-Free Policing / Complaints and Commendations
  - · Crime Statistics and Trend
  - Q/A Session
  - Brit Strottman Deputy City Attorney,
     Neighborhood and Resident Safety Division



Captain Eric Vintero
Commanding Officer
Taraval Station

Email: eric.vintero@sfgov.org 415-759-3100

### **Taraval Station**

415-759-3100

### ΠY

415-753-7154

### Email:

sfpdtara-

valstation@sfgov.org

### **Anonymous tip line**

415-558-5588

#### **Chinese Language Tip Line**

415-558-5588

#### **SFPD Website**

sfpolice.org

### Taraval Station Twitter:

@sfpdtaraval





# TARAVAL STATION





Everyone deserves to be treated fairly.

SFPD officers undergo Implicit Bias & Procedural Justice training. Our goal is ensure fair, impartial community policing.

We're dedicated to providing Safety With Respect for All.

Learn about our ongoing efforts to eliminate bias and increase accountability at sanfranciscopolice.org/bias-free.



每個人都應該得到公平的對待。

SFPD で原で体

官員接受不偏不倚的程序及正義 培訓。我們的目標是確保公平 公正的警務。

我們致力提供所有安全及尊重。

想了解更多地消除偏見並增加問責制, 請上網到我們的網站 sanfranciscopolice.org/bias-free。 A guiding principle of the San Francisco Police Department is its commitment to treating all people with dignity, fairness, and respect. It is crucial for our members to carry out their duties in a manner free from bias and eliminate any perception of policing that appears biased. Biased policing is unsafe, unjust, and ineffective. It also alienates the public, fosters distrust of police, and undermines legitimate law enforcement efforts.

The SFPD is dedicated to ensuring our officers and professional staff provide unbiased, quality service to the diverse communities we work for. Our goal is to provide fair and positive interactions between San Francisco officers and the people we are proud to serve.





Todos merecemos ser tratados con justicia.

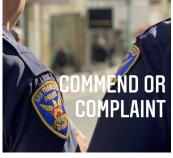
Los oficiales de SFPD se someten a entrenamiento de imparcialidad y justicia procesal. <u>Nuestro objetivo es</u> garantizar

policía comunitaria justa y imparcial.

Estamos dedicados a brindar seguridad con respeto para todos.

Conozca nuestros esfuerzos para eliminar el sesgo y elevar la responsabilidad en: sanfranciscopolice.org/bias-free.





### **Police Commendation**



https://www.sanfranciscopolice.org/get-service/police-commendation

Everyone appreciates a compliment! There are several ways you can offer a compliment to our officers and civilian workers for a job well done:

You can email the Captain of the station in your neighborhood. For Taraval Station, Email eric.vintero@sfgov.org You can contact the department's Community Engagement Division, at: <a href="mailto:sfgov.org">sfgov.org</a>.

You can also write to or email Chief William Scott: <a href="mailto:SFPDChief@sfgov.org">SFPDChief@sfgov.org</a>
San Francisco Police Headquarters, Chief's Office

1245 3rd Street, 6th Floor
San Francisco, CA 94158

## **Police Complaint**

https://www.sanfranciscopolice.org/get-service/police-complaint

The San Francisco Police Department is committed to ensuring that all of our officers and civilian staff provide unbiased, quality service to our City's diverse communities. Toward that goal, the SFPD and the City of San Francisco provide several ways to file a complaint.

The Department of Police Accountability is charged with impartially investigating complaints against SFPD officers and making policy recommendations regarding police practices. You can also call the DPA at 1-415-241-7711 (the TTY line is 1-415-241-7770) or visit the Department of Police Accountability website to file a complaint at <a href="https://sfgov.org/dpa/">https://sfgov.org/dpa/</a>.

The DPA is located at 1 South Van Ness Ave., 8th Floor, San Francisco, CA 94103.

You may also contact a department supervisor at any SFPD police station. <u>Each station</u> is open 24 hours a day. SFPD personnel are required to receive complaints courteously and to assist you with filing them.

# The Whistleblower Program

The Whistleblower Program responds to specific allegations of administrative wrongdoing by city employees and those who do business with the city. View SFPD's Rights and Responsibilities under California Whistle-blower Laws. > https://tinyurl.com/sngb9uv

# Career Day at Stratford School

On Monday 2/28/22, Sgt Pomatto, Officer Cistaro, and Officer Lew visited Stratford School for career day. They spoke to the students and answered their questions about what they do as police officers. Sgt Pomatto and Officer Cistaro also gave safety tips to the students.









### SFPD Chief Scott responds to case potentially involving victim DNA 22-024



FEBRUARY 16, 2022 | 9:23 PM

San Francisco Chief of Police William Scott issued the following responses to questions raised today about the purported use of DNA evidence reportedly collected from a one-time rape victim and then allegedly later used to identify and apprehend her as a suspect in an unrelated crime.

The following are attributable to SFPD Chief Bill Scott:

- We must never create disincentives for crime victims to cooperate with police, and if it's true that DNA collected from a rape or sexual assault victim has been used by SFPD to identify and apprehend that person as a suspect in another crime, I'm committed to ending the practice.
- I am informed that our existing DNA collection policies have been legally vetted and conform with state and national forensic standards. However, there are many important principles for which the San Francisco Police Department stands that go beyond state and national standards. We have long embraced sanctuary for our undocumented immigrant communities, for example, and we years ago ended the practice of using condoms as evidence in prostitution cases.
- We will immediately begin reviewing our DNA collection practices and policies. I have engaged with our City Attorney on this issue, and we are committed to working with our partners at Cal DOJ's Collaborative Reform Initiative, our District Attorney's Office, Public Defender's Office, Police Commission, and community-based working group members to pursue any changes necessary that are worthy of our values of "Safety with Respect."
- Although I am informed of the possibility that the suspect, in this case, may have been identified through a DNA hit in a non-victim DNA database, I think the questions raised by our District Attorney today are sufficiently concerning that I have asked my Assistant Chief for Operations to work with our Investigations Bureau to thoroughly review the matter, and report back to me and to our D.A.'s office partners.

Whatever disagreements District Attorney Boudin and I may have, we agree that this issue needs to be addressed. At the end of the day, our respective departments exist to do justice for victims of crime. The last thing we should ever do is discourage their cooperation with us to accomplish that.



**Emergency** 

Phone 9-1-1

Non-Emergency

City Service Center Phone 3-1-1

# CRIME PREVENTION TIPS FOR BURGLARY



Never leave your home doors unlocked or open. Use dead bolt locks, they are a great deterrent to burglars.

- When you leave, close and lock your windows. Many burglars enter homes and apartments through open windows. Windows on or near fire escapes should remain locked.
- Don't "buzz" strangers in. Don't permit unexpected utility workers, deliverymen, or strangers into your home. Ask them for their I.D. and phone number to their office. Call 911 if you are not sure of their identity. Call the police to report suspicious activity.
- Phone 415-553-0123 Give your home or apartment an "occupied look." Lights or a radio on automatic times may help deter burglars. Bright motion activated lights are a good deterrent as well.
  - Install security cameras or burglar alarms. Most are DIY with easy installation and are assessable with an app on your smart phone.
  - If your park your car inside your garage, lock the car doors. Burglars will steal garage door
    openers and come back when you are not home.
  - Trim shrubs and branches away from doors and windows for better visibility.



# CRIME PREVENTION TIPS FOR ROBBERY

Trust your instincts. If you sense trouble, get away as soon as possible.

Show confidence. Walk at a steady pace, keep your head up and avoid carrying lots of packages...It can make you look defenseless.

- Don't look like an easy target. Robbers want someone who will provide the least
  resistance. If you look like you know where you are going, walk with your head up and
  eyes alert, you will most likely be left alone.
- · Be observant.
- Remain alert and observe the people around you. Know who is walking behind and in front of you. Things to watch for include suspicious persons, people just loitering around or vehicles.
- Be aware of your surroundings. If you think you are being followed, go to a crowded area.
- · Walk in well-lit areas. If possible, do not walk alone.
- · Do not carry large amounts of money.
- · Carry keys in your hand.

Emergency Phone 9-1-1

Non-Emergency Phone 415-553-0123

City Service Center Phone 3-1-1

## **Crime Definitions**

**Robbery** – The taking or attempting to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or by putting the victim in fear

**Assault** – An assault is an unlawful attempt, coupled with the present ability, to commit a violent injury on another person.

**Battery** - (Misdemeanor battery) is any willful and unlawful touching of another. (Felony battery) is the use of force or violence upon the person of another that causes serious bodily injury.

\*Assault is when a person swings their arm and battery is when that arm makes contact with another person.

**Aggravated Assault** – An unlawful attack by one person upon another for the purpose of inflicting severe or aggravated bodily injury. This type of assault usually is accompanied by the use of a weapon or by means likely to produce death or great bodily harm.

**Burglary** – The intent upon entry into a property to commit grand theft, petty theft, or any felony.

**Grand Theft** – Grand theft is theft committed when the value of the money, labor, or property taken exceeds \$950.

**Petty Theft** – Theft where the value of the property taken is less than \$950.



### **Previous Week Notable Incidents**

\*\*\* Not all crimes are reported in the daily report, addresses shown are the "Unit Block" where the incident took place.

Daily Crime Report :: Mon – February 14, 2022

### <u>Trespassing – Case# 220101860</u>

10:42 am

#### 1100 Plymouth Ave

Officers responded to a report of a trespasser. The victim, a contractor, stated that he had entered the house to work when he observed a known suspect in the middle of packing up his belongings. After further investigation, the suspect was cited.

#### Arson - Vandalism - Case# 220101581

7:27 am

#### 800 Gonzalez Dr

Officers responded to a report of a fight. Responding officers arrived at the scene and located the parties involved. The victim stated that she had been in an argument with the suspect, who then began throwing things out on to the street as well as setting an item on fire. After further investigation, the suspect was arrested.

### Daily Crime Report :: Tue – February 15, 2022

### Trickery - Theft - Case# 220105373

7:18 pm

### 1000 Taraval St

The victim reported that the suspect's vehicle had pulled up next to her and the suspect started a conversation with her. The suspect then placed a yellow colored necklace on the victim, which distracted her from noticing that her own jewelry (a necklace, pendant and bracelet) had been stolen until after the suspect left.

### Daily Crime Report :: Wed – February 16, 2022

### Assault - Case# 220108258

8:31 pm

### 46th Ave & Judah St

The victim reported that he had observed the suspect, who was carrying a bass guitar, walking towards him and challenged the suspect to play something on the guitar. An argument ensued and the suspect made slashing movements with a knife towards the victim before leaving the scene. Afterwards, the victim stated that he realized he had been cut only after the suspect had left.

#### Warrant Arrest - Case# 220107830

5:08 pm

### Lincoln Way & 36th Ave

Officers were on patrol in the area and observed that a vehicle had been parked in the same spot for approximately one week. A computer check on the vehicle revealed an expired registration and that the owner of the vehicle had two arrest warrants. The officers investigated the vehicle and located the owner. After further investigation, the owner was arrested for his warrants.

## **Previous Week Notable Incidents (Cont.)**

Daily Crime Report :: Thu – February 17, 2022

Robbery - Case# 220109585

1:14 pm

1200 Taraval St

The victim, a store employee, reported that the suspect had been observed selecting items from a shelf. The victim confronted the suspect and the suspect responded by pulling out a knife before leaving the store with the items. A bystander attempted to stop the suspect from exiting but was pushed on to the ground

Daily Crime Report :: Fri – February 18, 2022

Brandishing a Weapon - Case# 220112475

3:31 pm

**West Portal Ave** 

The victim reported that he had been involved in an incident of road rage when the suspect had cut him off. The victim then followed the suspect until the suspect stopped his vehicle. The victim pulled up next to the suspect before seeing that the suspect was holding a gun. The victim drove away immediately.

Assault - Case# 220113150

9:06 pm

Kirkham St & 45th Ave

Officers responded to a report of an assault. The victim reported that she had heard loud honking noises and went out to investigate and take a photos of the vehicle that was parked in the middle of the street. An argument ensued between the victim and suspect before the suspect grabbed the victim by her hair and dragged her while driving the vehicle. The suspect was later identified and arrested by Taraval Station Officers the following day.

Daily Crime Report :: Sat – February 19, 2022

No notable incidents for this day. For more information, Go to http://www.taraval.org/?p=20116

Daily Crime Report :: Sun – February 20, 2022

No notable incidents for this day. For more information, Go to http://www.taraval.org/?p=20120

Daily Crime Report :: Mon – February 21, 2022

Warrant Arrest - Case# 220117823

2:54 am

00 Chumasero St

Officers responded to a report of a trespasser. Responding officers arrived at the location and found the suspect still on property. The building's security confirmed that the suspect did not live there and did not have permission to be there. A computer check on the suspect also revealed an arrest warrant. The suspect was arrested.

## **Previous Week Notable Incidents (Cont.)**

### Theft from a Vehicle – Brandishing a Weapon – Case# 220118956

3:58 pm

#### 600 Sloat Blvd

The victim reported that she had been in front of her house while walking her dog when the suspect's vehicle pulled up next to a second vehicle, a truck that was parked nearby on the street. The suspect exited their vehicle and began to remove items off the second vehicle's truck bed. The victim attempted to record the suspect's activity on her cellphone and the suspect responded by pointing, the victim believes, a gun at the victim. The victim then ran behind a vehicle to hide while the suspect entered their vehicle and left the area.

Daily Crime Report :: Tue – February 22, 2022

Battery - Case# 220120860

12:25 pm

Irving St & 25th Ave

Officers responded to a report of an incident of battery. Responding officers arrived at the location and made contact with both parties involved. After further investigation, it was determined that both parties had hit the other party during the incident. Both parties pressed charges against the other party and due to the lack of witnesses, both parties were cited.

Daily Crime Report :: Wed – February 23, 2022

Trespassing - Case# 220124442

7:36 pm

00 Varela Ave

Officers responded to a report of a trespasser who was observed tampering with a locked door to gain entry into an office. The suspect was then confronted by a building employee shortly after and the suspect left the area.

Daily Crime Report:: Thu - February 24, 2022

Robbery - Case# 220125951

2:16 pm

**00 West Portal Ave** 

Officers responded to a report of a bank robbery. The victim reported that the suspect had walked up to a bank teller with a note indicating that they were going to rob the bank. The teller gave the suspect money and the suspect immediately fled the area afterwards.

Battery - Case# 220127004

8:18 pm

Judah St & 19th Ave

The victim reported that the suspect, who may have been drinking, was talking to himself before suddenly confronting the victim and kicking the victim for no apparent reason. The suspect then exited the MUNI bus.

Daily Crime Report :: Fri – February 25, 2022

## **Previous Week Notable Incidents (Cont.)**

### Battery - Case# 220129771

10:15 pm

#### 1500 Irving St

Officers responded to a report of an incident of battery. The victim, a restaurant employee, reported that the suspect had been upset about the noise from the restaurant. The suspect, who lived above the restaurant, then sprayed water from a hose on the employees and customers who were seated outside at the restaurant below.

### Evading Police - Case# 220128228

10:36 am

### Ramsell St & Sargent St

Officers were on patrol and observed a vehicle that was parked and blocking half of the sidewalk. The officers attempted to make contact with the driver, who immediately sped off at an unsafe manner.

### Daily Crime Report :: Sat – February 26, 2022

### Vandalism - Assault - Case# 220130201

4:38 am

#### 1400 48th Ave

Officers responded to a report of an assault. The victim reported that she had invited the suspects, who did not have a place to sleep, to stay the night. However, an argument ensued between the victim and one of the suspects over noise complaints and the suspect threw a walker at the victim. The walker missed the victim but damaged the victim's car.

### Assault - Vandalism - Case# 220131174

3:00 pm

#### **Taraval St & Great Hwy**

The victim reported that, while picnicking at the beach, the suspect suddenly picked up a tray for food and threw it on to the ground. The suspect then threw canned drinks at the victim which hit her. Responding officers located the suspect and after further investigation, the suspect was arrested.

### Daily Crime Report :: Sun – February 27, 2022

No notable incidents for this day. For more information, Go to http://www.taraval.org/?p=20148

# **Daily Crime Reports**

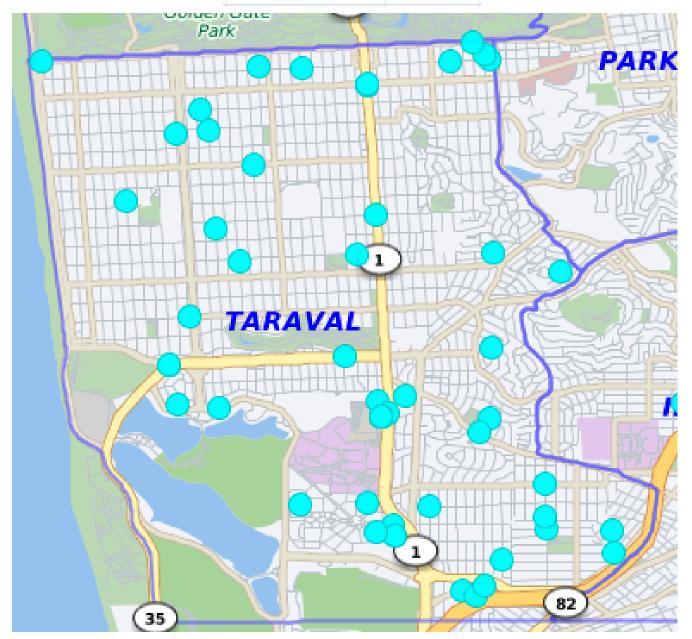
# Do you want to know what happens daily in the District?

Read more at <a href="http://www.taraval.org/?cat=14">http://www.taraval.org/?cat=14</a>



# Auto Burglaries 02/14/22 - 02/27/22

Auto Burglaries 69

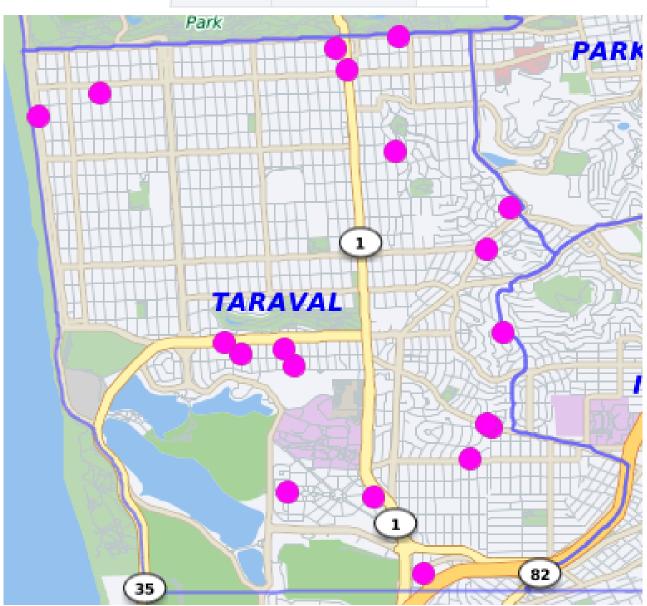


If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 03/03/22 - 0800 hrs* 

# Commercial and Residential Burglaries 02/14/22 - 02/27/22

BURGLARY	Attempted Forcible Entry	4
	Forcible Entry	13
	Unlawful Entry - No force	2
		19

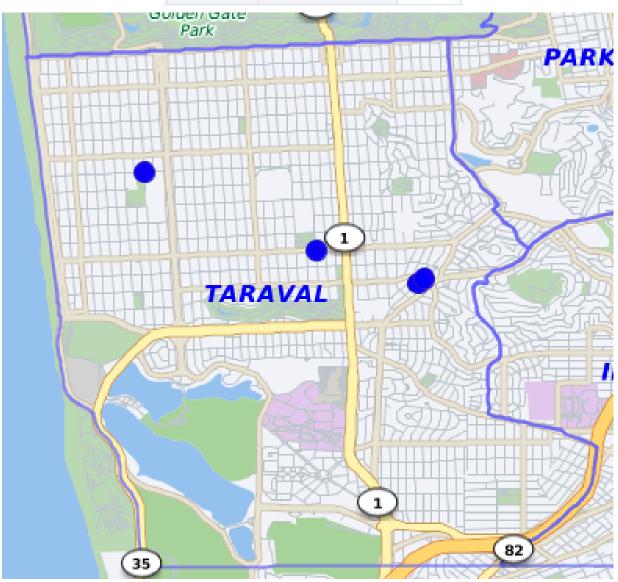


If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 03/03/22 - 0800 hrs* 

# Robbery 02/14/22 – 02/27/22

ROBBERY	Firearm	1
	Knife or Cutting Instrument	1
	Other Dangerous Weapon	0
	Strongarm (no weapon)	2
		4



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 03/03/22 - 0800 hrs* 





### SE SAFE CITY CAMERA PROGRAM



Through the SF SAFE City Camera Program, we address public safety needs and help reduce crime through collaboration.

By partnering with community stakeholders, such as local merchant associations, businesses, and community residents from San Francisco's high trafficked neighborhoods, commercial corridors, and our City government, we identify specific needs, install public safety cameras and create, develop, and implement safety plans with a meaningful community-led and community-driven process.

Through this program, SF SAFE targets high-risk and high-traffic city blocks comprising about 20-30 businesses or residential areas for the installation of high definition security cameras and surveillance technology. Typically, a coverage area of about 18-24 camera views per corridor is provided. Camera installation projects for commercial corridors take about 12 weeks from start to finish and encompass outreach, assessment, mapping and system installation. We work with technology vendors as the technology solutions and data privacy provider for this program, accountable to the most stringent level of self-imposed policy standards.

In addition to the security cameras acting as a visible crime deterrent, the footage is an extraordinary tool in assisting businesses and community members in the investigation of criminal activity if/when any occur. This program levels the playing field, holding all involved accountable, creating an equitable and true evidence chain for investigators and public defenders alike, as an innovative alternative policing tool empowering communities to take ownership over their own public safety needs.

To learn more about the SF SAFE City Camera Program, email <a href="mailto:sfsafe.org">sfsafe.org</a>.



# SAN FRANCISCO DISTRICT ATTORNEY

## Register Your Camera

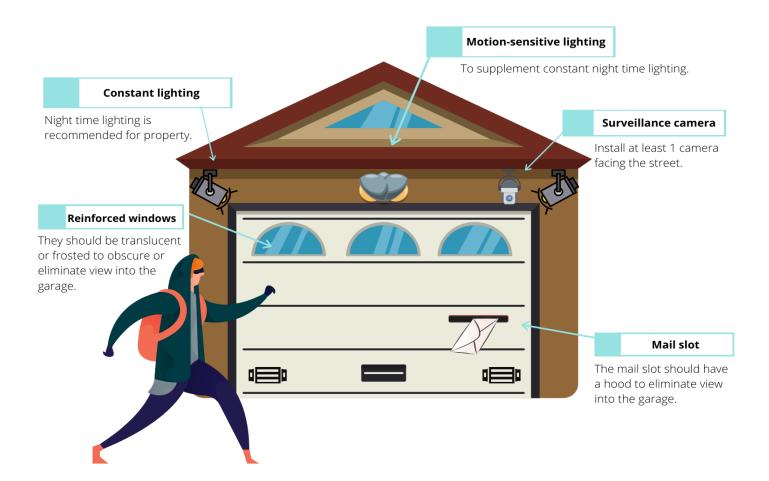
The San Francisco District Attorney's Office invites you to register your security camera below. The goal of the program is to deter crime and promote public safety through collaboration between the San Francisco District Attorney's Office and the communities we serve. Please complete and submit all fields below, and carefully review the Policy & Terms of Use.

Register Your Camera – San Francisco District Attorney (sfdistrictattorney.org)



# PREVENT GARAGE DOOR BREAK-INS

### ANATOMY OF A SAFE GARAGE



### Your home is only as safe as its weakest entry point.

Your garage is an important part of your home and securing your garage is one of the most essential steps to securing your entire home. It is always recommended to regularly check and update your home's security system and safety measures.

For more information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org.



# PREVENT GARAGE DOOR BREAK-INS

Garages can sometimes be the most vulnerable area of the home and they are often the entry point most targeted by thieves because of the easy access to the home. Here are some tips to help secure your garage and protect it from theft.





# ALWAYS CLOSE YOUR GARAGE DOOR

This may seem obvious, but just drive through any residential neighborhood and you'll likely see a few wide-open garage doors. This is an invitation to burglars and at the very least, you're allowing passersby to easily view the contents of your garage.



# INSTALL MOTION-SENSITIVE LIGHTS

Homes and garages with poor exterior lighting become more appealing targets for burglars. Ensure all entry points are well-lit. Constant lighting supplemented by motion sensitive lighting is best.



### REINFORCE THE GLASS ON THE GARAGE DOOR

Add vinyl adhesive to reinforce garage windows. You can also opt for a frosted or translucent glass design to allow sunlight in while obscuring contents inside.



# DON'T LEAVE GARAGE DOOR REMOTE IN YOUR CAR

A garage door remote is basically another key into your home and thieves won't hesitate to use it if they find it. Opt to use a remote on a keychain.



# INSTALL AN INTERIOR MANUAL GARAGE DOOR LOCK

When leaving on a vacation or for extended periods of time, disconnect automatic door motor and install a manual lock.



### TIE EMERGENCY RELEASE CORD

Tying your emergency release cord into a small ball will make it more difficult to reach by thieves who manage to break the garage windows.



## INSTALL SURVEILLANCE CAMERAS

There should be at least 1 exterior mounted camera facing the street and registered with the D.A.'s office.



### SECURE ANY VALUABLES

Keep all tools in cabinet systems with locks and be sure to hang and lock any bicycles. As much as possible, try to avoid keeping valuable items in the garage or inside vehicles.



# HAVE A QUALITY, FUNCTIONING GARAGE DOOR

Garage doors should be as secure, sturdy, and well-built as your front door and should remain in good condition and tight fitting. Deadbolts should also be added to the garage-to-house door.



## INSTALL INTERIOR MAIL SLOT HOOD COVER

If the garage door is equipped with a mail slot, a hood cover will prevent any view into the garage and its contents, eliminating enticement to enter.

For additional information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org

With the Covid-19 restrictions lifting in phases and many of us are starting to venture out again, here are some Package Theft Prevention Guide from SFSafe to help prevent your packages from being stolen.



# PACKAGE THEFT PREVENTION GUIDE

■ WON'T BE HOME?

Use the "Hold Package" option at USPS.com to have packages held at location post office for pick up. You can also arrange for neighborhoods to pick up any packages that might be delivered.

USE SPECIAL SERVICES

Use USPS special services like Signature Confirmation or Registered Mail to add a layer of security.

REQUEST NONDESCRIPT PACKAGING

When completing your online order, opt for packaging that conceals the item or select the 'gift' option to ensure package arrives in a plain box especially when ordering from a high-end store.

NETWORK WITH NEIGHBORS

Neighborhood groups on social media or community apps can provide a system for reporting suspicious activity. This is also a good way to keep your deliveries and neighborhood secure.

PORCH AREA VISIBILITY

Keep the porch area clear and visible. The more likely a would-be thief is to be seen, the more likely they are to choose another target.

CUSTOMIZE DELIVERIES

Customize deliveries by adding specific delivery instructions using USPS.com and your tracking number. You can also schedule packages to arrive when you are home or reroute packages.

DELIVER TO SECURE LOCATIONS

Send packages to secure locations such as Amazon Lockers, FedEx and UPS locations, P.O. Boxes, and local post office.

USE MODERN ALTERNATIVES

Take advantage of contemporary options like smart lockers, lockboxes, cameras, motion detection lighting, alarms like Package Guard, and services like Doorman.



Visit www.sfsafe.org for more safety tips!

nfo@sfsafe.org | (415) 553-1984

#### **Domestic Violence**

Domestic violence and abuse involve people in a relationship, whether they're married, living together, dating, separated, LGBTQ+ or straight. Domestic violence and abuse can include psychological mistreatment such as name-calling or insults, stalking and harassing behavior, isolating a partner in the home, withholding money or outright assault.

-Remember: Domestic violence is never okay. It is not your fault and help is available.

#### If you are the victim of domestic violence, call:

9-1-1 in an emergency

1-415-553-0123 for SFPD non-emergency support

2-1-1 for a multilingual directory of community services

1-877-503-1850 for La Casa de las Madres, a 24-hour crisis support group that works closely with the SFPD

1-800-799-7233 for the National Domestic Violence Hotline

You can also talk to your doctor. Most healthcare providers are trained to report domestic abuse and offer help to the victims. Be aware that they are also required by law to report such crimes.

#### San Francisco police are here to help

The SFPD Special Victims Unit (SVU) is located at 850 Bryant Street, fifth floor, and is open Monday through Friday, 8:00 AM to 5:00 PM, <u>1-415-553-9225</u>. We investigate all felony arrest cases involving domestic abuse against minors and adults and bring cases to the District Attorney's office for prosecution.

We also investigate cases in which arrests have not been made. If you are a victim in a case in which there has been no arrest, we will call to advise you on your next steps and what services may be available. Please remember to notify us if you do not want us to leave a message.

The SFPD works closely with <u>La Casa de las Madres</u>. La Casa offers crisis response and support services including counseling and shelter to domestic violence victims.

Under CA Family Code § 6228, incident reports requested by a victim or their representative for the alleged crimes of domestic violence, sexual assault, stalking, human trafficking, and abuse of an elder or dependent adult are entitled to receive copies within five working days of the request, unless good cause for delay exists. If good cause exists, reports shall be released no later than ten working days after request is made. Contact SFPD's Crime Information Services Unit (CISU) at 1-415-575-7232 for assistance.

#### More resources:

A list of shelters, hotlines, & programs in San Francisco

Domestic violence information from the San Francisco Department of Health

#### **Elder Abuse**

Elder abuse can take many forms. It can include physical abuse, emotional abuse, neglect, abandonment, sexual abuse or financial abuse. The abusers may be the elders' family members or caregivers.

### Warning signs of elder abuse

- Depression or confusion
- Unexplained bruises, burns, or scars
- Weight loss for no apparent reason
- Signs of trauma, such as rocking back and forth
- Agitated, violent or seems withdrawn
- Disheveled, with unwashed hair or dirty clothes
- Bed sores or other preventable conditions
- Recent or sudden financial loss

If you are an elder who is being mistreated or you know an elder showing signs of abuse, call:

9-1-1 in an emergency

2-1-1 for a multilingual directory of Bay Area community services

1-415-553-0123 for SFPD non-emergency support

1-800-971-0016 for the Friendship Line at the Institute on Aging

#### San Francisco police are here to help

The SFPD SVU investigates all felony arrest cases involving abuse and neglect involving someone 65 years or older or a dependent adult between the ages of 18 and 64. We also review non-arrest and misdemeanor cases and send them to the District Attorney if warranted. SVU is located at 850 Bryant Street, fifth floor, and is open Monday through Friday, 8:00 AM to 5:00 PM, 1-415-553-9225.

### For more information on elder abuse:

The National Institute on Aging provides extensive information on elder abuse;

The Eldercare Locator, reachable by phone at <u>1-800-677-1116</u>, offers support programs for elders in your community.



### Request a Police Incident Report Copy

The San Francisco Police Department is concerned for your health and safety, especially during the COVID-19 pandemic. We have closed our in person request window at Police Headquarters (1245 3rd Street) to adhere to social distancing recommendations and to minimize exposure to the coronavirus. Please note copies of Police Incident Reports **ARE NOT** available from Police Stations. **Obtaining a copy of your report is FREE**. See options below to request a police report.

# I WOULD LIKE TO REQUEST A COPY OF MY POLICE REPORT \*REPORTS ARE NOT TO BE RELEASED AT DISTRICT STATIONS\*

Determine the type of report and whom is requesting: Victim of a DV, Sexual Assault, Stalking, Elder Abuse, or Human Trafficking – Go to Step 2 General Crime or Collision Report - Go to step 3 Public Information or Voluminous Requests - Go to Step 4 Media requests direct to Media Relations 415-837-7395 or sfmediarelations@sfgov.org Station personnel are not authorized to release this report to the public. The release will be facilitated through CISU only (sfpd.records@sfgov.org) Victim of DV, Sexual Assault, Stalking, Elder Abuse, or Human Trafficking 1. Provide SFPD Form 591 (appropriate language version) to requestor. 2 2. During business hours (0800 hrs. to 1700 hrs. Monday - Friday) Call CISU 415-575-7232 and ask to speak with a Supervisor. They will walk you through next steps. 3. NOT during business hours (1800 hrs. to 0800 hrs. or anytime Saturday and Sunday), notify the requestor that they may mail, email or provide form to CISU in person. CISU will process the request within 5 business days. CISU is located at Police Headquarters 1245 3<sup>rd</sup> Street, Main Floor Lobby. CISU is open to the public from 0800 hrs. to 1700 hrs. Monday - Friday. For more info go to SFPD website → Get Service → Obtain a Police Report or Traffic Collision Report → Domestic Violence, Sexual Assault, Stalking, Human Trafficking, Elder Abuse \*\*Note to Station: On occasion CISU may contact Station personnel to facilitate the validation of an individual's identification. CISU will provide instruction at time of contact. Station personnel are not authorized to release this report to the public. The release will be facilitated through CISU only (sfpd.records@sfgov.org) 1. General Crime: Provide SFPD Form 491E (or appropriate language version) to requestor. They may mail, email or provide form to CISU in person. CISU will process the request within 10 calendar days 2. Collision report (Hit & Run, Drunk Driving and Personal Injury cases): Provide SFPD Form 491E (or appropriate language version) to requestor. Generally, a Collision report is not available until a minimum of 5 days after the date of the incident. 3 For more info go to SFPD website → Get Service → Obtain a Police Report or Traffic Collision Report Public Information or Voluminous Requests or requests for incident photos, video, body camera footage,

statements, etc. direct them to make a Public Records Request via:

https://www.sanfranciscopolice.org/get-service/public-records-request

SFPD 602

March 2022 22

4



# **Community Boards Conflict Resolution Center**

601 Van Ness Avenue, Suite #2040, San Francisco, CA 94102 (415) 920-3820 • CommunityBoards.org

### WHAT IS MEDIATION?

Mediation is a confidential and voluntary meeting where people discuss difficulties they are having with each other assisted by impartial third-parties, our Community Mediators.

Mediators help people come up with workable and lasting solutions. They do not give advice or make judgments. The goal is to help everyone feel heard, understood and respected.

### IS THIS YOUR PROBLEM?

- Noise disturbance
- · Landlord & tenant disputes
- · Roommate disagreements
- · Family conflicts
- · Neighbor issues
- Communication breakdowns
- Harassment
- · Tree & vegetation care
- Fence maintenance
- · Property repairs
- Pet problems
- · Parking issues
- · Vandalism or graffiti
- · Or something else?

Start Your Mediation Today!

### ¿QUÉ ES LA MEDIACIÓN?

La mediación es una reunión de tipo voluntario y confidencial, en donde las personas que se encuentran en dificultades con otras se reunen para discutir entre ellas con la ayuda imparcial de terceras personas, las cuales son nuestros mediadores comunitarios.

Los mediadores ayudan a la gente a encontrar soluciones prácticas y duraderas. Los mediadores no dan consejos ni hacen juicios. El objetivo es ayudar a todos a sentirse escuchados, comprendidos y respetados.

### ¿ES ÉSTE SU PROBLEMA?

- · Bulla, ruido
- Disputas entre propietarios e inquilinos
- Desacuerdos entre compañeros de cuarto
- · Conflictos familiares
- · Problemas de vecinos
- · Interrupciones de la comunicación
- · Acoso, hostigamiento
- · Cuidado de la vegetación
- · Cuidado de la cerca
- · Reparaciones de propiedades
- · Problemas con las mascotas
- · Problemas con el estacionamiento
- · Vandalismo o graffiti
- · Otros problemas

### ¡Inicie hoy su mediación!

### 何謂調解?

調解是一種另類解決爭議的方 法,由獨立第三者(我們的社 區調解員)協助調解爭議雙方 的矛盾。調解過程是完全自願 及保密的。

調解員協助當事人通過談判尋求共同所能接受的最終解決方案。調解員是客觀的,不會參與自己的意見,或者判斷。除了解決矛盾,調解的目的是讓當事人雙方覺得他們的問題被重視,理解和尊重。

### 您是否遇到過以下的問題?

- 噪音干擾
- 業主與租客的糾紛
- 室友分歧
- 家庭衝突
- 鄰居關係
- 溝通障礙
- 緊擾
- 花木樹草的護理
- 護欄維修
- 物業維修
- 確物問題
- 停車問題
- 惡意破壞或塗鴉
- 其他問題

今天開始調解!

# **Definition of Suspicious Activity**

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

#### **Examples of Suspicious Activity:**

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is
  dropping off packages.
- Please dial 911 to report crimes in progress, suspicious activity or for life threatening emergencies. If it is not an emergency, dial (415) 553-0123.



# **Definition of Community Policing**

Community policing, or community-oriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the communities.

#### **Homeless Outreach and Outreach to Drug Users:**

Taraval Station has two officers that coordinate with city agencies to provide outreach and assistance to rehabilitate those who are dependent on illegal drugs and outreach to homeless individuals to connect them with resources and support.

### Foot Patrols:

Taraval Station has 3 foot beat locations. These officers are assigned to Irving St, West Portal Ave and Ocean Ave.

#### **Monthly Police Community Relations Meetings:**

Monthly community meeting are currently on hold due to the current situation, we will update everyone with the date and location of our next meeting. Stay tune for more info.

### **Email Updates:**

Taraval Station will send out newsletter updates to residents in the District that alerts residents of crime trends, upcoming community events, crime prevention tips, and information on how to contact officers at the District Station.



### **How to Describe a Suspect**

Providing a detailed description of a criminal suspect can help solve crimes in San Francisco. Suspects can easily change their appearance with a hat, jacket or glasses. It is important to be mindful of unique characteristics such as body markings, tattoos, shoes and specific clothing markings, like logos.

### **Note the Following Unique Characteristics:**

Ra	ce	Sex	Age	Height	Weight
Hai	irEy	es	Complexion		
•		cteristics (sligh	-		tattoos, manner of
•	Clothing (type a	and color, logo	s or brand name	es, shoes, jewe	lry, accessories)
•	Weapon (type o	of weapon use	d by the suspec	t: rifle, shotgun	, automatic,
	-				
•	Remarks (note	anything the s	uspect says, ac	cent, any name	s used)
•	Means of Escap	`	oot, license plat	e number, year	make, model,
			-		

If it's safe, take a photo of the suspect, vehicle, license plate number, etc.

# What to Do During an Emergency



### How to Call 911 in an Emergency

- ☑ Remain Calm and Dial 911 Immediately
  - · WHEN to Dial 911
    - · If a crime is posing an immediate threat to you or others
    - · If there is a medical emergency
    - · If the incident is in progress
    - · If the incident just occurred and you know where the suspect is
- ☑ State the following information:
  - WHERE the incident is happening and WHAT is occurring, for example: "I'm at 1234 Market Street and I've just been robbed"
  - · Tell the operator if you are in immediate danger or are being threatened
  - Be brief, clear and accurate
- $\ensuremath{\square}$  As long as it is safe, stay on the line and answer the operator's questions
- ☑ Describe each suspect separately from head to toe (see more information on the back of this card)

### Other Methods of Reporting

- ☑ To file a report online, visit sanfranciscopolice.org/Reports
- ☑ For TTY users, pressing the space bar every few seconds will help your call be recognized faster.
- ☑ For non-emergency reporting, dial 311 or 415-553-0123 within SF or 415-701-2311 outside SF
- ☑ To call SFPD dispatch directly, dial 415-553-8090

### When in doubt, call 911





## Make the Right Call SF

Make the right call. Keep 9-1-1 available for emergencies.

### 9-1-1

Police, Fire & Medical Available 24/7

Is there a danger to life, property or the environment?

Is there a crime in progress?

Is someone having a medical emergency and needs immediate assistance?

Is there a fire?

If you answered YES to any of these questions, immediately call 9-1-1.

#### 3-1-1

City Services & Information

Available 24/7

Police reports for crimes not in progress such as:

- -Auto Burglaries
- -Petty Theft
- -Vandalism

Report graffiti, potholes, abandoned vehicles, or blocked driveways.

Garbage and recycling services

Street and park maintenance

**Property Tax Payments** 

**Birth Certificates** 

Marriage Licenses

**Business Registration** 

### 415-553-0123 Police Non-Emergency Assistance Available 24/7

Noise complaints

Loitering

Civil standby

Wellness checks

#### KEEP 9-1-1 AVAILABLE FOR EMERGENCIES 9-1-1 3-1-1 415-553-0123 POLICE, FIRE & MEDICAL CITY SERVICES & INFORMATION POLICE NON-EMERGENCY ASSISTANCE AVAILABLE 24/7 AVAILABLE 24/7 AVAILABLE 24/7 · Is there a danger to life, Noise complaints · Police reports for crimes Loitering property or the environment? not in progress such as: · Wellness checks Auto Burglaries · Is there a crime in progress? - Petty Theft · Is someone having a medical - Vandalism emergency and needs · Report graffiti, potholes, immediate assistance? abandoned vehicles, or · Is there a fire? blocked driveways. If you answered YES to any of Garbage and recycling these questions, immediately services call 9-1-1. · Street and park maintenance · Property Tax Payments · Birth Certificates MAKETHERIGHTCALLSF.ORG Marriage Licenses · Business Registration



# Police Commission Disciplinary Actions "Veronese" Reports

Quarterly Disciplinary Review Board report is located at:

https://sfgov.org/policecommission/police-commission-disciplinary-actions-veronese-reports

# **Published Reports**

Information to the community on Use of Force, Early Intervention System, FDRB Reports, Reports on IAD and Police Commission Sustained Complaints and Sworn Demographics and General information regarding the investigation of Officer Involved Shootings, including the Quarterly Update on Officer Involved Shooting Investigations located at:

https://www.sanfranciscopolice.org/your-sfpd/published-reports

### Department Published Reports

### Use of Force, Stops & Arrests

The Quarterly Report on Arrests, Uses of Force and Stop Data is published quarterly per section 96.A.3 of the San Francisco Administrative Code.

### Firearms Discharges

Every time an officer discharges their weapon, no matter the circumstance, the Department convenes the Firearms Discharge Review Board (FDRB) per DGO 3.10. The FDRB meets as needed quarterly, and findings of the FDRB are presented to the San Francisco Police Commission.

### Early Intervention System

The San Francisco Police Department's Early Intervention System (EIS) is a structured system that identifies and manages behaviors that result in performance related problems by individual members. The EIS system, per DGO 3.19, is a non-disciplinary intervention to assist members in professional development. EIS publishes reports quarterly.

### Officer Involved Shootings (OIS) Historical Data

Officer Involved Shootings, Suspect-Involved, 2009 – 2019

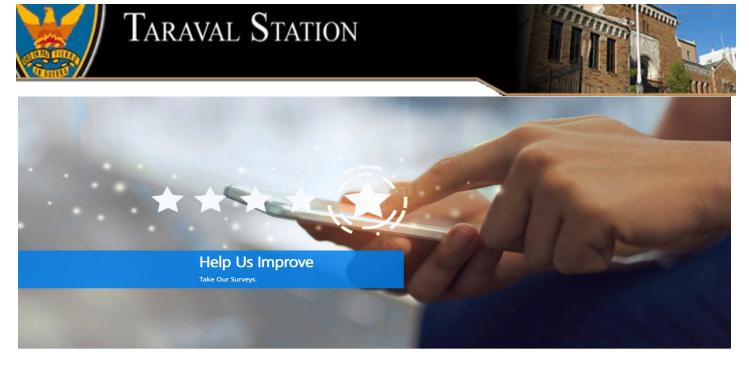
SFPD updates the yearly statistics for the Officer Involved Shootings (OIS) Historical Data each year in February for the prior year.

# Memorandum of Understanding (MOU) between the San Francisco District Attorney's Office and the San Francisco Police Department

The MOU outlines the agreement between the San Francisco District Attorney's Officer and the San Francisco Police Department regarding the procedures for the criminal investigation of "Covered Incidents" to determine if an officer committed a criminal offense.

### **Historical Traffic Stops Reports**

The Department previously used eStop to collect information on traffic stops. On July 1, 2018, the Department discontinued the use of eStop and began using the State of California's Stop Data Collection System (SDCS). Current stop data collection can be found in the quarterly 96a Use of Force/Encounter Report for the correlating quarter.



### **Community Surveys**

The San Francisco Police Department is committed to excellence in law enforcement and is dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

As part of our ongoing outreach to engage with the community and measure our success, the Department has created a community survey link to obtain valuable community feedback for our community events and programs, which will assist the Department in the development of our strategies to meet the needs of the community. If you have recently attended or participated in an event or program hosted by the Department (such as Coffee with a Cop, National Night Out, ALERT program, Youth Summer program, Community Academy or Town Hall Meeting), and have feedback regarding the event or program you attended, please take some time to fill out our community survey.

The Department has also developed a Foot Beat/Bike Patrol survey to gather valuable community feedback on the effectiveness of the Foot Beat/Bicycle Patrol, as it relates to community policing and crime strategies and an Implicit Bias survey to measure progress in the Department's commitment to impartial policing and procedural justice. Please take the time to fill out the Foot Beat/Bicycle and Implicit Bias surveys. If you have already filled out a survey, thank you! Your response will help SFPD better serve our City and continue to support our community through Safety with Respect.

Community Surveys | San Francisco Police Department

### Community Events Survey

If you recently attended or participated in an event or program hosted by the Department such as Coffee with a Cop, National Night Out, or ALERT program, please take some time to fill out our community events survey.

TAKE OUR COMMUNITY EVENTS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Community Events Survey (surveymonkey.com)

### Foot & Bike Patrol Survey

If you interacted with foot beat or bike patrol officers, please take some time to fill out our foot and bike patrol survey. Your response will help SFPD determine community policing and crime strategies.

**TAKE OUR FOOT & BIKE PATROL SURVEY** 

Powered by SurveyMonkey

San Francisco Police Department Foot and Bike Patrol Survey (surveymonkey.com)

### **Implicit Bias Survey**

If you recently interacted with our officers, please take some time to fill out our implicit bias survey which will measure progress in the Department's commitment to impartial policing and procedural justice.

TAKE OUR IMPLICIT BIAS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Implicit Bias

### SFPD RESOURCES

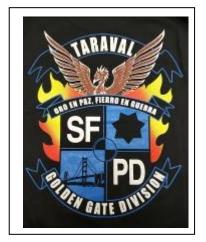
**EMERGENCY: 911** 

Cell Phone 911: 911 / 553-8090 Non-Emergency: 553-0123 Customer Service Center: 311

SFPD 24 hour Anonymous Tip Line: 575-4444

Chinese Tip Line: 558-5588 Text a Tip: Tip411 (847411) Blessing Scam Tipline: 553-9219

Graffiti Abatement: 311 or report online Services | SF311



### TARAVAL STATION RESOURCES

Taraval Station: 759-3100

Captain Eric Vintero: 759-3100 - eric.vintero@sfgov.org

Patrol Lieutenants: 759-3100

Taraval Administration & Community Sgt.: 759-3120 – Sgt. Lynn Pomatto

Taraval Permits/ Code Abatement: 759-3123 – Sgt. Lynn Pomatto

Neighborhood Deputy District Attorney: TBD

Website: <a href="www.taraval.org">www.taraval.org</a> / Taraval Station E-mail: <a href="mailto:SFPDTaravalStation@sfgov.org">SFPDTaravalStation@sfgov.org</a> To Reserve Our Community Room E-mail: <a href="mailto:taravalcommunityroom@sfgov.org">taravalcommunityroom@sfgov.org</a>

### **OTHER RESOURCES**

Dept. of Parking & Traffic: 553-1943

DPW Dispatch 695-2020

S.A.F.E. 553-1984



YOU CAN CALL 311 TO CONTACT THE DEPT. OF PUBLIC WORKS AND THE DEPT.OF PARKING AND TRAFFIC / SFMTA. YOU CAN ALSO REPORT/REQUEST:

STREET OR SIDEWALK CLEANING

- STREET OR S
   GRAFFITI
- STREETLIGHT REPAIR
- ILLEGAL POSTINGS
- ABANDONED VEHICLES
- AND MUCH MORE... CHECK OUT THEIR WEBSITE AT SF311.ORG

**ALL EMERGENCY CALLS: 911** 

### <u>Dispose of Unwanted and Expired Medication at Taraval Station</u>

There is a secured bin at Taraval Station where you can dispose of unwanted and expired medication at any time of the day or night. The bin will accept any type of prescription and off the shelf medication.

When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top bag-

gies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you. Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



### We, the members of the San

Francisco Police Department, are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. In order to protect life and property, prevent crime and reduce the fear of crime, we will provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.