## Bayview Station Newsletter

ISSUE 09 - APRIL 29TH, 2019 THRU MAY 5TH, 2019



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**Captain Valerie Matthews** 

#### WEEKLY STATS: Apr 29 thru May 5

680	Calls for Service
152	Incident Reports
23	Felony Arrests
12	Misdemeanor Arrests
2	Firearm(s) Seized
13	Robberies
0	Residential Burglaries
2	Commercial Burglaries
9	Auto Burglaries

#CommunityMeeting

Community Concerns

District Crimes and Updates

Upcoming Community Events

Response to Community Questions and Concerns

sanfranciscopolice.org/stations

Bayview Station holds community meetings on the first MONDAY of each month.

NEXT COMMUNITY MEETING

Monday, June 3, 2019 6:00 PM

To Be Determined

## Captain's Message

Dear residence and community members,

On Friday April 27<sup>th</sup>, we had a successful day buying guns back from the Bayview community. I wanted to thank Grace Cathedral / Bayview Mission and all the other groups that came out to help during the buy back. We hope to have another buy back in the near future so people can get rid of unwanted guns.

Sincerely,

Captain Valerie Matthews











### Incidents of Interest

This newsletter is not intended to be a complete report of all police activity in the Bayview District.

For a detailed list of all criminal activity in your area, please visit <a href="https://www.crimemapping.com">www.crimemapping.com</a>

#### **Robbery**

April 29th, 2019 – 3:48 pm – **San Bruno Ave.** (SFPD 190304873)

On 04/29/2019, Officers were flagged down by the victim who told them that he was robbed. The victim stated that he was in the address when suspect (1-4) ran in and Suspect (1) punched him in the face. The victim was knocked to the ground and the suspects kicked him. While the victim was on the ground one of the suspects went into his pocket and stole his phone. The victim stated that Suspect (1) went to the same Middle school as him in the past.

#### Carjacking with a Gun

April  $29^{th}$ , 2019 - 9:40 pm - 345 Williams Ave. (SFPD 190305906)

On 04/29/2019, Officers responded to the address for a call of a carjacking. The officers met with 2 victims at the scene. The first victim stated that he got out of the driver side of the car and was approached by the suspect wearing the grey jacket. The suspect pointed a gun at his face and pointed at the ground. The victim got on the ground and the suspect stole items from his pockets. The second victim was approached by the suspect wearing a green jacket. The victim laid on the ground and the suspect felt something touched the back of his head that he believed to be a gun. The suspect stole items from his person. One of the suspects drove away in the vehicle that the victims were driving.

#### Assault, Att. Homicide, W/Gun

April 29<sup>th</sup>, 2019 – 5:00 pm – **Jennings St. and Hollister Ave.** (SFPD 190269891)

On 04/16/2019, an incident occurred where a suspect followed another vehicle and fired a gun at the occupants of that vehicle. Bayview SIT Sgt. identified the suspect through his investigation. The investigation was taken over by CGIC.

On 04/29/2019, CGIC Sgt. saw the suspect driving in the Bayview district and detained the suspect. The suspect was placed under arrest for the charges. A search warrant of the suspects house was executed. A Glock gun box and ammunition were among the items seized from the address.

#### Robbery

April 30th, 2019 – 9:18 pm – Paul Ave. (SFPD 190308386)

On 04/30/2019, Officers responded to the location for a robbery call. The victim stated that she was walking with her son when a vehicle stopped behind them. The suspects walked up behind the victim and S1 grabbed the victims' purse. The suspect pulled the purse so hard the victim fell to the ground. S3 was the driver of the vehicle.

#### **Probation Search**

April 30th, 2019 – 1:02 pm – **Somerset** (SFPD 190307372)

The San Bruno foot beat officers had noticed a red car that violated many traffic violations for about a month. The officer observed the license plate and conducted an investigation into the driver. Based on the investigation he discovered that the driver had a warrantless search condition. The officer made contact with the driver of the red car in front of the address. The officer along with other officers conducted a search of the residence. Officers found a large quantity of suspected marijuana, base cocaine, pills and a loaded high capacity rifle magazine. The suspect was arrested for numerous violations.

#### **Burglary Suspect Arrest**

May 1st, 2019 – 10:59 am – 3<sup>rd</sup> St and Hudson Ave. (SFPD 190250276)

The Robbery unit was investigating a robbery that occurred at Subway, located at 3801 3<sup>rd</sup> st.. The first suspect was identified and arrested on 04/18/2019. After an extensive investigation the robbery unit identified the second suspect in the robbery. Robbery notified Bayview officers of the identity of the suspect and advised them that probable cause existed to arrest the suspect. Bayview plainclothes officers saw the suspect at the address and placed him under arrest.

#### **Warrant arrest / Possession of Counterfeiting Machine**

May 1st, 2019 – 1213 pm – Cameron Way and Nichols Way. (SFPD 190309801)

On 05/01/2019, Plainclothes officers were in the Alice Griffith housing area when they saw a car stop in front of an abandoned unit. The occupants of the vehicle entered the abandoned unit. A vehicle check revealed that the car was a rental car that had not been returned. Officers entered the vacant unit and detained all the occupants. A records check revealed that the driver of the vehicle had outstanding warrants. The driver was placed under arrest for the warrants. A search of the vehicle revealed an embosser credit card machine and numerous credit and identification cards. During the investigation CHP notified the officers that the vehicle had been reported stolen so additional charges were added. The other occupants of the unit were cited for the trespassing.

#### **Burglary Arrest**

May  $1^{st}$ , 2019 - 2:41 pm - Revere Ave. (SFPD 190050418)

Officers were notified via a department wide crime alert that there was probable cause to arrest the suspect for burglary. The suspect was involved in multiple church burglaries. On 05/01/2019, Officers saw the suspect sitting in the driver seat of a vehicle on Revere Ave. The officers recognized the suspect from the crime alert. The officers detained the suspect and placed him under arrest.

#### **Robbery Arrest**

May 1st, 2019 – 3:32 pm – **Shafter Ave.** (SFPD 190238802)

On 05/01/2019, Officers recognized a suspect from a department crime alert. The crime alert was for a female that attacked a victim and stole her belongings. Probable cause to arrest the suspect was established through the Bayview SIT teams investigation. The officers placed the suspect under arrest for the charges.

#### **Burglary Arrest**

May 1st, 2019 – 6:22 pm- **201 Williams Ave.** (SFPD 190253399)

On 04/10/2019, a burglary occurred at a deli on Cesar Chavez St. One of the suspects was identified and arrested for the burglary. Bayview SIT Sgt. issued a department wide email with a picture of the unknown suspect in an attempt to get an ID. Multiple officers identified the suspect. The suspect was contacted and agreed to meet the inspectors at Bayview station. The suspect was interviewed and placed under arrest for the burglary.

#### Robbery

May 2nd, 2019 –1:30 pm- Le Conte Ave. (SFPD 190316000)

On 05/03/2019, Officers responded to the address for a robbery that happened on the previous day. The victim told the officers that he came home and was standing at the front door. The victim was approached from behind by the suspects. One of the suspects grabbed the victim from the back of his head and slammed it against the front door. The other suspect went through the victims pockets and took his phone and wallet. As a result of hitting the door the victim sustained a black eye and a cut to his forehead. No arrest has been made related to this investigation.

#### **Shooting**

May 2nd, 2019 – 8:37 am- Connecticut St. (SFPD 190311997)

On 05/02/2019, Officers responded to the address for a call of someone that had been shot. Upon arrival the officers found the victim and rendered aid until medics arrived on scene. The victim stated that he was in a unknown apartment when a unknown male shot at him twice. The victim was shot in the arm and he ran away in fear of his life. Officers located the victim and an unknown male running across Connecticut on the video surveillance cameras. The officers saw the unknown male throw something under a vehicle. Officers responded to the location and recovered a gun under a vehicle.

#### Robbery, Attempt., W/Force/ False Imprisonment, Battery, Sexual

May 3rd, 2019 – 5:12 pm- lowa St. and 23<sup>rd</sup> St. (SFPD 190315886)

On 05/03/2019, Officers responded to the address for a robbery call. The victim stated that she was approached from behind at the address and the suspect grabbed her buttocks. The suspect then stated "I want your cash". The victim stated that she didn't have any cash and tried to give the suspect her purse. The victim then took off running. The suspect caught the victim and pinned her up against a fence and prevented her from leaving. The victim got away and called 911.

#### Robbery

May 3rd, 2019 – 9:10 pm- Hollister St. (SFPD 190316395)

On 05/03/2019, Officers responded to the address for a call of an assault. When the officers arrived on scene they found the victim who was bleeding from the area above her ear. The victim told the officers that she was walking when the suspect walked past her going the other direction. The suspect said "Hello" and then struck the victim in the head. The victim lost consciousness after being hit in the head. The victim stated that her backpack was taken while she was unconscious.

#### Robbery

May 4th, 2019 – 2:05 am- 3<sup>rd</sup> St. (SFPD 190316856)

On 05/04/2019, Officers responded to the address for a robbery call. Officers found the victim at the address and observed that she had a laceration on her lower lip and swelling to her jaw and neck. The victim said that she was walking on 3<sup>rd</sup> st when she saw the suspect walking towards her. When the suspect got close to the victim he hit her twice in the face. The suspect then grabbed the victims purse that was secured to her body by the strap. The victim struggled with the suspect over the purse. The suspect pushed the victim to the ground and she hit her head. The victim lost consciousness when she hit the ground. The suspect removed the purse and ran away from the scene.

#### **Shooting**

May 4th, 2019 – 9:36 am- **Kirkwood Ave. and Dormitory Rd.** (SFPD 190317183)

On 05/04/2019, Officers responded to the address for a shot spotter call. Officers arrived on scene and attempted to find any victims. Dispatch notified officers that there was a victim inside of a house close to the adress. Officers responded to the address and found the victim. The victim was suffering from a gunshot wound to his foot and thigh. Officers started first aid until medics could arrive.

Officers found a vehicle that had bullet whole damage (not the victims). Officers found 4 shell casings on Dormitory Rd and 3 shell casings on Kiska Rd.

A witness said he saw a male with a black handgun in his hand run up Dormitory Rd. The suspect got into a vehicle driven by the other suspect.

#### Assault, Aggravated, W/ other Weapon

May 4th, 2019 – 11:59 am- San Bruno Ave. (SFPD 190317553)

On 05/04/2019, Officers responded to the address for an assault with a screwdriver call. The victim was found at the address and stated that a guy stabbed him. The officers positively identified the subject through their investigation. The victims injuries consisted of a cut to his forehead, red marks on his neck and cut to his right finger. The vehicle and the suspect were detained in the Ingleside district and cold shows were conducted. During the investigation it was determined that the person detained was not the subject. The subject detained was cited and released. During the investigation the Suspect was identified and is still outstanding.

#### **Robbery / Attempted**

May 4th, 2019 – 1741 pm- **Girard St.** (SFPD 190319913)

On 05/04/2019, Officers responded to the address for a possible robbery call. The victim stated that she was going up the stairs to her house when she was pulled down from behind. When the victim fell to the ground the subjects attempted to pull the victims purse away from her. The witness that was with the victim ran towards the suspects and they ran away. A camera in the area captured the suspects following the victim to her front door.

#### Robbery

May 4th, 2019 – 9:40 pm- 3<sup>rd</sup> St. and Palou Ave. (SFPD 190320380)

On 05/04/2019, Officers responded to the address for a robbery that occurred on a Muni bus. The victim stated that she fell asleep on the bus. The suspect approached the victim and ripped her necklace off of her neck. The victim woke up and struggled with the suspect. The suspect punched the victim in the eye and fled the scene.

#### Robbery W/ Gun

May 5th, 2019 – 1210 am- **Selby St. and Revere Ave.** (SFPD 190320625)

On 05/05/2019, Officers responded to the address for a robbery with a gun call. Victim (1) stated that the suspect walked up to the driver side of the vehicle that she was in and opened the door. The suspect pointed a gun at the drivers head (Victim 2) and stated "give me your shit". Victim (1) gave the suspect her purse. The suspect took victim (1)'s phone from victim (2)'s hand.

#### **Possession of Firearm Arrest**

May 5th, 2019 – 1:01 pm- Oakdale Ave. (SFPD 190321673)

On 05/05/2019, Sit Sgt's were driving in the area of Oakdale Baldwin when they saw people standing in the street. One of the Sgt's recognized the subjects and knew that 3 of the people had search conditions. The Sgt's detained the 3 subjects and ran their information through dispatch. Dispatch conformed that the three subjects had search conditions. The subjects were standing in front of 2 vehicles that were parked illegally. Based on the investigation the Sgt's determined who had control of the vehicles and the vehicles were searched. The vehicle that was in the control of the suspect contained a loaded pistol with an extended magazine. The suspect was placed under arrest for being a parolee in possession of a firearm and additional charges.

#### **Discharging Firearm**

May 5th, 2019 – 11:18 pm- Whitney Young Cir. (SFPD 190322938)

On 05/05/2019, Officers responded to the address for a shot spotter call at the address. Officers found 1 shell casing. No victims or damage was found at the scene.

### Department News

#### SFPD Alert Community of Arrest Warrant Scam 19-052

Tuesday, May 07, 2019

San Francisco Police have received information that scammers are contacting residents claiming they have outstanding warrants or have committed crimes such as prostitution and must pay a fine.

These scammers sometimes use technology known as "caller ID spoofing" to display the SFPD non-emergency phone number or other official looking phone numbers on the victim's caller ID.

San Francisco Police urge all members of the community to be suspicious of strangers calling for money to pay outstanding warrants or fines as this is not the correct procedure. Anyone who receives such a call should hang up immediately. Do not engage the caller in conversation and never give out personal information.

Anyone who has received such a call and provided either personal identification information (such Social Security or driver's license numbers) or given payment by any means, should file a police report in the jurisdiction of their residence.

San Francisco Police Activities League

# LAW ENFORCEMENT CADETS

- Gain leadership and career skills
  - Character development
    - Community service
- Internship at SFPD Stations/ Bureaus

4-week summer training at the SF Police Academy June 10 - July 3, 2019

Minimum qualifications:

- -14 20 years old
- Reside or attend school in San Francisco
  - Enrolled in high school/college
  - Have and maintain a 2.0 GPA
- Pass SFPD criminal history background check

Interested? Attend the information session: Saturday, April 6th 10:30am - 11:30am

> Wednesday, April 10th 6:00pm -7:00pm

Complete the application online http://www.sfpal.org/programs/law-enforcement-cadets

Cadets@SFPAL.org. (415) 401-4666

Application due by 5:00pm Monday, May 6, 2019











Everyone deserves to be treated fairly.

SFPD officers undergo Implicit Bias training. Our goal is ensure fair, impartial community policing.

We're dedicated to providing Safety With Respect for All.

sanfranciscopolice.org/transparency

#### HOMICIDE INFORMATION NEEDED

Case: 180-606-485 Author: SGT PARKER #462



THE SAN FRANCISCO POLICE DEPARTMENT IS SEEKING INFORMATION INTO THE DEATH OF JOSEPH TAEOTUL AKA "JUNGLE."

JUNGLE WAS SHOT ON 08/13/18 IN FRONT OF 132 KISKA AND LATER DIED ON 08/22/18.

JUNGLE WAS A RESPECTED MEMBER OF THIS COMMUNITY AND WORKED CLOSELY WITH YOUTH TO STOP STREET AND GANG VIOLENCE. JUNGLE WAS A COMMUNITY WORKER FOR SAN FRANCISCO STREET VIOLENCE INTERVENTION PROGRAM AND ADVOCATE AGAINST GUN VIOLENCE.

ANYONE WITH INFORMATION REGARDING THIS CASE MAY CONTACT SERGEANT PARKER OF THE SAN FRANCISCO POLICE DEPARTMENT HOMICIDE DETAIL AT (415) 553-9481 OR EMAIL INFORMATION TO BARRY PARKER@SFGOV.ORG.

PERSONS(S) WITH INFORMATION ABOUT THIS CASE WISHING TO REMAIN ANONYMOUS MAY CALL THE SFPD TIP-LINE AT (415) 575-4444 OR TEXT-A-TIP TO 847411(TIP411) AND TYPE "SFPD" AND THEN YOUR TIP.

SFPD CASE #180-606-485

San Francisco Police Department (415) 553-9481

### In the Community

## Read Aloud with S.F.P.D.



Join us at the Bayview Branch Library on the 3rd Thursdays of every month for a special read aloud from S.F.P.D. & S.F. SAFE!

WHERE: Bayview / Linda Brooks-Burton Branch Library 5075 3rd Street (at Revere) WHEN: April 18, May 16, June 20 11 - 11:30 AM

For more information please call 415-355-5757









## Spotlight on the Arts

a program of California Lawyers for the Arts Summer 2019

Apply for a summer internship at a San Francisco arts organization, cultural arts center or community arts program where you will train with creative professionals. Learn the ins and outs of the organizations that keep art alive in your city!

Spotlight on the Arts supports you in your internship and hosts interactive youth development and job readiness enrichment workshops that include visits to cultural institutions, college counseling, and 21st century skills.

"I found my passion and a career for the future."

"I improved my social and communication skills."

"It helped build my confidence."

"I loved this program."

#### Eligibility

- 1. Grades 10-12 in Fall 2019
- 2. SF resident
- 3. Interested in the arts
- 4. Preference for low-income students
- 5. Preference for SFUSD students

Program Dates: June 21 - August 9, 2019

Stipend: \$1,000 for those who complete the program

Application Deadline: May 15, 2019 early submission encouraged

Email jill.roisen@calawyersforthearts.org or visit our website for more information and an application: www.calawyersforthearts.org/arts-community-development





Family
Wealth
Forum
May 11, 2019

Register today: sfassessor.org/familywealthforum



Learn about building your family's assets and estate planning for the future

Date: Saturday, May 11, 2019

Time: 10:00 am - 1:00 pm

**Location:** Southeast Community Facility

1800 Oakdale Avenue San Francisco, CA 94124

**Event offers:** One-on-one counseling with experts

Multilingual workshops Informative exhibitors

Who should Current & prospective homeowners

attend: Families & seniors

Those seeking advice on estate planning

and family finances

Register for

the event: sfassessor.org/familywealthforum

More info: (415) 554-7434

Brought to Office of San Francisco you by: Assessor Carmen Chu

## Free admission!



## StreetScapes Services

Recology CleanScapes SF provides San Francisco businesses with 24/7 maintenance services. We're equipped to wash, scrub, sweep, and/or haul away any unexpected things the urban environment may leave at your doorstep.

Contact CleanScapes SF at 415-348-9700 or streetscapes@recology.com.



#### Daily StreetScapes Maintenance

Ensure your property is open for business with exterior maintenance services available seven days a week. Services include litter, debris and graffiti removal, pressure washing and sweeping, and wipe-downs of exterior surfaces, plus free on-call services for emergencies. Rates based on specific property requirements.



#### On-Call Clean-Up

Recology CleanScapes is there for you 24/7. We're equipped to wash, scrub, sweep, or haul away any unexpected things the urban environment may leave at your doorstep.



#### Graffiti Removal

From color match to difficult masonry surfaces, Recology CleanScapes' expertly trained crews can swiftly remove most graffiti. We have extensive experience with historic brick and masonry and always seek the most environmentally sustainable solution for each situation. Recology CleanScapes removal efforts often commence within 24 – 48 hours to help prevent further vandalism to properties and structures.

#### THIS IS YOUR CHANCE TO MAKE A DIFFERENCE!

## Volunteer to serve on the San Francisco Civil Grand Jury

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2019 through June 30, 2020. The application deadline is May 17, 2019.

#### **Eligibility Requirements:**

- · 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- · Desire to work together with other committed San Franciscans.

#### Help make government more efficient!

For more information and an application, please visit

http://civilgrandjury.sfgov.org

#### What is the Civil Grand Jury?

- As required by the California Constitution, the Civil Grand Jury is a "watchdog" that investigates the operations of the City and County government, including its officers, departments, and agencies.
- The Civil Grand Jury is 19 members randomly drawn from a pool of applicants who volunteer to serve for a one year term.

#### How does it Work?

- Each Civil Grand Jury determines, by majority vote, which issues related to the government of the City and County of San Francisco to investigate. Typically, the Jury divides itself into committees, which carry out the investigations and write the reports.
- To do the investigations and write its reports, Civil Grand Jurors review records and financial documents; interview City and County department heads, elected officials, and staff; and visit government facilities. The entire Jury must vote to approve reports.
- After the Presiding Judge of the Superior Court reviews the reports to ensure they meet legal requirements, the reports are issued. The affected departments are required by law to respond to each finding and recommendation contained in the reports.
- The Board of Supervisors holds a public hearing on each report. The Civil Grand Jury presents the report, and each affected department responds. The Board of Supervisors then issues its own response.

#### When?

- The entire Civil Grand Jury meets once per week, generally in the late afternoon. Subcommittees meet as needed. Most of the Jury's work takes place during regular business hours.
- Jurors must be able to serve the entire term, from July 1 through June 30. Jurors must be able to commit time consistently throughout the term.

#### Who is Eligible?

• In order to volunteer to be considered for the Civil Grand Jury, you must be a United States citizen; at least 18 years of age; have lived in San Francisco for at least the past one year; have no felony convictions; and have the ability to communicate in English.

#### How do I Apply?

- Applications may be downloaded from http://civilgrandjury.sfgov.org/join.html, or you may pick one up at San Francisco Superior Court, 400 McAllister Street, Room 007. The application deadline is on May 17, 2019.
- The most qualified applicants will be invited to attend a mandatory informational session on May 21 or May 30, 2019.
- Selection by a panel of Superior Court Judges will be held on June 7, 2019.
- The 2019 2020 Civil Grand Jury will be trained on June 10, 17, 18, and 24, 2019.
- The 2019 2020 Civil Grand Jury takes office on July 1, 2019.

### Crime Prevention



## Park Smart!



## THE KEYS TO PARKED CAR SAFETY ARE IN YOUR HANDS!

If you love it, don't leave it.

#### DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

Take everything with you.







## Park Smart!



## Safe Habits to Adopt:



Turn off the ignition

Never leave your car running unattended



Keep your vehicle & tires in good condition

to prevent breakdowns—stranding you in a dark or unfamiliar place



Lock your doors

when you get in your car



See something, say something

If you see a motorist in distress, call 9-1-1 versus stopping to help



Clear your trunk

and take your valuables with you every time you leave your car



If you are being followed,

drive to the nearest police or fire station a populated area is a good default



## BLESSING SCAMS

Be aware of strangers.

Do not easily believe in what strangers say.

Keep a distance from strangers.

Do not follow strangers anywhere.

Do not let strangers touch you.

Do not withdraw money at banks with strangers.

Do not bring strangers home.

Be aware if strangers ask for money.

Before withdrawing large sums of money/valuables, discuss with your family first.

If you are in doubt, stay calm and call 9-1-1 immediately!

For language assistance, state the language you speak such as "Cantonese" or "Mandarin"

Blessing Scam Chinese Hotline: (415) 553–9212 (Voice Mail Only)



# Do You Want a Brighter Block?

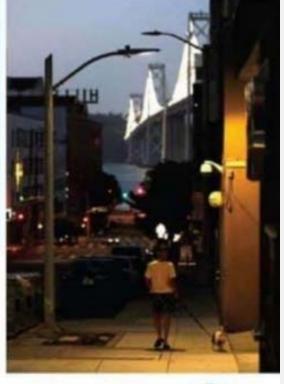
The Fix-It Team wants to help illuminate your neighborhood! We are distributing free motion-sensor solar LED lighting for property owners to install on their homes to enhance sidewalk visibility.

Property owners must sign a waiver form to participate; priority is given to properties within existing Fix-It neighborhoods, which you can see here: sfmayor.org/fix-it-team

"other rules apply













#### Resources

#### DIRECTORY

#### **EMERGENCY: 911**

Note: When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: 415-553-8090

Non-Emergency: 415-553-0123 **Bayview Station:** 415-671-2300 SFPD Anonymous Tip Line (live person, 24 hrs): 415-575-4444 Graffiti Abatement: 415-278-9454 SF SAFE: 415-553-1984

#### **Bayview Station Resource**

Events/ Community Liaison, Ofc. Ramirez: 415-671-2313 Permits/ Code Abatement, Ofc. Ramirez: 415-671-2313 Subpoenas/ Newsletter, Ofc Hildebrand: 415-671-2358 Homeless Liaison, Ofc. Green: 415-696-0562 Abandoned Auto, Ofc. Mustafich: (M-F, 7am-3pm) 415-671-2330 Deputy City Attorney, Nicholas Colla: 415-554-3875



#### The SFPD wants to hear from YOU, our key stakeholders

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

You may also visit sanfranciscopolice.org/police-commendation-complaint for more information on providing input on SFPD policies and practices.)



With over 2,300 different telephone numbers listed to access local government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: 911 for emergencies and 3-1-1 for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. 311 relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, 311 operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities becomes inoperative, the **311** call center will function as a back-up.

#### **Dispose of Unwanted and Expired** Medication at Bayview Station

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night.

The bin will accept any type of prescription and off

the shelf medication except for:

**Herbal Remedies Vitamins Supplements** Cosmetics Other personal care products **Compressed Cylinders Aerosols Inhalers Medical Devices Sharps Illicit drugs** 



When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you.

Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



Families with minor children who are experiencing homelessness should visit a Family Access Point to get assistance with, shelter, housing, referrals and general problem-solving.

#### **FAMILY ACCESS POINTS**

**Central City Access Point** 37 Grove Street 415.644.0504 Monday, Thursday and Friday, 9a-5p Tuesday, 9a-1p and 3p-5p Wednesday, 9a-7p

Bayview Access Point\* 1641 LaSalle Avenue 415.430.6320 Monday, 8a-7p Tuesday-Friday, 8:30a-5p

Mission Access Point\* 3270 18th Street 415,972,1281 Monday-Thursday, 8:30a-5p Friday, 8:30a-7p

\*Mobile team available to meet a family anywhere in San Francisco

#### IMMEDIATE SHELTER

If you require immediate shelter, call First Friendship to make a reservation at 415.642.0221 between 12p and 2p, Monday through Friday. You can also go directly to First Friendship (501 Steiner Street) between 3p and 8p.

#### Families are:

- · not required to go to an Access Point in order to seek shelter at First Friendship
- · not turned away from First Friendship
- · are provided mats in a church
- provided breakfast and dinner; no showers on site
- · provided transportation to A Woman's Place Drop-In Center; showers available on-site



**HOMELESS OUTREACH TEAM** Please contact the Homeless Outreach Team if you or a family you know is unsheltered and/or living in a vehicle. Please leave a message at 415.355.7580.

#### HOMEWARD BOUND

To reunite with friends and family outside of San Francisco, please contact Homeward Bound at:

1235 Mission Street, 415.558.1217 Monday-Friday, 8:30a-12p & 1:30p-4p Tuesdays, 8:30a-11:30a & 2p-4p

#### hour HSOC Resources

#### PSYCH EMERGENCY SERVICES 1001 Potrero Ave, Bldg 5, 1B20 (628) 206-8125

Individuals in need of psychiatric crisis stabilization. Assessment, evaluation services, and initial treatment, are available if appropriate.

#### DORE URGENT CARE 52 Dore St = (415) 553-3100

Individuals who are in psychiatric

crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint.

Call ahead to notify the clinic of intended referral and if transportation is needed.

#### COMPREHENSIVE MOBILE CRISIS (415) 970-3800 or 4000

Early intervention before situation escalates to critical crisis point.

#### SOBERING CENTER 1185 Mission St = (415) 734-4227

Drop-off point for individuals with chronic alcoholism in need of stabilization services.

SFPD may drop off people directly. Contact the number below, in advance, or enmute.

#### A WOMAN'S PLACE 211 13th Street = (415) 293-7360

24 hour drop-off services only for women, children, and fathers accompanied by women with children.

A Woman's Place does NOT make shelfer reservations.

#### MULTI-SERVICE CENTER-SOUTH 525 5th St = (415) 597-7960

A shelter offering a range of services and assistance programs for people experiencing homelessness.