This order establishes policies and procedures for evaluation and notification of command personnel in critical incidents, and defines situations constituting critical incidents.

I. POLICY

A. EVALUATION. It is the policy of the San Francisco Police Department that, should a critical incident occur, a prompt evaluation and notification shall be made by the District Captain or, if not immediately available, the Night Captain. If neither is immediately available, the lieutenant on duty in the district of occurrence shall make the evaluation and notification.

B. DEFINITIONS OF CRITICAL INCIDENTS. The following situations constitute critical incidents:

1. Hostage/barricaded suspect.
2. Sniper.
3. Citizen shot by an officer.
4. Officer shot or critically injured while on duty.
5. Riot, insurrection or potentially violent demonstration.
7. Explosion of a destructive device.
8. Airplane crash.
9. Officer arrested on or off duty.
10. Major fire (five alarms or greater).
11. Hazardous material incident.
12. Earthquake or any natural calamity involving multiple casualties or significant destruction of property, or the likelihood of either.

13. Accidents (explosions, traffic, construction, etc.) involving multiple casualties.

II. PROCEDURES

A. DUTIES OF OFFICERS. When confronted with a critical incident, immediately notify the Communications Division and your field supervisor. Also ensure that the Station Keeper of the district station of occurrence is notified.

B. DUTIES OF STATION KEEPERS. Immediately inform the Captain or, in his/her absence, the Lieutenant of the incident. Also notify the Field Operations Bureau, or the Operations Center during non-business hours.

C. DUTIES OF THE EVALUATING OFFICER. Immediately respond to the scene, assume command, evaluate the situation, and make the following notifications:

1. The Field Operations Bureau during weekdays, or

2. The Operations Center between 1600 and 0800 hours on weekdays or anytime on weekends.

References

Event Management Manual, SFPD
Emergency Operations Plan, City & County of San Francisco