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Newsletter

March 21, 2018





Bayview Police Station

201 Williams Ave, S.F., CA 94124 (415) 671-2300



Captain Steven Ford

Captain's Message

On Monday, March 19th, Old Skool Café and Project Wreckless teamed up for a beatification and clean up project up of Mendell Plaza and the Oakdale Garden. Chief Scott was there to lend a hand along with me and a few of my officers who all rolled up their sleeves!

<u>Old Skool Cafe</u> is a faith-based, violence prevention program, providing marketable employment skills in the restaurant industry to at-risk youth ages 16-22.

<u>Project Wreckless</u> targets "at risk" youth in our community for their capacity development program and immersive curriculum centered around the restoration of some amazing old cars.

I want to thank both of these outstanding community partnership organizations, and their members, for their dedication to the Bayview community and unwavering commitment to our youth. Visit their websites to learn more about the important role they play in building meaningful community relationships and problem solving.





"Stay safe, happy, and healthy" Sincerely, Captain Steven A. Ford, M.S.

At a Glance

Bayview District Weekly Crime Data Monday, Mar. 12, 2018 through Sunday, Mar 18, 2018 585 calls for service & 130 incident reports

| Incident Type | this week | from last week |
|---------------------|-----------|----------------|
| Robberies | 1 | -155% |
| Burglaries | 3 | -114% |
| Auto Boosts | 29 | +52% |
| Stolen Vehicles | 10 | +66% |
| Homicides | 0 | 0% |
| Aggravated Assaults | 3 | -90% |

| Arrest & Citation Summary | | |
|---------------------------|----|--|
| Felony Arrests | 13 | |
| Narcotic Arrests | 1 | |
| Misdemeanor Arrests | 5 | |
| Traffic Citations | 79 | |



Robbery Burglary Auto Boost
Auto Theft Homicide Aggravated
Assault



Bayview Station holds community meetings on the first **MONDAY** of each month.

NEXT COMMUNITY MEETING:

Bayview Station Community Room 201 Williams Ave.

6:00 PM on MONDAY, APRIL 2, 2018

San Francisco Fire Department and Public Works will present plans for the upcoming construction of the new Ambulance Deployment Facility at the Bayview Police Station Community Meeting on Monday April 2, 2018. Funded by the voter approved 2016 Public Health and Safety Bond Program, the City will build an improved Ambulance Deployment Facility at 2241 Jerrold Avenue to enable safer and more efficient emergency medical service response to serve San Francisco. The new building will be located behind Fire Station No. 9.

Incidents of Interest

This newsletter is not intended to be a complete report of all police activity in the Bayview District. For a detailed list of all criminal activity in your area, please visit:

www.crimemapping.com

Auto Burglary Arrest – 900 block Connecticut – 3/14/18, 4:30 pm

On February 16th at 8:30 am, a 37 year old victim parked and locked her car, leaving her purse on the front seat, as she walked her child to the school nearby. She retuned several minutes later to find that a suspect had broken into the car and was inside while a second suspect stood outside the vehicle. The victim yelled at the pair and the suspect who was inside the car emerged from the vehicle with the victim's purse and took off running. The victim gave chase. The second suspect attempted to block her path but she managed to get around him. She caught up with the suspect, who had run into the housing development. The victim grabbed her purse and struggled with the suspect over it. The suspect eventually let go and ran off. The victim checked the contents and realized that the suspect had removed the wallet prior to relinquishing the purse.

Bayview inspectors were able to identify the suspects through their follow up investigation and both suspect were taken into custody on March 14th. They were booked on auto burglary and conspiracy charges as well as a probation violation. (SFPD Case No. 180117119)

Auto Theft Arrest – Selby / Hudson – 3/15/18, 6:18 pm

Officers on patrol saw a suspect attempting to start a motorcycle that had no license plates attached. They made contact with the suspect and determined that the ignition to the motorcycle had been punched. A record check of the VIN revealed that the motorcycle had been reported as stolen. He was arrested and booked on auto theft charges. (SFPD Case No. 170907061)

Robbery – 25th / Connecticut – 3/16/18, 5:30 pm

An 18 year old victim was on a MUNI coach when a fellow passenger got into a verbal altercation with her. The suspect had one of his two female companions attack the victim on the bus. The victim was punched and kicked multiple times and fell to the floor. The three suspects fled the bus after stealing the victim's backpack. The victim required medical treatment for her injuries. This incident is under investigation.(SFPD Case No. 180200617)

Auto Theft Arrest– Donner / Giants Dr. – 3/16/18, 2:30 am

Officers met with a victim who found his own stolen vehicle parked in the area with the suspect asleep in the driver's seat. The car had been stolen earlier form the **1000 block** of **Mission** and the victim was able to use location software to track it. The officers arrested the suspect without incident. (SFPD Case No. 180204108)

Aggravated Assault Arrest– Palou / Lane – 3/16/18, 5:50 pm

Officers responded to a call of a suspect carrying a machete on 3rd and Palou. They found the suspect in the process of chasing down a 33 year old victim a block up the street. As they drove up the suspect walked away and stepped behind a parked car. The officers heard him drop a metal object and after detaining him determined that the object was a hatchet. The victim told the officers that he had been walking along the street when he noticed the suspect following him. When he asked the suspect why, the suspect threatened to kill him and brandished the hatchet that he had in his waistband. The victim took off running and the suspect chased him down where the victim was shoved before running off again. Luckily the officers arrived before the suspect caught up to him again. The suspect was arrested and booked aggravated assault and threats against life charges. (SFPD Case No. 180200714)

Burglary Arrest- 100 block Nautilus- 3/17/18, 2:33 pm

Officers spotted a subject that they recognized from a crime bulletin identifying him as the suspect in a February 13th burglary that occurred in the Northern District. The suspect put up a fight during the arrest by mule kicking the officers but was eventually subdued, taken into custody, and booked on multiple charges. (SFPD Case No. 180202550)

Auto Theft Arrest–Phelps / Carroll–3/17/18, 12:37 pm

Officers patrolling the area became alerted to a car driving down the street at a very low speed, as if the two occupants were looking for somebody. The officers ran the plate and determined that the car had been reported as stolen. They stopped the car and arrested the suspects. The ignition had been punched and when the officers had trouble turning the engine off, one of the suspects tried to assist by pointing to a screwdriver on the floorboard and explaining how it is used shut the car off. Both suspects were booked on auto theft, possession of stolen property, and conspiracy charges. (SFPD Case No. 180202265)

Aggravated Assault- 700 block Jerrold - 3/18/18, 11:15 am

Officers responded to a call of an aggravated assault. The 37 year old victim told the officers that his 40 year old sister had struck him on the head twice with a metal pipe after the two argued. The suspect had fled the scene. The victim was transported to ZSFGH for treatment. An arrest warrant for the suspect is pending. (SFPD Case No.

180204540)

Auto Theft Arrest – 3rd / Cesar Chavez – 3/19/18, 3:20 am

Officers noticed a car driving down the roadway with no front license plate and conducted a record check of the rear plate before attempting to make a traffic stop. The record check revealed that the car had been reported as stolen. The officers stopped the car and took the driver into custody without incident. He was booked on auto theft charges. (SFPD Case No. 180166194)

Robbery - 3rd / Palou - 3/19/18, 1:30 pm

A 31 year old victim came to Bayview Station to report that she had been robbed several hours earlier while waiting for the T-Line with her young children. A suspect, approached her and produces a knife which he held to her as he demanded her purse. He then ripped the purse from her shoulder and took off running. The victim was not injured and neither were the children. This incident is under investigation. (SFPD Case No. 180207732)

Recovered Firearms – Bayview Station – 3/19/18, 4:00 pm

A Bayview resident surrendered two firearms that were found while cleaning out the home of a deceased relative. The officers seized the **semi-automatic rifle** and the **bolt action rifle** and booked them at Bayview Station. (SFPD Case No. 180207390)

Burglary Arrest – 100 block Cameron – 3/19/18, 11:27 pm

Officers responded to a call of a burglary and were met with the victim. He told the officers that he was informed by a neighbor that his brother, who did not live at the residence, had climbed up to the second story window and had broken into the house. The victim explained that the family had a restraining order against the suspect. The officers arrested the suspect who admitted breaking into the house. He had items that he had taken from the residence on his person. The suspect was booked on burglary, restraining order violation, and probation violation charges. (SFPD Case No. 180208451)

Robbery Attempt – 19th / Connecticut – 3/20/18, 8:55 am

A 66 year old victim noticed a vehicle that matched the description of a car that had been seen casing vehicles in the area on multiple occasions. The victim watched as the suspect, who had been driving the car, began looking into window of a parked and unattended vehicle. The victim used got his phone out to take a picture of the suspect. The suspect noticed him, ran up and attempted to take the phone away. The victim and the suspect struggled and the suspect threw the victim to the ground. The suspect then got into his car and drove off. The officers searched the area and located the suspect's

vehicle parked on the **100 block of Dakota**. It was towed as evidence. This incident is under investigation. (SFPD Case No. 180209142)

Burglaries:

03/14/18 - residence - **300 block Oxford**

03/17/18 - residence - **1400 block Rhode Island**

Auto Boosts:

03/14/18 - Texas / 18th

03/14/18 - **100 block Brussels**

03/15/18 – unit block Felton

03/16/18 - **1900 block Carroll**

03/19/18 - 1100 block 18th

03/19/18 – **2000 block Jerrold**

Auto Thefts:

03/14/18 – **1500 block Bayshore** – '14 GMC van

03/15/18 - Bayshore / Sunnydale - '05 Ford Escape

03/15/18 – **2400 block Griffith** – '18 Hyundai Elantra

03/16/18 – unit block Dorman – '94 Nissan truck

03/16/18 – **Dwight / Goettingen** – '96 Honda Accord

03/17/18 – **2400 block San Bruno** – '16 Toyota Camry

03/17/18 - 1000 block Kansas - '96 Honda Civic

03/18/18 – **200 block Bayshore** – '01 Chevy Suburban

03/19/18 - **100 block Kirkwood** - '16 Honda Accord



Bayview Police Station invites you to register your security camera(s) below.

The goal of this program is to deter crime and promote public safety through collaboration between Bayview Police Station and the communities we serve.

The Bayview Station security camera database is for cameras within the Bayview Police District boundaries and is maintained by Bayview Station exclusively.

BAYVIEW POLICE DISTRICT MAP

Click below to register.

Please carefully review the Policy & Terms of Use before submitting.

Click Here To Register Your Camera

Suspicious Activity Defined

Suspicious activity is any observed behavior that could indicate a crime-related incident had been committed, or about to be committed.

Examples:

- An individual peering into vehicles or trying door handles, appearing to trying to locate any valuables
- An individual checking front doors of residences, or attempting to locate unattended packages, or following delivery trucks to see where packages are being dropped off.

Crime Defined

Robbery- The taking of property from another by use of force or fear.

Assault- The unlawful attempt, coupled with present ability, to commit a violent injury on another person. *Assault* is when a person swings their arm and *Battery* is when that arm makes contact with another.

Misdemeanor Battery- Any willful and unlawful touching of another

Felony Battery- The use of force or violence upon the person of another that

Community Policing Defined

Community policing, or communityoriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the community.

- Homeless Outreach and
 outreach to Drug Users: Bayview
 Station officers coordinate with city
 agencies to provide outreach and
 assistance to rehabilitate those
 who are dependent on illegal
 drugs and outreach to homeless
 individuals to connect them with
 resources and support
- <u>Foot Patrols</u>: Bayview Station has beat officers assigned to the 3rd St. corridor, 18th St., and San Bruno Avenue.
- Monthly Community Relations
 Meetings: Community Meetings are held continuously on the first Tuesday of each month. Officers also attend meetings with merchant groups, business groups, development authorities and others. Concerns are voiced and addressed through problem

causes serious bodily injury.

Aggravated Assault- Assault upon another person with a deadly weapon or instrument other than a firearm or by means of force likely to produce great bodily injury.

Burglary- The intent upon entry into a property to commit grand theft, petty theft, or any felony.

Grand Theft- Theft committed when the value of the money, labor, or property taken exceeds \$950

Petty Theft- Theft where the value of property taken is less than \$950

solving

Email Updates: Bayview Station sends out weekly newsletter updates to district residents that outline crime trends, upcoming community events, crime prevention tips, and contact information.

Internet reporting www.sfqov.org/police

Types of Crime Reports That Can Be Filed Online:

- Harassing Phone Calls: When you are experiencing annoying calls with no known suspects; for example, hang-ups or heavy breathing.
- Lost Property: When property has disappeared and not stolen. If you think it could
 have been taken but you have no idea by who, you may enter the report online.
- Theft: When property is stolen but there has been no illegal entry or contact by the thief.
- Vandalism/Graffiti: The act of changing, modifying or defacing public or private property, including graffiti.
- Vehicle Burglary: When property was stolen from a vehicle.
- Vehicle Tampering: Tampering with a motor vehicle, including vandalism/graffiti of the vehicle.

Calling the Police:

Dispatchers ask questions in a particular order for a reason. It is best to stay calm and answer all questions to the best of your ability.

Complaint: Location, Hazards (ie. weapons at scene), Victim info (sex, age, condition)

Suspect Description: Gender, Race, Age, Clothing, distinguishing features Vehicle Description: Color, Make, Model, License Plate, distinguishing features

Officer of The Month March 2018 Citizen of the Month March 2018



Officer Pierre Mayorga

Officer Pierre Mayorga was born and raised in San Francisco. He attended Archbishop Riordan High School and graduated from San Francisco State University. With a soft spot in his heart for the younger members of society, he spent a decade as a tutor and mentor at a local high school right here in the district. Pierre is a three year veteran of the SFPD and one year ago managed to make his way back to his second home by transferring to the Bayview District. Officer Mayorga is assigned to the day watch motor patrol. He loves the occasions when he runs into those kids that he taught, as they go about their business, and gets a chance to catch up.



Barbara Ockel

Barbara is the Executive Director of the Bayview Opera House. During her tenure at BVOH, she founded Dare 2 Dream ARTS Youth Enrichment, now a flagship program. She oversaw restoration Opera House's historic wood floor and proscenium to their former glory, earning the Bayview Opera House Ruth Williams Memorial Theatre a place on the 2011 National Register of Historic Places and a 2011 Governor's Award for Historic Preservation. Barbara ensures that contributions of the African American community of and Bayview are recognized provides and preserved programming to bringing people together to maintain community cohesion.

In the Community

Want to make a difference in your community?

Volunteer to serve on the San Francisco Civil Grand Jury

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2018 through June 30, 2019. The application deadline is May 18, 2018.

Eligibility Requirements:

- 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- Desire to work together with other committed San Franciscans.

Help make government more efficient!

For more information and an application, please visit

http://civilgrandjury.sfgov.org





Greenagers Now Hiring for the Class of 2019

The Greenager Program is an outdoor youth leadership program created and designed to offer early high school teens a chance to play an important role in the community by improving the city's green spaces! We are looking for rising 9th to 10th grade students who are interested in getting involved in their community and local parks as youth advocates, enjoy meeting new people and want to gain work experience. To apply or for more information, click **here**.



onesanfrancisco.org

San Francisco Fire Department's

New Ambulance Deployment Facility

Final Design Presentation

Presented at the Bayview Police Station Community Meeting:

Monday April 2, 2018 at 6 p.m. Bayview Police Station Community Room

201 Williams Avenue, San Francisco

Plans for the upcoming construction of the new Ambulance Deployment Facility will be presented at the Bayview Police Station Community Meeting on Monday April 2, 2018.

Funded by the voter approved 2016 Public Health and Safety Bond Program, the City will build an improved Ambulance Deployment Facility at 2241 Jerrold Avenue to enable safer and more efficient emergency medical service response to serve San Francisco. The new building will be located behind Fire Station No. 9.



Contact for more information: Samuel Chui or Kathleen O'Day, Project Managers Public Works at DPWADF@sfdpw.org.

A PROJECT OF THE CITY'S TEN-YEAR CAPITAL PLAN There is only one San Francisco and we're taking care of it.





FREE VACCINES FOR YOUR DOG OR CAT! EVERY 2ND SATURDAY

The SF SPCA Mobile Vaccine Clinic will be at:

The Willie Mays Boys & Girls Clubhouse 195 Kiska Road 10:30am - 1:30pm

Upcoming Dates:

March 10th, *April 14th, May 12th, *June 9th,
July 14th, *August 11th, September 8th,
*October 13th, November 10th, *December 8th



Free DAPP (Parvo)
vaccine for dogs
and FVRCP for cats!

Free Rabies
vaccine!
*at every other
clinic for previously
neutered pets*

Free flea treatment!

Free exams!

Sign-up for low cost or free spay/neuter!

415-522-3539

No appointment needed.

Dogs and cats must be 6
weeks of age or older.

Please arrive with dog on
leash or in a carrier and
cat in a carrier. Tell your
friends and neighbors!

January 16 - March 31, 2018

FREE Spay/Neuter surgeries for Chihuahuas, Pit Bull or Shepherd Mixes

These three breeds represent more than half of all dogs entering local animal shelters. Help us help them!

We're offering FREE spay/neuter surgeries for Chihuahua, Pit Bull, or Shepherd mixes! To book an appointment, call 415-554-3030.



CITY WORKSSSIP Summer Internship Program

This summer marks the seventh (7th) year of our amazing summer internship program, SSIP CityWorks! As we are getting a jump start on recruitment we are reaching out to you as a valued partner and appreciate your partnership!

Here at Young Community Developers, Inc. (YCD), we are working hard to make sure we reach as many SFUSD high school students as we can who live in **District 10**, specifically students who live in Bayview-Hunter's Point, Potrero Hill, Visitacion Valley, and Sunnydale.

To hear first hand from some of our past interns, please check out the video through the following link: <u>SFPUC - SSIP CityWorks Landing Page</u>

You can also view the 2017 internship yearbook here: 2017 SSIP CityWorks Yearbook

The official application is attached to this email and contains more information regarding eligibility requirements and the application process.

Should you have any questions, please feel free to reach out to Mrs. Lindsey Lopez-Weaver at (415) 822-3491 or email llopez@ycdjobs.org

DUE DATE!

All applications must be turned in by the applicant *in person* (no faxes, emails, mail) *before:*

Wednesday, April 18, 2018 at 5:00pm

Turn in Application to Ms. Lopez at Young Community Developers, Inc. at 1715 Yosemite Avenue San Francisco, CA 94124

Download application here



Spring Registration on March 3 and Summer Day Camp Registration on March 17

It's never too early to plan ahead to get out and play for the spring and summer! Spring registration begins on March 3 and Summer Day Camp registration begins on March 17, both at 10 a.m. For more information on how to register, click **here**. In addition, for the catalog and locations on where to register in person (Page 4), click **here**.

Bayview Events found on



Museum of Craft and Design

Free Admission Day on the First Tuesday of every month 2569 Third Street, San Francisco, CA 94107



Museum of Craft and Design

After six years in Union Square and two years of pop-ups, the **Museum of Craft & Design** opened up their permanent location in the historic American Industrial Center in San Francisco's vibrant Dogpatch neighborhood!

Department News



City and County of San Francisco POLICE DEPARTMENT MEDIA RELATIONS UNIT

1245 3RD Street, 6TH Floor San Francisco, California 94158



NEWS RELEASE

March 19, 2018 18-042

Auto Burglaries in San Francisco Drop 31% Between January and February 2018

SFPD Report Shows Double-Digit Decreases in All 10 Police Districts

Data from the San Francisco Police Department's newly released February, 2018 CompStat Profile indicates significant progress in police efforts to curb vehicle burglaries in the city. The report shows that:

- Thefts from vehicles citywide decreased 31 percent in February, compared to January, 2018
- The city's ten police districts saw a decrease in auto burglaries ranging from 11 to 44 percent
- Year-to-date thefts from vehicles are down 15 percent

"The increased visibility of our officers and our efforts to educate the public through our Park Smart program are paying off," said San Francisco Police Chief William Scott. "While these numbers are encouraging, these crimes continue to impact too many residents and visitors to our city. There is still much work ahead. We will continue to use data to evaluate and adjust our strategies in order to effectively prevent and investigate auto burglaries."

San Francisco last year saw a 24 percent increase in thefts from vehicles compared to 2016. In response, the San Francisco Police Department doubled its citywide uniformed foot patrols to deter street crime and focus on neighborhood quality of life issues. Last November, the department created a General Crimes Unit to address serial residential and commercial burglaries, auto break-ins, bicycle thefts and other neighborhood property crimes. In January, 2018, SFPD command staff assigned district station officers to work directly with community members on crime trends, education and prevention strategies. Last year, San Francisco police officers booked or cited 790 people for thefts from vehicles.

The February 2018 CompStat report is posted on the department's website at sanfranciscopolice.org/compstatreports.

San Francisco Police Activities League Law Enforcement Cadets





Summer Cadet Academy & Internship

Exciting career and leadership program includes:

- Summer Cadet Academy;
- ⇒ 4-week intensive law enforcement training at the SF Police Academy
- ⇒ June 18—July 13, 2018
- SFPD Internships (Year-Round)
- ⇒ Graduates awarded internships at SFPD Stations / Bureaus

What is the PAL Cadet Program?

Since 1959, hundreds of San Francisco youth have developed new leadership and careers skills as a San Francisco PAL Law Enforcement Cadet.

PAL Law Enforcement Cadets engage in activities centered on the five emphasis areas of the Learning for Life program: career and job skills development, leadership experience, life skills learning, character education, and community service.

Following successful completion of the PAL Summer Cadet Academy, graduates will be placed in a year-long internship position at an SFPD station or bureau. Additionally, PAL Cadets meet weekly for training and community service activities such as: education in proper police procedures and techniques, participate in police ride-alongs, and assist in charitable and civic events alongside SFPD.

Minimum qualifications: Youth must be between the ages of 14-20, reside or attend school in San Francisco, be enrolled in high school or college, have and maintain a 2.0 GPA, and pass a SFPD criminal history background check.

Want to learn more?

Attend an Information Session (parents encouraged to attend):

Wednesday, March 14th 6:00pm-7:00pm or Saturday March 24th 10:30am-11:30am

Applications due by 5:00pm Monday, April 2nd, 2018

CLICK HERE TO APPLY

Cadets@SFPAL.org

415-401-4666



Dispose of Unwanted and Expired Medication at Bayview Station

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night. The bin will accept any type of prescription and off the shelf medication **except** for:

- Herbal Remedies
- Vitamins
- Supplements
- Cosmetics
- Other personal care products
- Compressed Cylinders
- Aerosols
- Inhalers
- Medical Devices
- Sharps
- Illicit drugs
- L odine containing medication.

When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you.



Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.

Bayview Station Resource List

EMERGENCY: 911

Note: When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: **415-553-8090**

Non-Emergency: **415-553-0123** Bayview Station: **415-671-2300**

SFPD Anonymous Tip Line: 415-575-4444 (live person, 24 hrs)

Graffiti Abatement: 415-278-9454

SF SAFE: 415-553-1984

Events/ Community Liaison, Ofc. N. Ramirez: 415-671-2313 Permits/ Code Abatement, Ofc. N. Ramirez: 415-671-2313

Subpoenas/ Newsletter, Ofc. Teper: **415-671-2330** Homeless Liaison, Ofc. T. Green: **415-696-0562**

Abandoned Auto, Ofc. R. Valdez: 415-671-2330 (M-F, 7am-3pm)

Deputy City Attorney, Nicholas Colla: 415-554-3875

Bayview Asst. District Attorney, Archie Wong: 415-603-7644

With over 2,300 different telephone numbers listed to access local



government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: 911 for emergencies and 3-1-1 for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. **311** relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, **311** operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities becomes inoperative, the **311** call center will function as a back up.



The SFPD wants to hear from YOU, our key stakeholders.

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

(If this is an emergency, please call 911. For non-emergencies, call 415-553-0123. You may also visit sanfranciscopolice.org/police-commendation-complaint for more information on providing input on SFPD policies and practices.)



Twitter



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Our mailing address is:

201 Williams Avenue San Francisco, CA 94124 sfpdbayviewstation@sfgov.org

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